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WAYS COVID-19 HAS AFFECTED RISK

From supply chain troubles and operational disruptions to leadership issues and managing a remote workforce, the challenges faces every facet of business right now are truly unprecedented. And with all economic outlooks being revised sharply downwards, the way companies respond to the crisis will determine their resilience and success in the years to come

1 LEADERSHIP

What employees need more than ever is for their leaders to give a well-communicated outlook for the future and a clear path forward. According to a nationwide survey by Gallup in the US...

39%

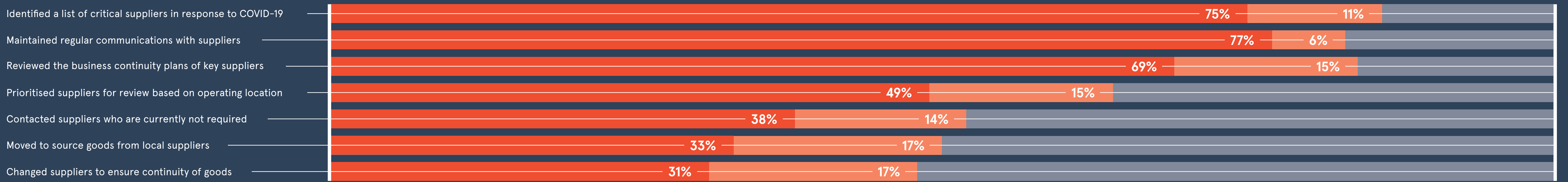
of employees strongly agree that their employer has communicated a clear plan of action in response to COVID-19

48%

strongly agree that their immediate supervisor keeps them informed about what is going on in the organisation as it relates to the impact of COVID-19

2 SUPPLY CHAIN/OPERATIONS

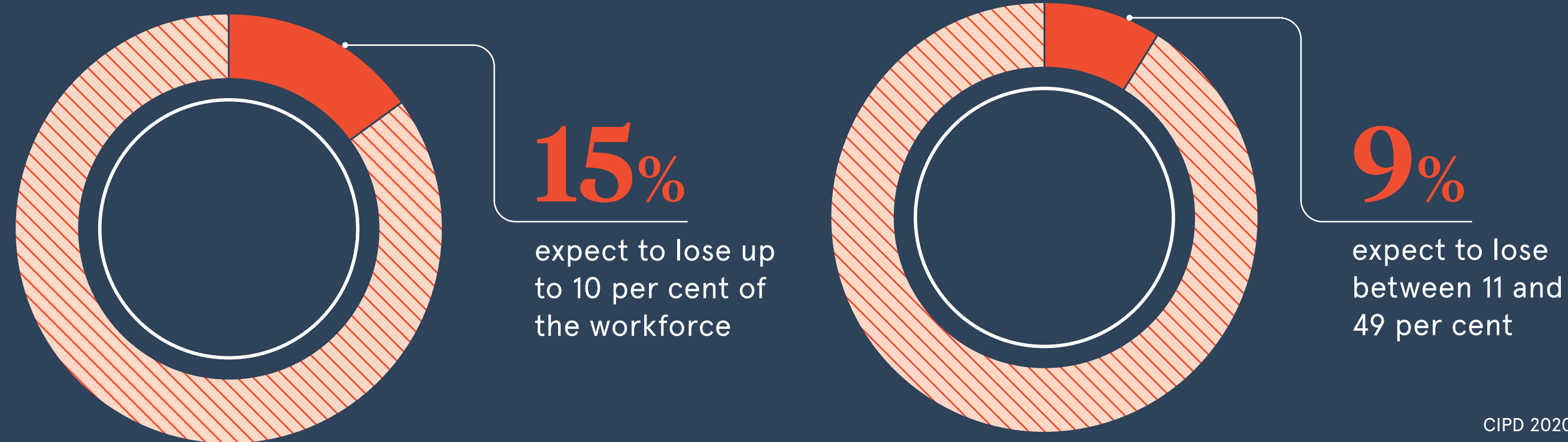
Around the world, supply chains have been disrupted or completely dismantled by the pandemic, forcing factories to close, suppliers to stop working and logistics companies to adapt their operations to the new normal. According to a global survey, business continuity and risk/crisis management professionals have implemented, or are considering implementing, the following measures:



Business Continuity Institute 2020

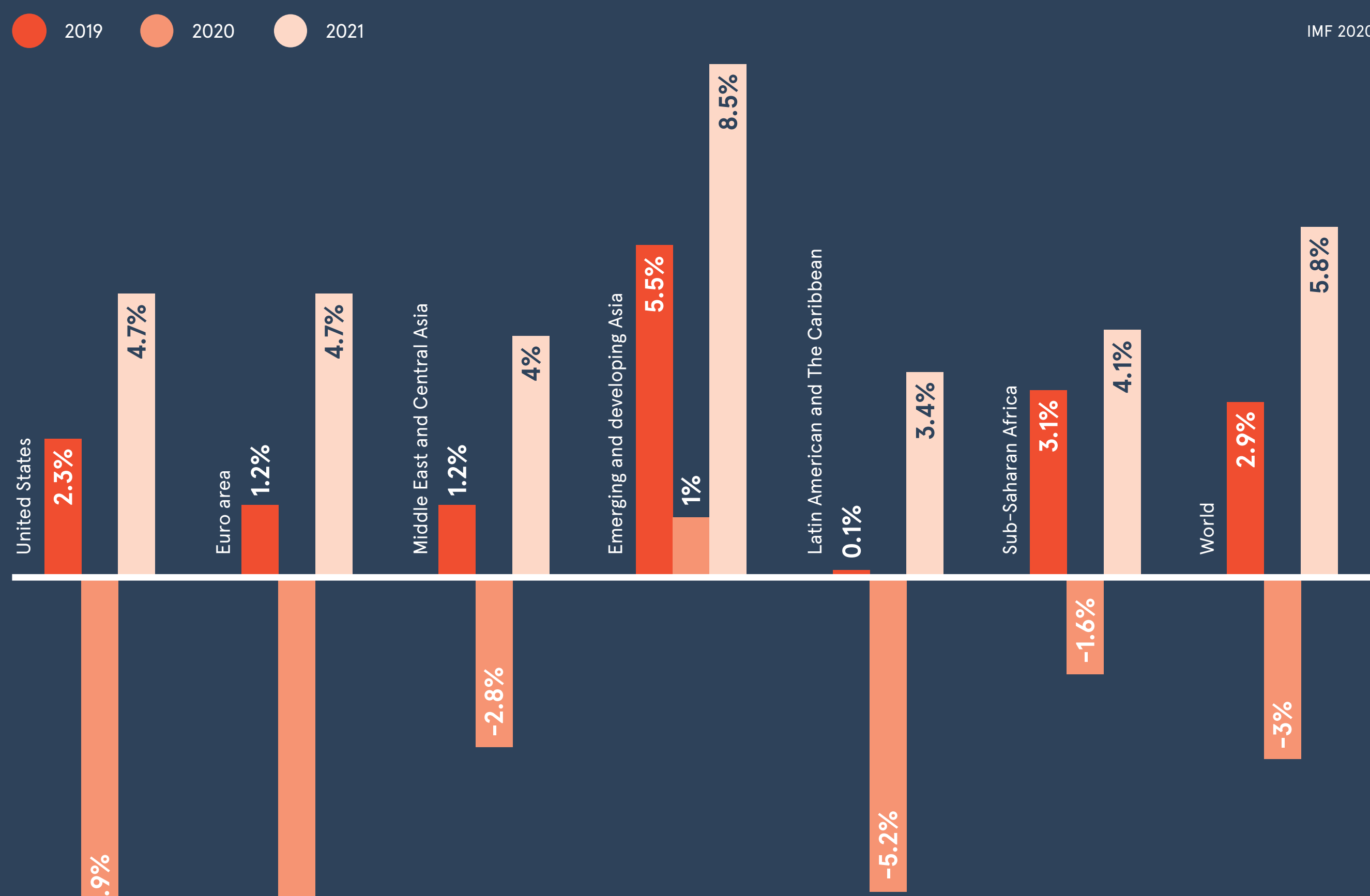
3 WORKFORCE MANAGEMENT

The pandemic has transformed how businesses are looking after their workforces, not only through remote leadership but through financial necessity. According to a survey of UK employers and HR leaders by the CIPD, **46 per cent** of employers had already furloughed employees by the end of April, with a further **10 per cent** planning to do so. However, despite the government intervention, permanent redundancies are expected by some:



5 ECONOMY

As expected, many economists and research institutions have made sharp downwards revisions to global GDP estimates for 2020, with a recession likely this year. And while a significant rebound in growth is expected next year, this will be from a low base. This chart shows the percentage change in real GDP, according to the IMF's new projections made in April.



