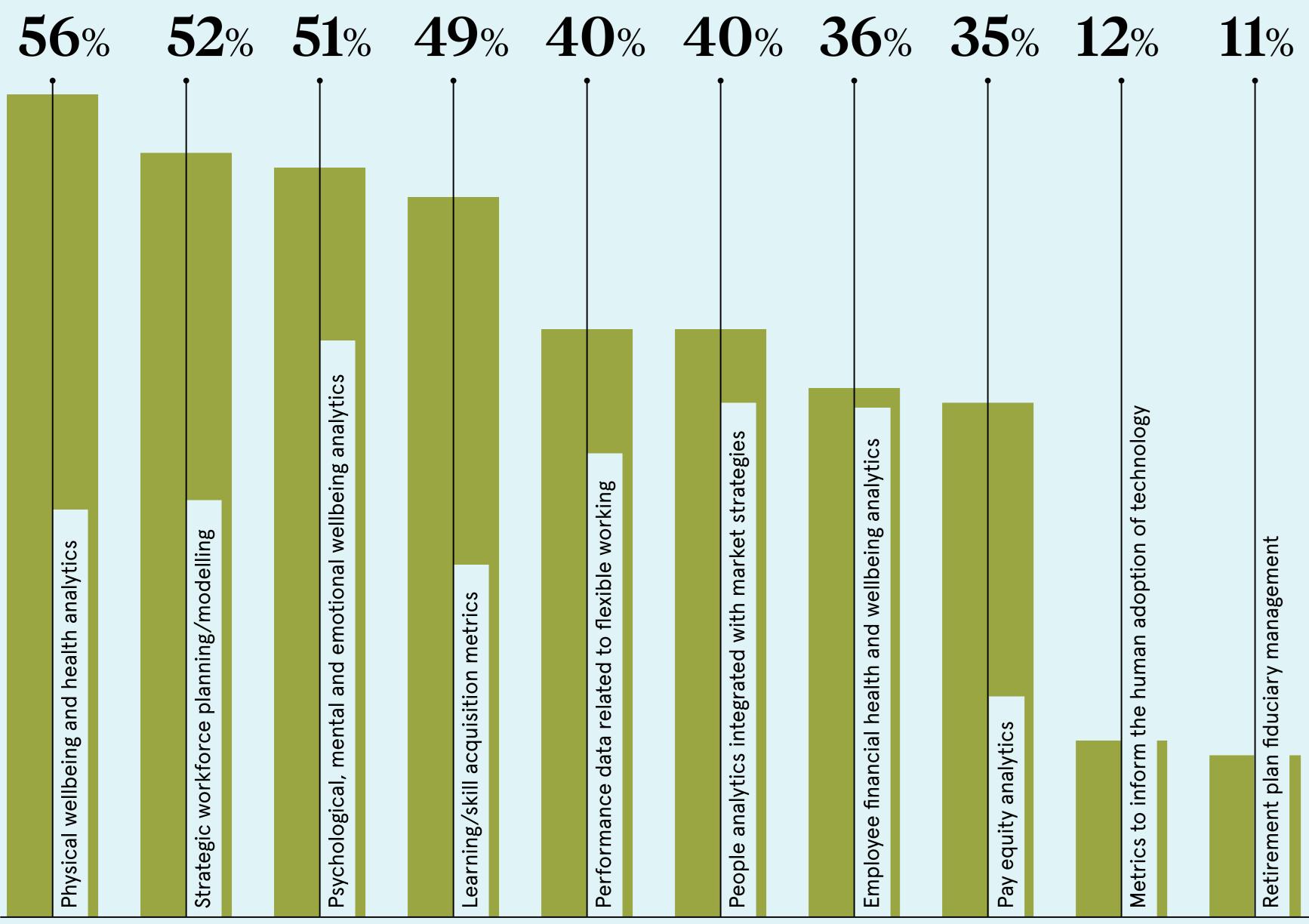
WITH PURPOSE

In times of crisis, people look to strong figures for reassurance - be that government officials, community leaders, or business directors. Increasingly, though, employees and members of the public are demanding more from CEOs than a safe pair of hands; they want business leaders to have purpose. From employee engagement to ESG concerns, COVID-19 has shaken expectations of what it means to lead and it's never been clearer that it pays to care

USING DATA TO SUPPORT PURPOSE

The percentage of organisations who have plans to use data analytics in the following areas



PURPOSE-LED CEOS ARE...



less likely to think it is a challenge to get leaders to support their strategy compared with CEOs without a clearly defined purpose





of CEOs say they feel a stronger connection to their company purpose since the COVID-19 crisis began





said they had to re-evaluate their purpose as a result of COVID to better address the needs of their stakeholders



say their purpose has helped them understand what they need to do to meet the needs of stakeholders, employees, communities, customers, partners and investors



