

NEW YORK GUARDIANS

2020
FAN GUIDE

GAMEDAY GUIDELINES FOR METLIFE STADIUM



NEW YORK
GUARDIANS™



FOR THE LOVE OF FOOTBALL.

NEW YORK GUARDIANS™

2020 FOOTBALL SCHEDULE

WEEK 1	 VS TAMPA BAY VIPERS FOX	WEEK 6	 VS HOUSTON ROUGHNECKS abc
WEEK 2	 AT DC DEFENDERS abc	WEEK 7	 AT SEATTLE DRAGONS abc
WEEK 3	 AT ST. LOUIS BATTLEHAWKS ESPN	WEEK 8	 VS ST. LOUIS BATTLEHAWKS FOX
WEEK 4	 VS LOS ANGELES WILDCATS abc	WEEK 9	 VS DC DEFENDERS abc
WEEK 5	 AT DALLAS RENEGADES FOX	WEEK 10	 AT TAMPA BAY VIPERS abc / FS1

 HOME
 AWAY

TICKETS AVAILABLE AT XFLGUARDIANS.COM



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TICKET INFORMATION

GUARDIANS TICKET OFFICE

The Guardians Ticket Resolution is located near the MetLife Gate and is open Monday through Friday from 9:00 am - 5:00 pm. On non-game days, visitors should park in Lots F or G and should access the Stadium through the MetLife Gate. On home game days, the Ticket Office opens 3 hours before kickoff.

Customer Service windows are open on game day beginning 2 hours prior to kickoff.

The contact information for the Guardians Ticket Office is:
917-781-2300
TICKETS@XFLGUARDIANS.COM

ACCESSIBLE SEATING

MetLife Stadium has accessible seating on each level of the Stadium and in each price category. The seating is appropriate for guests who are wheelchair users or those who have low mobility. These tickets are subject to availability. For more details regarding ticket availability, please contact the Guardians Ticket Office at the email and phone number listed above.

ACCOUNT HOLDER DEFINITION

The name that appears on the top line of the address portion of the ticket and invoice is the Season Ticket Holder of record.

CHANGE OF ADDRESS

All address changes on Season Ticket Holder accounts must be online via "My Guardians Account" using the proper identification, email address and password.

CHILD ADMISSION POLICY

Children 3 years and under are permitted free of charge. There

is a limit of one child per accompanying ticketed adult and the child must sit on the accompanying ticketed adult's lap for the game and may not occupy a seat.

Reminder - the MetLife Stadium Carry-In Policy does not permit strollers and diaper bags into the stadium on gameday. For additional information regarding the Carry-In Policy, please refer to page 12 of the Fan Guide.

SECURE DIGITAL TICKETS

Guardians tickets are fully digital and accessible on your mobile device from the Guardians Account Manager. You will not be able to print your Guardians tickets for access into MetLife Stadium on game day. Simply access your tickets from your smartphone and present them at the gate. Parking passes must either be the hangtag or printed from My Guardians Account. Mobile parking will not be accepted.

TICKETS ISSUES

On the day of a game, the ticket holder may visit one of the Ticket Resolution windows, which are located at the MetLife and Verizon Gates, to request replacement tickets and/or resolve any ticket problems.

WILL-CALL

Tickets may NOT be left at the Will-Call windows by ticket holders. The only exception will be for suite tickets which may be left at the ticket windows labeled "MetLife South" located at the MetLife Gate.

GUARDIANS 2020 SCHEDULE

Located on the inside front cover of this Fan Guide. For the most accurate and up-to-date schedule information, please visit our website at www.xflguardians.com.

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GETTING TO THE STADIUM AND PUBLIC TRANSPORTATION

NJ TRANSIT BUS SERVICE

Service to Meadowlands Station from Secaucus Junction via bus will begin 90 minutes before kickoff and will run for 90 minutes following the conclusion of the game. Shuttle buses will drop off and pick up in Lot C. For more information, visit <http://bit.ly/njtransitmeadowlands>. Fans are also able to take buses to the American Dream and walk to MetLife Stadium.

PORT AUTHORITY BUS SERVICE (ROUTE NUMBER 351)

Coach USA provides the #351 Meadowlands Express bus service from the Port Authority in NYC to the MetLife Sports Complex. The #351 bus service begins two and one half (2 1/2) hours before the start of a game and runs until one half (1/2) hour after the start of a game. Bus operations will resume in the second half and each bus will depart once it is full. The bus line is operational for the re-turn trip for approximately one (1) hour following the conclusion of the game. Bus drop-off and pick-up at the MetLife Sports Complex is located near Parking Lot E. A round-trip ticket costs \$14 (subject to change by Coach USA). Fans are encouraged to purchase round trip tickets at the point of purchase, if possible. Please visit www.351express.com or call (800)877-1888, extension 3 for more information.

DIRECTIONS TO METLIFE STADIUM BY CAR

MetLife Stadium is easily accessible and bordered by major roadways, including the New Jersey Turnpike.

FROM THE GEORGE WASHINGTON BRIDGE

Take the George Washington Bridge to the New Jersey Turnpike South. Take the Turnpike's western spur to one of the MetLife Sports Complex exits, 18W or 16W. These exits

provide direct access to the MetLife Sports Complex parking lots. If the roadway is congested, use the eastern spur of the Turnpike (Lincoln Tunnel) to exit 16E and take Route 3 West, which provides direct access to the MetLife Sports Complex parking lots. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

FROM NEW YORK CITY AND POINTS EAST

Take the Lincoln Tunnel and follow signs for Route 3 West. Take Route 3 West to the MetLife Sports Complex. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

TRAVELING NORTH ON THE NEW JERSEY TURNPIKE

Follow the western spur of the Turnpike toward the George Washington Bridge. Get off at Exit 16W, which provides direct access to the MetLife Sports Complex parking lots. If the roadway is congested, use the eastern spur of the Turnpike (Lincoln Tunnel) to exit 16E and take Route 3 West, which provides direct access to the MetLife Sports Complex parking lots. Route 120 North from Route 3 West also accesses the MetLife Sports Complex parking lots.