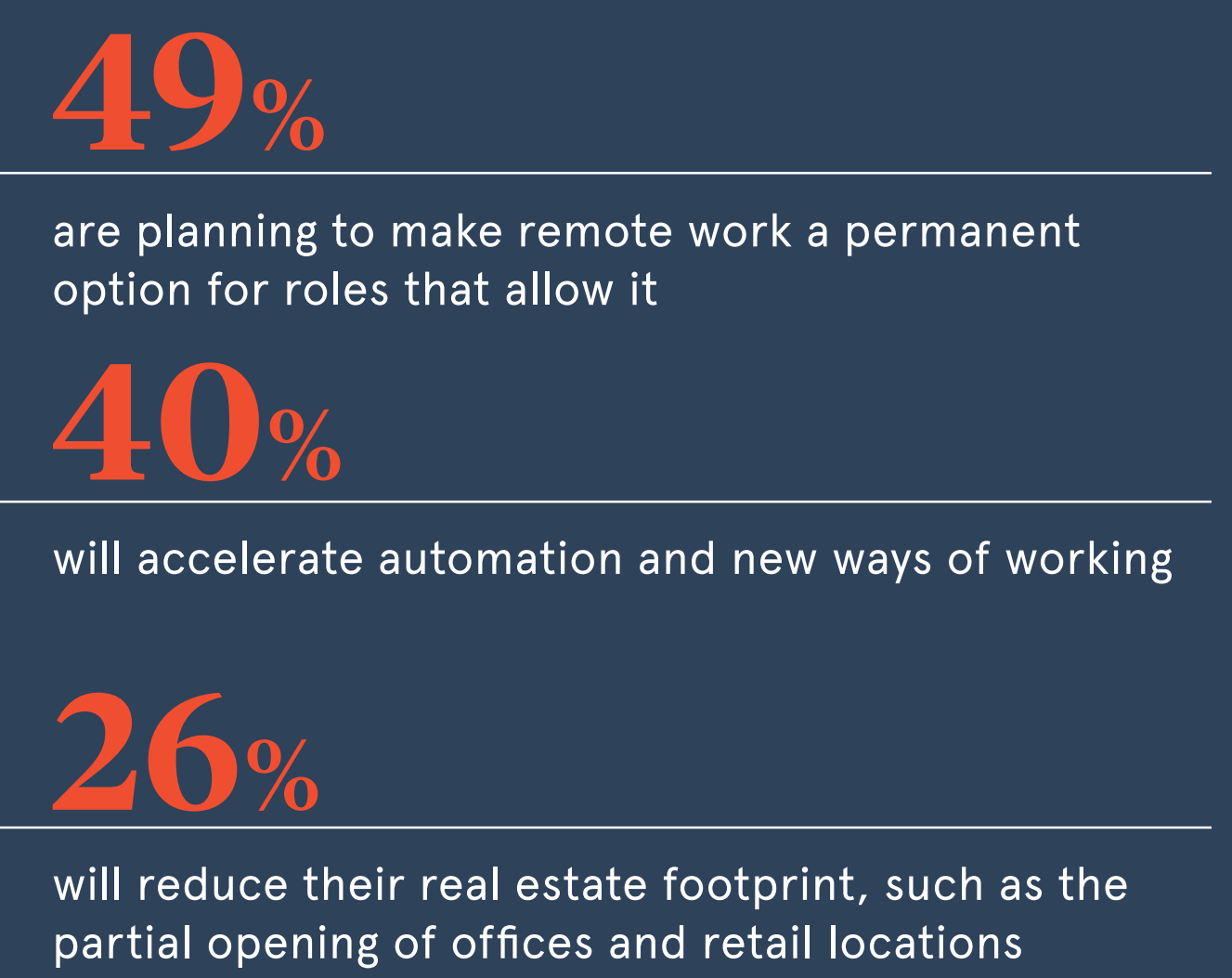
4 BUSINESS OUTLOOK

According to a PwC survey of global chief financial officers in mid-April, a potential global recession was the most feared impact of the pandemic (**69 per cent**), shortly followed by the financial impact on their business (**67 per cent**) and a potential fall in consumer confidence and consumption (**43 per cent**). When asked about COVID-19's impact on their own business outlook in mid-April, CFOs identified with the following four categories:



6 WORKPLACE MANAGEMENT

With health and safety paramount as companies prepare for a gradual return to work, business leaders are reassessing their priorities to manage the transition. According to a survey of chief financial officers around the world...



7 CYBERSECURITY

With entire nations now working from home, some of whom have never done so before, organisations are battling a surge in cyberattacks and phishing attempts, and having to ensure employees and operations remain cyber-resilient. According to a survey by the CNBC Technology Executive Council in March, more than one third of IT executives said that cyberthreats had increased as their employees transitioned to remote working.

18m

daily malware and phishing emails related to COVID-19 detected by Google in the week ending April 16

240m

daily spam messages related to COVID-19 detected during the same period

Google 2020

8 FINANCE

Some **82 per cent** of chief financial officers reported that they are looking at cost containment as a result of the pandemic. Of those, cancellations or delays in the following investment types are being considered:

