THE CHANGING WORLD OF WORK

Job retention is a growing concern among employers as staff increasingly look for more from their work than a way to pay the bills. Offering the right benefits is key, as is upskilling staff for a future world of work that will put new pressures and requirements on staff

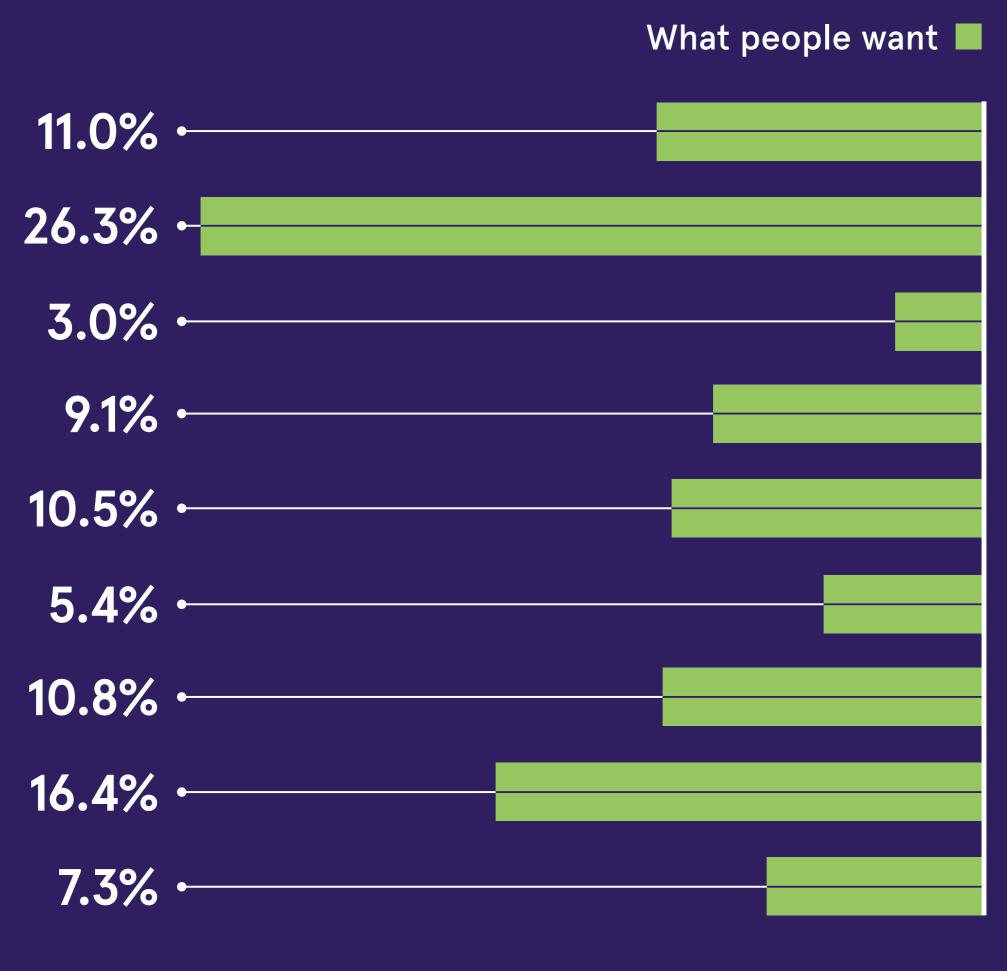


OFFERING THE RIGHT BENEFITS IS KEY TO RETAINING STAFF

% saying the following are the most important objective for their benefits program

29% To remain competitive with other employers 28% To increase productivity 23% To retain employees 21% To increase employee satisfaction Aflac 2020

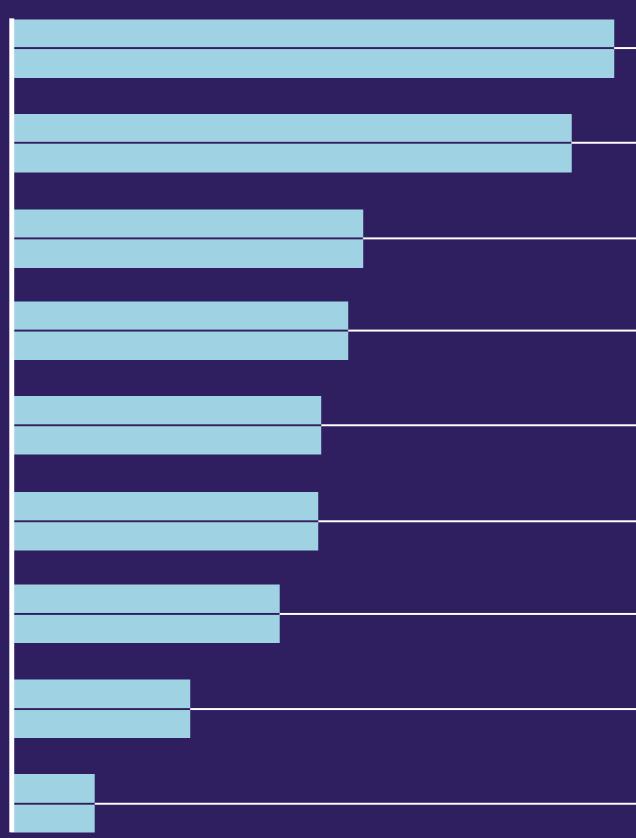
% of UK workers



THERE IS A MISMATCH BETWEEN THE BENEFITS EMPLOYEES WANT AND WHAT THEY RECEIVE

Employee discount Additional holiday/sabbatical Training budget Food/drink Wellness/Health/Parental **Events/Away Days** Insurance Travel/Company Car Luxuries

What people get





	SHIFTING CAREERS Adzuna 2020	TRAINING IS EASILY T
	% of British workers	The proportion of UK job ads t
	$\frac{11}{6}$	37.0% Training
	workers are considering a career change in 2021	
	Of which	
	definitely looking to change career	9. De
	7.2%	EMPLOYERS INCREAS The following skills have seen t 2019 2020
	considering changing career	3.3% 3.7%
	wouldn't rule it out	Coaching skills

THE SKILLS ORGANISATIONS ARE IN NEED OF ARE DIFFERENT TO THE SKILLS EMPLOYEES SAY THEY WANT TO DEVELOP TO PROGRESS

% of businesses and staff wanting the following skills

Businesses

Communication and interpersonal skills

Ability to adopt change Problem solving Flexibility and adaptability People management skills

19.6% 18.8% · 11.8% 11.3% 10.4% 10.3% 9.0% • 6.0% • 2.8%

SmallBusinessPrices.co.uk 2021

- 37%

