

# THE GROWTH OF WORKPLACE MONITORING

The coronavirus pandemic has led to an increase in remote working, which in turn has led more companies to monitor their workforces in an effort to increase productivity and ensure staff are not shirking. But data suggests workers are actually working more at home than in the office and that offering more flexibility is more likely to lead to a boost in performance.

**48%**

of workers believe monitoring would damage the relationship with their manager

Prospect/YouGov 2020

**82%**

of workers say their home environment enables them to work productively

**63%**

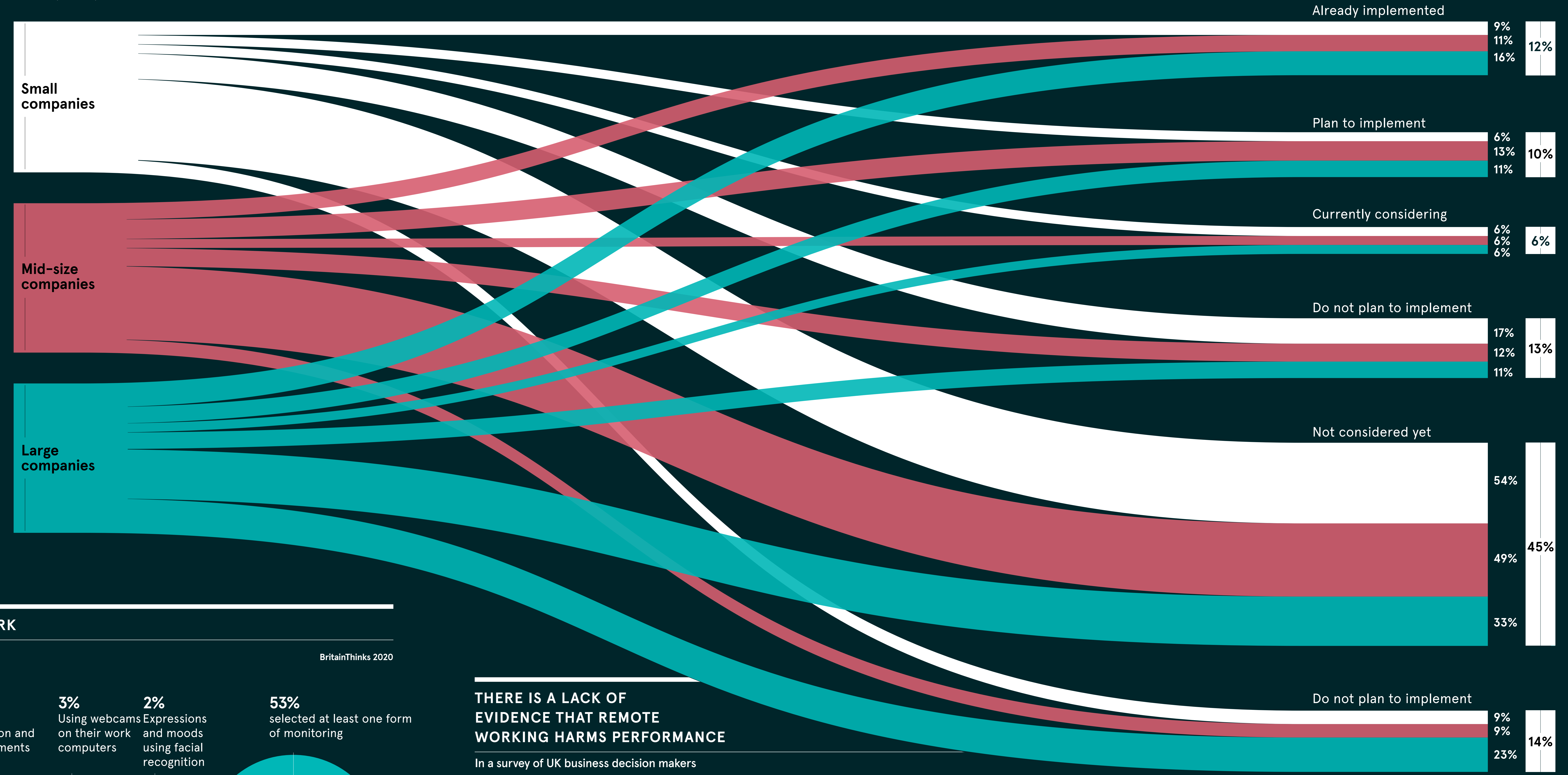
of workers say their office environment enables them to work productively