TRAVELING SOUTH ON THE GARDEN STATE PARKWAY

Garden State Parkway South to Exit 163 (Route 17). Follow Route 17 South to Paterson Plank Road (Route 120). Take Paterson Plank Road east to the MetLife Sports Complex.

TRAVELING NORTH ON THE GARDEN STATE PARKWAY

Garden State Parkway North to exit 153A (Route 3). Follow Route 3 East to the MetLife Sports Complex.

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PARKING POLICIES AND PROCEDURES

GENERAL AND PREMIUM PARKING

- Our goal is for all ticket holders to not only enjoy the game and the Stadium, but the entire game day experience as well.

If a ticket holder is operating a vehicle and plans to park at the MetLife Sports Complex on game day, he or she must show their parking pass. Parking passes can be purchased onsite for \$30 per game. Guests who do not have a parking pass will be directed to park in the off-site parking lots which are located on Murray Hill Parkway in East Rutherford (follow signs off GPS 20 Murray Hill Parkway, East Rutherford).

PARKING PERMITS

- Parking permits are required for all vehicles entering the MetLife Sports Complex (Stadium and American Dream side of the property)
- Parking permits must be displayed at all times while on the MetLife Sports Complex; they should be hung from the rear view mirror facing forward.
- Parking permits only grant the ticket holder access to the MetLife Sports Complex parking lots. They do not entitle the parking permit holder to a reserved parking space in a specific parking lot.
- The parking permit entitles the holder to one parking space for both his/her vehicle and tailgate set-up. Adjacent parking spaces and drive aisles may not be used for grills, chairs, tents, games or any other items.
- A permit holder who may be in possession of more than one pre-paid parking permit will not be allowed to use adjacent space(s) for tailgating.
- Parking permits will NOT be replaced if lost, stolen or destroyed
- Parking permits may be forwarded, reprinted, or resold online via "My Guardians Account" up to 2 hours prior to game time
- Parking passes will not be accepted via a mobile device, they must be printed

PARKING RATES

The following vehicles will occupy lined parking spaces:

- Cars/SUVs/trucks/vans under 18 feet/motorcycles: \$150 for 2019 season-long permits (parking permits are required for all pre-season and regular season home games).

The following vehicles will NOT be permitted to occupy lined parking spaces:

- RVs, trucks, vans (over 18 feet), campers, vehicles pulling trailers, barbecues in tow, etc. do not require a pre-paid parking permit: \$120 per game to be paid at the toll booth (if in possession of a parking permit, the additional charge will be \$90 which can be paid with a credit card or cash at the toll booth). These vehicles MUST park alongside the curbs in the parking lots and not in the lined surface parking spaces. Please arrive early so you can find a location along the curb or in another location in which your vehicle will not occupy more than one lined parking space and will not block drive aisles.
- Buses: \$120 per game to be paid at the toll booth (if in possession of a parking permit, the additional charge of \$90 can be paid with a credit card or cash). Chartered bus parking is in Lot L.

PARKING LOT HOURS OF OPERATION

- The parking lots open 3 hours prior to the start of the game and close 2 hours after the conclusion of the game. Parking permit holders arriving earlier than 3 hours prior to the scheduled game time will not be permitted to enter the MetLife Sports Complex and may be directed to leave the roadways that service the property.
- The toll plazas and parking lots are staffed by MetLife Stadium toll collectors, Traffic and Parking team members, Stadium Safety Services team members and New Jersey State Police Troopers.

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PARKING POLICIES AND PROCEDURES

GENERAL PARKING INFORMATION

General Parking (Gray) parking permits printed with a large “G” for “General” on the front)

Season Ticket holders who have pre-paid parking permits will have them sent over via email and the PDF MUST BE PRINTED to enter the stadium parking lots. These member will be directed to park in the premium parking spaces at the front of the designated lots.

- Vehicular circulation between parking lots is prohibited
- To ensure safe and efficient travel throughout the MetLife Sports Complex, permit holders are required to follow the directions of the Traffic and Parking staff
- Trucks, trailers, buses, vans and other oversized vehicles are not permitted to park in the enclosed parking decks on the American Dream side of the MetLife Sports Complex
- Parking outside of the MetLife Sports Complex on area roadways, medians, grass malls and vehicle breakdown lanes is prohibited. Violators will be ticketed by local law enforcement and/or towed at the owner’s expense.
- Overnight parking on the MetLife Sports Complex is not permitted
- All vehicles are subject to search by New Jersey State Police which could include a canine unit. Those ticket holders refusing a search of their vehicle will not be permitted to enter the MetLife Sports Complex.
- While tailgating is permitted in designated locations at specified times, any unauthorized commercial activity is strictly prohibited and is a violation of the law. Individuals and companies are prohibited from charging members of the general public to attend a tailgate party either in advance of or on the day of the game.
- Although significant improvements have been made in the

access to and from the MetLife Sports Complex as well as in the internal roadways and parking lots, it is still recommended that permit holders give themselves plenty of time for arrival to and departing from the Complex.

ACCESSIBLE PARKING (TICKET HOLDERS WITH DISABILITIES)

- Ticket holders with disabilities must have either a valid state-issued ADA license plate or ADA placard to gain access to and park in the accessible parking areas at the MetLife Sports Complex. The appropriate parking fee must be paid. The owner of the vehicle with the valid ADA license plate or placard must be in the vehicle. Registrations and IDs may be checked by MetLife Stadium Traffic and Parking Staff and New Jersey State Police prior to entering the parking lots. Permit holders with valid ADA placards should hang them in front of their parking permit on the rear view mirror so that the Traffic team members are able to quickly direct them to the appropriate parking lots.
- Parking Attendants will direct permit holders to the ADA parking spaces located in Lots E, F, and G (see map on page 8)
- The dedicated drop-off/pick-up area for guests with disabilities is located near Lot E. Traffic and Parking staff will direct guests to the roadway near Lot E from all stadium roadway access points (see map on page 8).
- Guests with low mobility who may require assistance to the Stadium from the parking lots, can call the Guest Services Hotline (201) 559-1515 upon arrival in the parking lot with vehicle location, including the nearest parking lot, and a parking team member will be dispatched for pick up. Due to the volume of requests, please allow up to 45 minutes for this service.

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PARKING POLICIES AND PROCEDURES

TAXIS AND LIMOUSINES DROP-OFF AND PICK-UP AREAS

- Taxis/limousines/car services drop-offs and pick-ups: There is no parking charge if passengers are dropped-off and picked-up at the designated drop-off/pick-up point which is located in Lot E. (see map on page 8).
- Limousines/car services: If parking on site, these vehicles must have a pre-paid parking permit to enter the MetLife Sports Complex. An additional charge of \$90 must be paid with a credit card or cash if the vehicle exceeds 18 feet. Total cost to park will be \$120.
- An oversized vehicle will not be permitted to park in striped parking spaces if the vehicle takes up more than one parking space or will obstruct the drive aisle. This vehicle will have to be parked along a curb or in a location that does not block traffic.

THE UBER ZONE AT METLIFE STADIUM

MetLife Stadium and Uber have teamed up to help make getting home from MetLife Stadium easier than ever!

Here are some pro tips to get you home with ease:

1. SELECT YOUR RIDE

Once you exit MetLife Stadium, open your Uber app and set your drop-off location. You'll see a guaranteed upfront fare displayed in the app before you make your request. Select your preferred ride option on the slider at the bottom of your screen.

2. HEAD TO THE UBER ZONE LOCATED IN LOT E

Head directly to the Uber Zone, located in Lot E outside of the Verizon Gate, once you request your ride. Your driver will meet you there.

3. LOCATE YOUR DRIVER

Once your driver has arrived in Lot E, they will call or text you to let you know in which row they are parked. If you are having trouble connecting with your driver, please call or text them.

SHUTTLE BUSES FOR TICKET HOLDERS

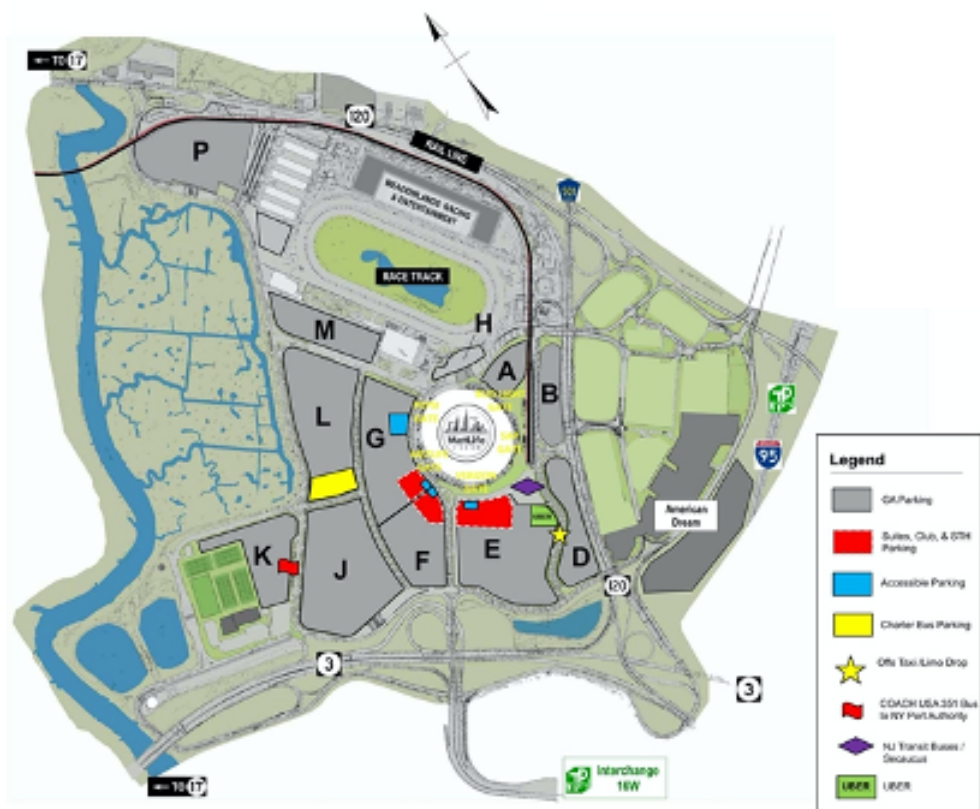
Shuttle buses will be provided from Lot P and the surface parking lots and parking decks located on the American Dream side of the MetLife Sports Complex to the Stadium (see map on page 8).

- Guests who have parked in Lot P will be dropped off and picked up in Lot G in front of the Pepsi Gate
- Guests who have parked in the surface lots or in the parking decks on the American Dream side of the MetLife Sports Complex, will be dropped off and picked up in Lot C, which is located between the Verizon and SAP Gates
- Guests who park in these lots can also walk to MetLife Stadium. Please use the sidewalk from Lot P or the Pedestrian Bridge from the American Dream side of the property. For your safety, please do not walk on the roadways that service the MetLife Sports Complex.



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METLIFE SPORTS COMPLEX SITE MAP



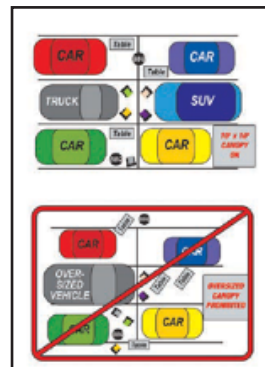
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TAILGATING