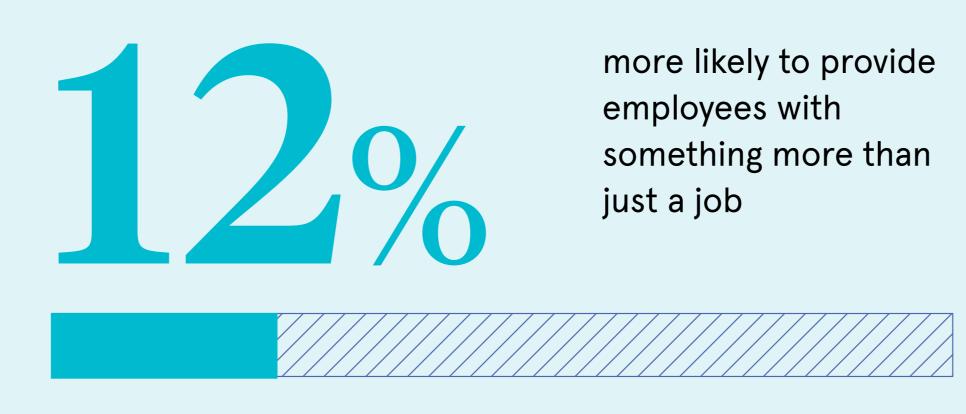
say their response to the pandemic has caused their focus to shift to the social component of their ESG programme

KPMG 2020



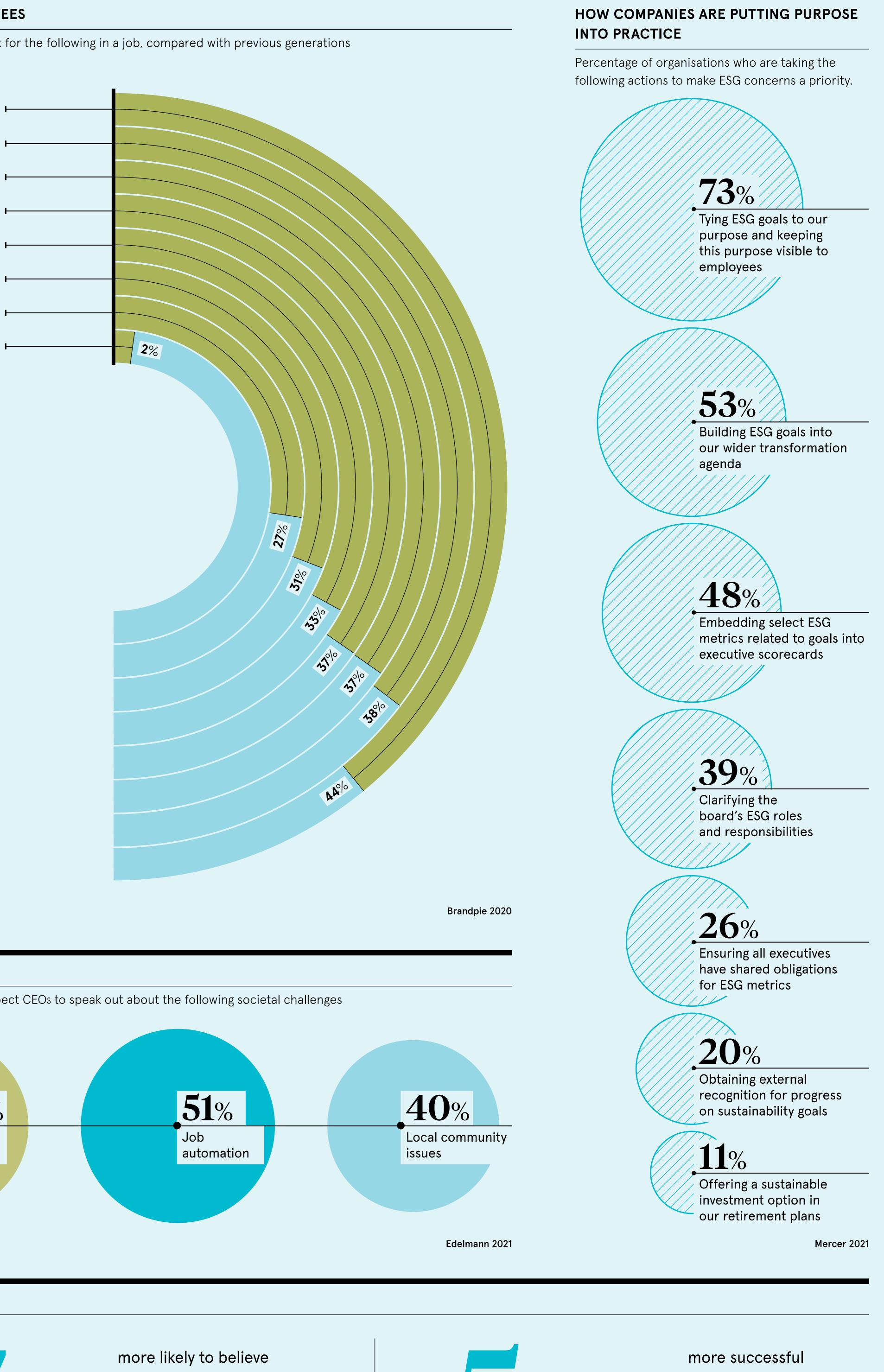
Mercer 2021

more confident in their ability to create an impact through a more positive culture and higher levels of engagement