Leesman Index 2020

## BUSINESSES ARE PLANNING TO INCREASE THE USE OF ONLINE SOFTWARE TO MONITOR EMPLOYEES WORKING REMOTELY

NOTE: figures may not total 100% due to rounding

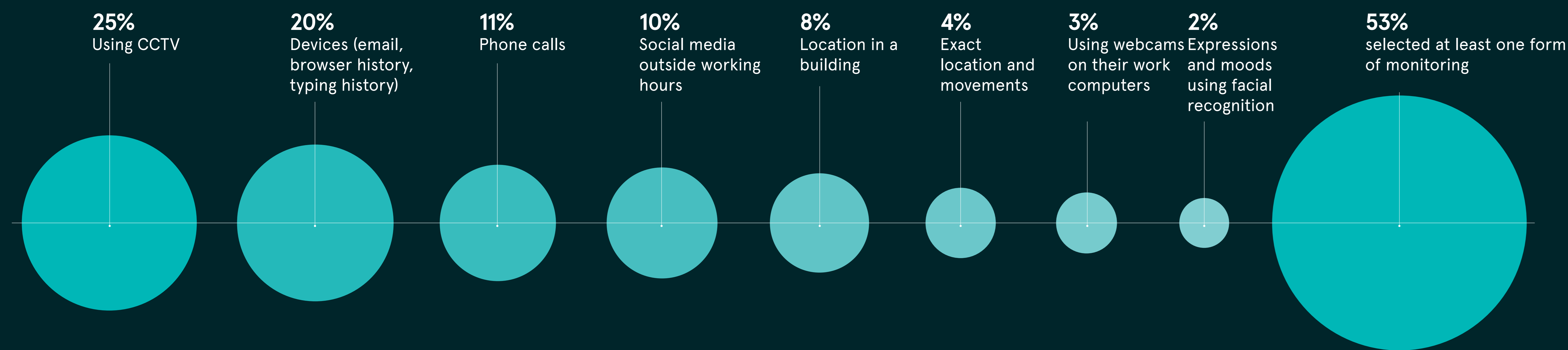
% of companies by size



## MORE THAN HALF OF UK EMPLOYEES THINK MONITORING HAPPENS AT THEIR PLACE OF WORK

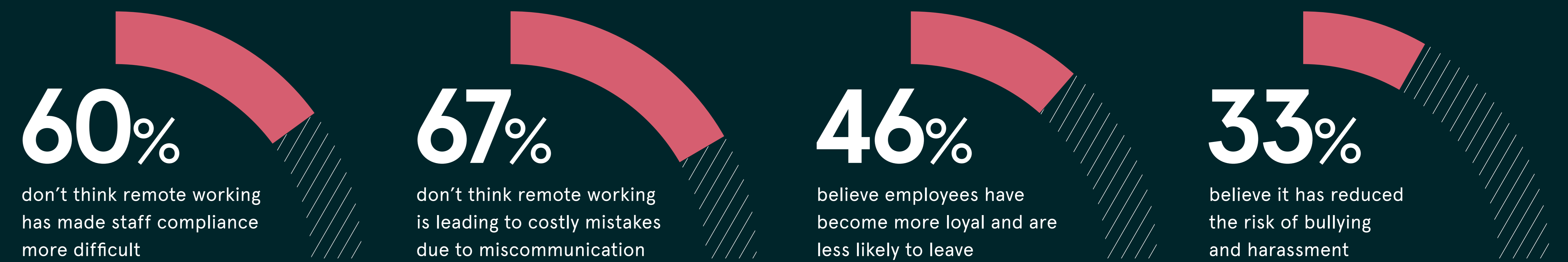
Staff who believe their employer uses these forms of monitoring

BritainThinks 2020



## THERE IS A LACK OF EVIDENCE THAT REMOTE WORKING HARMS PERFORMANCE

In a survey of UK business decision makers

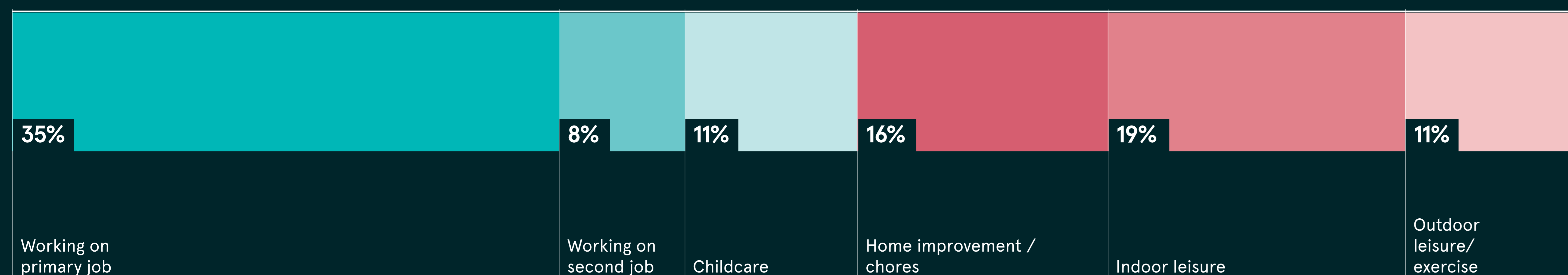


Skillcast 2020

## STAFF ARE SPENDING MORE TIME WORKING WHEN WORKING FROM HOME

Where additional time was allocated when not commuting

Becker Friedman Institute 2020



## COMPANIES THAT EMBRACE FLEXIBLE WORKING HAVE EXPERIENCED AN INCREASE IN EMPLOYEE PERFORMANCE

% of companies with 'high performers'

Gartner 2020

At typical organisations where employees work a standard schedule of 40 hours per week in the office...

When organisations shift to allowing employees some choice over **where, when and how much** they work...