- Tailgating is permitted in the MetLife Sports Complex parking lots. Grilling is not permitted in the parking decks that are located on the American Dream side of the Sports Complex.
- Parking is on a first come, first served basis
- **ONE CAR = ONE SPACE:** Please be considerate of your fellow parking permit holders. Tailgating is limited to the lined parking space and the area directly behind or in front of each vehicle. Blocking the drive aisle is prohibited. Tailgating is also permitted on the medians between the parking lots and the medians that separate the parking lots from the interior roadways. There will be enforcement of the one car = one parking space policy. See diagram at right.
- Permit holders must keep all tables, chairs, coolers, grills, etc. within the parking stall of the tailgate party. Tents or canopies exceeding a 10' x 10' footprint and vehicles measuring more than 18' in length and/or 8' in width are not permitted in a lined parking space. Fully enclosed tents with sides are not permitted. Please see the parking policies and guidelines in this brochure on page 5-6.
- The saving of parking spaces will not be permitted. Groups desiring to tailgate together must arrive together.
- A permit holder in possession of more than one pre-paid parking permit will not be allowed to use adjacent spaces for tailgating. Lined parking spaces are for vehicles only, not tailgate activities.
- Drive aisles and fire lanes must remain clear at all times for free access of emergency and New Jersey State Police vehicles
- Sound systems:
 - Speakers must be directed toward your party
 - Volume should be controlled so that it does not negatively affect others
 - Do not play music that contains explicit lyrics
 - Violators will be subject to shutting down systems or possible confiscation at the discretion of MetLife Stadium management.
- Trucks, trailers, vans and other oversized vehicles (not

including buses) will be directed to park along the curbs in the parking lots so they do not take up additional lined parking spaces. Please arrive early to find a location along the curb or in another location in which your vehicle will not occupy more than one lined parking space or block a drive aisle.

- Grills are permitted for tailgating enjoyment, provided guests do so only in the same space occupied by their vehicle. However, their use in areas where property may be damaged is strictly prohibited.
- For those permit holders who use grills, it is recommended that a Class 2A-10B:C fire extinguisher be available for use if necessary. Open fires are not permitted.
- Deep fryers or any oil-based cooking or frying are prohibited
- Please drink responsibly at all times as guests who exhibit signs of impairment as they approach the Stadium gates may not be permitted to enter the Stadium
- Guests who arrive via train, bus or just want to experience the tailgating atmosphere without the hassle of cooking and cleaning can take advantage of the special pre-game activity zone within the Toyota Club in MetLife Stadium, which opens 2 hours prior to kickoff. A variety of food, games, entertainment, and activities for adults and children are available in the club.
- Guests should cross roadways at the designated crosswalks and should not walk on the active roadways that lead to, from and within the MetLife Sports Complex.



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TAILGATING

VIOLATION OF PARKING OR TAILGATING POLICIES

Those who violate the Parking or Tailgating Policies can lose their parking privileges, be prohibited from entering the Stadium, and could result in the possible loss of ticket privileges.

TEXT MESSAGING FOR ASSISTANCE

Guests who wish to report issues or concerns, ask for information, or assistance in a fast, easy, and convenient way may do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service.

Guests should address the text message to 78247, type the word MLS followed by a space, the request and location. MetLife Stadium Parking staff, Safety Services team members and/or New Jersey State Police will respond, as appropriate.

GUEST SERVICES HOTLINE

Guests who would like to contact MetLife Stadium staff with traffic and parking questions, comments or concerns may do so by calling (201) 559-1515 or by sending an email to info@metlifestadium.com.



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GUEST CODE OF CONDUCT

The team at MetLife Stadium and the New York Guardians organization are committed to providing a memorable game day experience for all guests. With that goal in mind, guests are required to follow the Guest Code of Conduct while on the MetLife Sports Complex and in the Stadium for the duration of any event.

The Guest Code of Conduct requires that guests assist in creating an enjoyable and safe environment by:

- Respecting each other as well as MetLife Stadium employees and team members
- Consuming alcoholic beverages in a responsible manner and only by those of legal age
- Refraining from fighting, throwing items or using foul/abusive language or gestures
- Not displaying messages on clothing or other items that may be considered indecent
- Showing his or her ticket when requested and sitting only in their ticketed seat
- Following instructions from Stadium team members regarding Stadium guidelines and emergency procedures
- Respecting the right of guests to support their team, even if it is the opposing team, as well as being respectful and courteous to other guests, game officials, and players from both teams
- Keeping MetLife Stadium SMOKE-FREE

Stadium team members have been trained and instructed to take the necessary actions to ensure that applicable laws and this Guest Code of Conduct are followed. Guests are encouraged to report any unlawful or inappropriate behavior to the nearest Guest or Safety Services Representative, or any team member located in the Guest Services Booths, by calling the Guest Services Hotline (201) 559-1515, or through the GuestAssist text messaging system. Guests should address the text message to 78247, type the word MLS followed by a space, the issue and location. If you "See or Hear Something," please report it.

Guests who do not abide by applicable laws or who do not follow the Guest Code of Conduct will be subject to ejection, possible arrest, prosecution, and forfeiture of tickets.

**TAKE PRIDE IN YOUR STADIUM
AND ENJOY THE GAME!**



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METLIFE STADIUM CARRY-IN POLICY

The Guardians and the team at MetLife Stadium sincerely appreciate your assistance and cooperation by following these policies. We hope that you enjoy your visit to MetLife Stadium!

GUESTS ARE WELCOME TO CARRY-IN THE FOLLOWING ITEMS INTO METLIFE STADIUM:

- One (1) clear bag that is 12" x 6" x 12" or less in size plus one small purse/handbag (clutch-type) that is 4.5" x 6.5" or less in size
- Food of any kind that is contained in a clear plastic bag which is 12" x 6" x 12" or less in size
- Factory-sealed, plastic bottles of water or soft drinks that are 20 oz. or less in size. Caps will be checked by Safety Services staff at the gates.
- Still-photography cameras with a lens that is 6" or less in length not contained in a case
- Binoculars not contained in a case
- Hand-carried jackets, blankets, or other items, which will be patted down or searched

All bags and other permissible items will be subject to multiple screenings prior to entering MetLife Stadium.

NOT PERMITTED ON THE METLIFE SPORTS COMPLEX THE FOLLOWING ITEMS ARE NOT PERMITTED TO BE CARRIED INTO METLIFE STADIUM*:

- Purses larger than the clutch bag described at left
- Camera cases, binocular cases, backpacks, fanny packs, diaper bags, briefcases/ computer bags/luggage or any clear bag larger than 12" x 6" x 12"
- Seat cushions of any size
- Glass bottles, cans, coolers of any kind, thermoses or ice chests
- Alcohol of any kind
- Banners or flags of any size
- "Selfie" sticks
- Umbrellas, strollers, laser pointers and balls of any kind including full-sized footballs
- Single purpose video cameras or still photography cameras with a lens longer than 6"
- Any electrical powered apparel
- Weapons, any item that may be used as a projectile, or one that is deemed dangerous by Stadium management
- Any animal with the exception of a service animal
- Any other item deemed inappropriate by Stadium management

* An exception will be made for medical needs after proper inspection at a designated gate



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METLIFE STADIUM ALCOHOL POLICIES

METLIFE STADIUM ALCOHOL POLICIES

The team at MetLife Stadium and the New York Guardians organization strive to present a safe, pleasant and family-friendly environment for every guest who visits MetLife Stadium. To achieve this goal, the following policies have been established to promote the responsible sale and use of alcohol:

- A person exhibiting visible signs of impairment may not be permitted into the Stadium
- Alcohol of any kind may not be brought into or removed from the Stadium
- Any guest who is deliberately concealing alcohol while attempting to enter the Stadium may not be permitted into the Stadium
- Any guest who is discovered consuming alcohol that was concealed and not detected during the screening process at the gates may be ejected from the Stadium and may be subject to the possible loss of ticket privileges
- Alcohol will not be served to any underage person or visibly impaired guest
- Guests may not purchase or possess more than 2 alcoholic beverages at a time
- Alcohol service will cease at all concession stands and portable units in the general seating areas at the beginning of the third quarter. Alcohol sales will stop in the Clubs at the end of the third quarter.
- Any guest who exhibits behavior that distracts, inconveniences, or otherwise interferes with another guest's enjoyment of the game may be ejected from the Stadium and/or may be subject to arrest.
- Alcohol sales may be curtailed or prohibited at the discretion of Stadium management
- Any guest who appears to be 40 years of age or younger may be required to provide proof of age with a valid, government issued picture identification card. Acceptable forms of identification are a valid (non-expired) U.S. driver's license, passport, military ID and/ or a state issued identification card.
- International and/or foreign licenses will not be accepted as proof of age as per New Jersey Law. For guests presenting a foreign passport, the guest will be required to execute the NJABC Age Representation Form, which is an acceptable form for verifying a guest's age. The team at MetLife Stadium sincerely appreciates your assistance and cooperation in following these policies.

**PLEASE CONSUME ALCOHOL
RESPONSIBLY AT OUR GAMES!**



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METLIFE STADIUM GENERAL INFORMATION

ENTRY INTO METLIFE STADIUM

Ticket holders are strongly encouraged to enter the stadium 2 hours prior to kickoff to join the tailgate in the Toyota Club and minimize the wait times at the gates.

SEARCH PROCEDURES

To ensure the highest level of safety and security, all guests will be subject to a courteous screening by Safety Services team members prior to entering the Stadium. All vehicles are subject to inspection prior to entering the MetLife Sports Complex and all bags will be inspected prior to entering the Stadium. Guests who refuse to allow their vehicles to be inspected at the toll plazas, or any other time, will be denied entry into the MetLife Sports Complex and those individuals who refuse to be screened or have their bags inspected at the gates will be denied entry into the Stadium. By having a parking permit, the permit holder consents to such inspections and waives any and all related claims against New Meadowlands Stadium Company, LLC and the New York Guardians. Alcohol, weapons, or any items that the Safety Services team deems dangerous will be confiscated. Illegal items will be turned over to the New Jersey State Police which could result in arrest and possible prosecution.

SUITES

The New York Guardians are utilizing Suite Level 3 in MetLife Stadium. Access to suite levels is strictly controlled and guests must have the appropriate tickets or passes to access these areas.

CLUB SEATS

MetLife Stadium has two levels of Club Seats. Club Seat ticket holders have access to an exclusive lounge with the comfort

of luxurious furniture and spectacular views of the action on the field. All of these Clubs are ticketed and are not accessible to the general public.

- EY Coaches Club

(east side of Stadium): Located on the Service Level under sections 111C-115C.

- MetLife 50 Club

(west side of Stadium): Located on the 50 yard line behind section 139 on the plaza.

GUEST SERVICES BOOTHS

There are Guest Services Booth locations throughout MetLife Stadium. Portable Guest Services Booths vary by game and are located near the gates on the Plaza Level. The Guest Relations Representatives who staff the Guest Services Booths have been trained to handle guests' special requests, questions, comments and concerns.

The staff in these booths will provide assistance in the following areas:

- Informational literature
- Answer questions
- Lost and found
- Lost children/parents
- Seating and accommodations for guests with disabilities
- Translators
- Childrens' I.D. bracelets
- First event certificate
- Sensory bags and assistance
- Fulfilling special needs or requests from any guest

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METLIFE STADIUM GENERAL INFORMATION

RESTROOMS

Restrooms are located throughout the Stadium, all of which are accessible to guests with disabilities.

Guests at MetLife Stadium may use the restroom that corresponds to their gender identity and/or expression. Should any guest prefer privacy in a non-gender specified restroom, they may use one of the family restrooms (single stall) which are located throughout the Stadium. Guest Services Representatives and Safety Services Staff are posted throughout the Stadium to help any guests requiring assistance.

Family restrooms are located in the following areas (please see the Guest Services Representative in the respective Section for access to the restroom):

GENERAL SEATING AREAS

- Plaza Level: Under Section 134
- 100 Concourse Level: Sections 104, 108, 118, 123, 128 and 149
- Suite Level 3: Suites 3-01 to 3-50

CLUB LEVEL

- EY Coaches Club
- MetLife 50 Club

SOUVENIRS

There are numerous retail locations and kiosks located throughout MetLife Stadium. The fixed stores are located behind Sections 124 and 149. Portable kiosks can be found near Section 144 and the Verizon Gate. There will also be a pop up shop in the in the Toyota Club.

STAIRWAYS

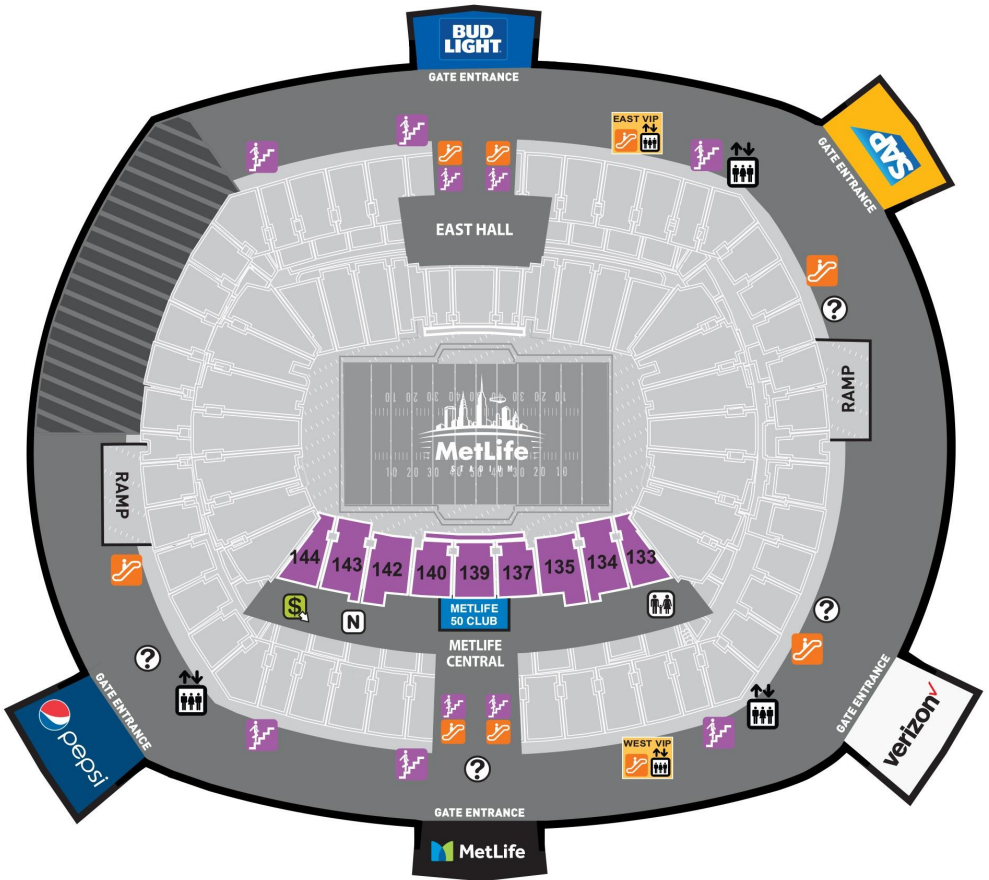
There are 10 staircases in the stadium. SMOKING is NOT permitted on any staircase (see maps on pages 16-17). Staircases provide the fastest exit routes out of the Stadium following a game or during an evacuation of the Stadium.



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METLIFE STADIUM

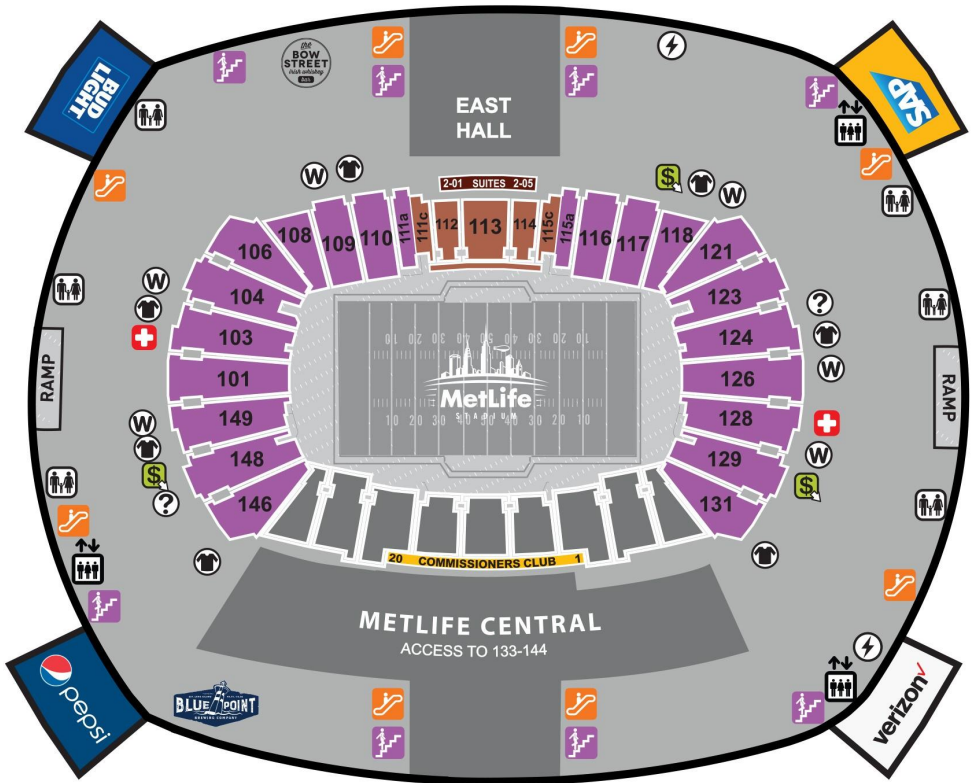
PLAZA LEVEL



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METLIFE STADIUM

100 LEVEL CONCOURSE



Note: Sections 134-143
must enter from the Plaza Level

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METLIFE STADIUM A-Z

ADA (AMERICANS WITH DISABILITIES ACT)

MetLife Stadium is ADA compliant and features accessible seating, as well as accessible restrooms and concession stands on all seating levels. Guests who would like assistance may request transportation to their seats from the gates via the use of a wheelchair by an ADA Assistant. Due to limited supply, any guest requiring a wheelchair for the duration of the event is asked to supply his or her own wheelchair. Guests may request wheelchair assistance by contacting a Stadium team member at any gate entrance upon arrival at the game. For assistance from the parking lots to the gates, please refer to page 7.

ALCOHOL POLICIES See page 13.

AUTOMATIC TELLER MACHINES (ATMS)

Automatic Teller Machines are located in Sections 143 (Plaza Level), 117, 128, and 149.

AUTOMOBILE TROUBLE

Basic car and towing assistance are provided for all of the MetLife Sports Complex parking lots. This service includes: towing, battery charging and jumpstarts, flat tire assistance, and locked-in keys. Guests in need of this service should contact the nearest Parking team member or contact the MetLife Stadium Command Center using the GuestAssist text message service (see Text Messaging on page 21) or calling the Guest Services Hotline at (201) 559-1515.

BAG CHECK FACILITIES

Color coded trailers, which are located near each of the gates at MetLife Stadium, are provided for guests to check items that are prohibited from being brought into MetLife Stadium. It is recommended that guests return these items to their vehicles, if possible.

BAG SEARCHES See page 12.

BANNERS AND FLAGS

Banners and flags are not permitted to be brought into the Stadium. Signs that are no larger than 18" x 24", not commercial or offensive in nature, do not block the view of other guests, and are not mounted on a pole or stick will be permitted into the Stadium.

BEHAVIOR

The MetLife Stadium Guest Code of Conduct prohibits guests from detracting from another guest's enjoyment of the game by demonstrating anti-social behavior (see page 11). Please bring any issues to the attention of the nearest Stadium team member or contact the MetLife Stadium Command Center by calling the Guest Services Hotline at (201) 559-1515. Guests who wish to report issues or concerns in a fast, easy and convenient way can do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service. Guests should address the text message to 78247, type the word MLS followed by a space, the request and location.

BINOCULARS

Binoculars, without the cases, are permitted in the Stadium (please see the Carry-In Policy guidelines on page 12).

BOTTLES/CANS

Bottles and cans of any type, excluding a factory sealed plastic bottle of water or soft drink 20 oz. or less in size, are prohibited from being brought into the Stadium. Any guest deliberately concealing alcohol may be prohibited from entering the Stadium. Any guest who is discovered consuming alcohol in the Stadium that was concealed and not detected during the screening process at the gates may be ejected from the Stadium and may be subject to the possible loss of ticket privileges.

BUS PARKING See page 5.

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CAMERAS

Handheld digital or film cameras, without the cases (please see the Carry-In Policy guidelines on page 12), are permitted inside MetLife Stadium as long as their use does not interfere with the game or other guests' enjoyment of the game. Tripods, monopods, "Selfie" sticks and cameras with a lens longer than 6" (detachable or non-detachable) will NOT be permitted into the Stadium. Video cameras and video recording of events at MetLife Stadium are prohibited.

CARRY-IN POLICY See page 12.

CHARGING STATIONS

Cell phone charging stations are located in the Verizon Studio near section 133 (see maps on page 19).

CHILD ADMISSION POLICY

Children 3 years and under are permitted entry inside MetLife Stadium free of charge for all New York Guardians football games. There is a limit of one child per accompanying ticketed adult and the child must sit on the accompanying ticketed adult's lap for the game and may not occupy a seat.

Reminder—the MetLife Stadium Carry-In Policy does not permit strollers and diaper bags into the stadium on gameday. For additional information regarding the Carry-In Policy, please refer to page 12 of the Fan Guide.

CLOSED CAPTIONING

All integral game information is captioned on the LED ribbon board below the video screens and available through FM broadcast. Guests may also receive closed captioning on their personal smart devices through a private link available upon request at any Guest Services Booth or Concierge Desk. Tablets are also available upon request.

CLUBS AND SUITES See page 14.

CREDIT CARDS

All concession stands and retail stores accept Visa, MasterCard, American Express and Discover credit cards and debit cards unless otherwise noted.

ELEVATORS

Elevators for guests with disabilities are available in MetLife Stadium at the Pepsi, Verizon and SAP Gates. If you have trouble finding an elevator, please ask any team member for directions.

EMERGENCY, IN CASE OF (SAFETY OR SECURITY)

If you observe a situation that requires an emergency response, please remain calm and report as much information as possible to the nearest MetLife Stadium team member. Team members are well trained in emergency procedures. In the event of an emergency, please follow the instructions of the Stadium team members and any announcements broadcast over the public address (PA) system and the video boards. Remember if you "See Something, Say Something."

ENTERING AND EXITING THE STADIUM

Guests are welcome to walk around the exterior of the Stadium to easily access all entry gates and parking lots. For your safety, when walking along the north side of the Stadium, please be attentive to traffic and follow the instructions and directions of Stadium team members. Please use the walkway that is created by the barricades.

ESCALATORS

Escalators are located at the Bud Light, SAP, Verizon, MetLife and Pepsi Gates

EVENT STAFF

All Stadium team members have been trained in guest services, emergency procedures and in providing information about the Stadium. Please feel free to contact the nearest Stadium team member with any questions, comments or concerns.

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FIRST AID

The MetLife Stadium Medical Team is comprised of doctors, nurses and EMTs who provide basic and emergency medical services for those attending games at the Stadium. First Aid Rooms are located in Sections 103 and 128. In addition, EMT teams are located throughout the Stadium. Basic over-the-counter medical needs, such as aspirin and band-aids, are available at the First Aid Rooms.

GUEST CODE OF CONDUCT See page 11.

GUEST INTERFERENCE

In the interest of player and guest safety, MetLife Stadium maintains a zero tolerance policy regarding fan interference with the play of the game on the field. See Guest Code of Conduct on page 11.

GUEST SERVICES BOOTHS See page 14.

IDENTIFICATION BRACELETS

ID bracelets are available for children so their seat location can be recorded. This will assist in reuniting the child with the individual(s) who brought them to the game in the event they become separated. These wristbands are free and can be obtained from any Guest Services Booth or concierge desk.

IMPAIRED GUESTS

The team at MetLife Stadium and the New York Guardians reserve the right to deny entry or discontinue the sale of alcohol to guests who are visibly impaired. Any impaired guest who causes a disturbance while attempting to enter the Stadium may be denied entry. See Guest Code of Conduct on page 11.