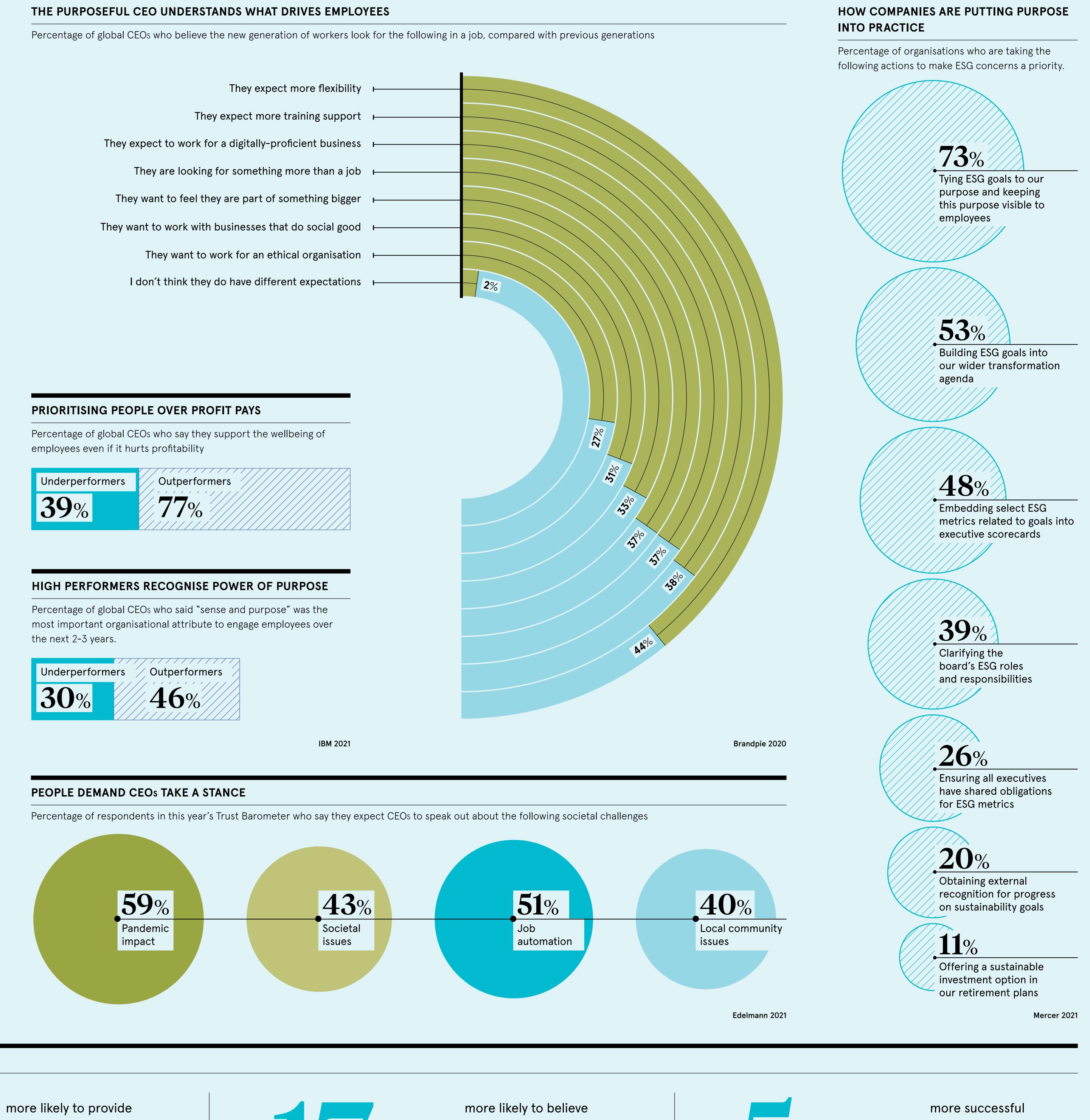


They expect more flexibility
They expect more training support
They expect to work for a digitally-proficient business
They are looking for something more than a job
They want to feel they are part of something bigger
They want to work with businesses that do social good
They want to work for an ethical organisation
I don't think they do have different expectations









employees with something more than just a job



they have created value by using technology to improve product and service offerings

at driving value by growing geographically and expanding internationally

Brandpie 2020