TAXIS/LIMOUSINES DROP-OFF & PICK-UP AREAS

See page 7.

LOST CHILDREN/PARENTS

Lost children and parents can be reunited by contacting any

Stadium team member or a Guest Relations Representative at the nearest Guest Services Booth or concierge desk. Parents who would like to participate in the free children's ID bracelet program should visit the nearest Guest Services Booth. (See Identification Bracelets above).

METLIFE 50 CLUB

Centered on the 50-yard line, behind the visiting team's bench area, the MetLife 50 Club offers a spectacular and unparalleled view of the field. Emphasizing the space's fantastic sight lines, enjoy watching the excitement from the on-field patio. On game-day, the MetLife 50 Club is open to season ticket holders who have purchased access.

NOISE-MAKERS

For the comfort of fellow guests and the integrity of the games, guests coming to MetLife Stadium are asked to refrain from bringing any type of noisemaker or musical instrument into the Stadium. This includes air horns, cowbells, and any type of whistle. If these items are discovered during the entry screening process, the guest will be directed to return the item to their vehicle or to check the item in a bag check facility. If a noisemaker is discovered in the Stadium, it will be confiscated and the guest may be ejected.

NURSING SUITE

Nursing mothers are welcome to breastfeed their child wherever they feel comfortable. Those who request a more private location in which to breastfeed or use a pump may use our Nursing Suite located on the Plaza Level under Section 143. Please use the ramp to the left of the MetLife 50 Club, located in MetLife Central (plaza level near the MetLife Gate), to access the room.

PAGING

Paging via the Public Address system is only permitted in the event of an emergency. Please visit the nearest Guest Services Booth or concierge desk for assistance.

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PARKING See pages 5-9.

PUBLIC ADDRESS (PA) ANNOUNCEMENTS

Please be attentive to all PA announcements in the Stadium. In the event of an emergency, instructions will be provided via the PA system and the video boards, as well as the MetLife Stadium website, and social media outlets.

RADIOS/TELEVISIONS

Guests may bring a small portable radio or television into the Stadium as long as they listen to the device with an earpiece or headphones and do not disturb other guests in their seating section.

RAMPS

There are two ramps located in the north and south ends of the Stadium which provide access to all the levels of the stadium.

RE-ENTRY POLICY

MetLife Stadium has a no re-entry policy for Guardians games. If you leave the Stadium, you will not be permitted to re-enter.

RECYCLING

MetLife Stadium management encourages all guests to reduce, reuse and recycle. The recycling program at MetLife Stadium includes the placement of recycling containers on all Stadium concourses and in all premium areas. Please check the signage on the recycling containers to dispose of items such as plastic, glass, and aluminum in the proper containers. Your efforts will help keep MetLife Stadium clean, beautiful, and protect our future!

RESALE

The resale of tickets or parking permits is not permitted on the MetLife Sports Complex or on the roadways that serve the property.

RESTROOMS See page 15.

SEARCH PROCEDURES See page 14.

SMOKING

In accordance with New Jersey State law, MetLife Stadium is a non-smoking facility. Guests and team members may only smoke in designated smoking areas which are located on the Plaza Level along the fence line. Please note that all seating areas, stairways, ramps, the East Hall, MetLife Central and concourses are non-smoking areas and guests who smoke in these areas are subject to ejection. Guests smoking electronic cigarettes must adhere to the same policies.

SOUVENIRS See page 15.

STAIRWAYS See pages 15.

STROLLERS

Strollers are not permitted in the Stadium. Strollers should be left in your vehicle or checked at a bag check trailer located outside of the Stadium gates.

SUITES See page 14.

TELEVISIONS

There are multiple televisions located throughout the Stadium so guests can watch the game when away from their seats.

TEXT MESSAGING

Guests who wish to report issues/concerns or ask for information/assistance in a fast, easy, and convenient way can do so by texting the MetLife Stadium Command Center by using the GuestAssist text message service. Guests should address the text message to 78247, type the word MLS followed by a space, the request, and location. Stadium personnel will respond to the text message and the appropriate Stadium team members will be dispatched to the location, if necessary.

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THROWING ITEMS

Throwing items on the field, at another guest or at a Team Member is expressly prohibited. See Guest Code of Conduct on page 11.

TICKET INFORMATION See page 3.

UBER

MetLife Stadium and Uber have partnered to create an alternative means of travel to and from the game. See page 7 for more info.

UMBRELLAS

For safety and line-of-sight reasons, umbrellas are not allowed in MetLife Stadium. Please leave umbrellas in your vehicle or check them at a bag check facility. Any umbrellas left at the gates are subject to disposal.

VIDEO BOARDS

MetLife Stadium features four (4) 30' x 118' HD video display boards in each of the four corners of the Stadium. In addition, MetLife Stadium is equipped with a 48" x 2200' ribbon board which circles the interior seating bowl of the Stadium.

VIDEO RECORDING

The XFL prohibits the recording of any Guardians game action at MetLife Stadium. See Guest Code of Conduct on page 11.

VISITING TEAM GUESTS

Verbal or physical harassment of the fans of the visiting team will be considered unruly behavior. See Guest Code of Conduct on page 11.

WEBSITES/SOCIAL MEDIA

The Guardians website is www.xflguardians.com

Twitter@xflguardians

Instagram@XFLguardians

Facebook.com/XFLguardians/

The MetLife Stadium website is www.metlifestadium.com

Twitter@MLStadium, Facebook.com/MetLifeStadium

Please follow the MetLife Stadium social media accounts for gameday information and updates.

WEATHER DELAYS

Severe weather (lightning, tornado warnings, heavy snow conditions, etc.) could cause a delay of a Guardians game. In the event of a weather-related relocation (shelter-in-place) or evacuation, please listen to announcements on the PA system and video boards and follow the instructions of the Stadium team members. In addition, emergency information will be distributed via the MetLife Stadium website and social media accounts.

ZERO TOLERANCE

The New York Guardians and New Meadowlands Stadium, LLC reserve the right to revoke the ticket privileges of those individuals whose conduct is determined inappropriate as defined by the Guest Code of Conduct, or who violate applicable laws