Below is a reference copy of Zapier's previous Subprocessor list from October 3, 2022. Please note that this information is now outdated; it was replaced by Zapier's current Subprocessor list, which may be accessed at: https://www.zapier.com/legal/subprocessors.

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Subprocessors

Zapier engages with third-party subprocessors and Zapier affiliates to help us provide services to our customers. These subprocessors store Customer Content and assist Zapier with processing it (posted date: October 3, 2022, effective date: October 17, 2022):

Third-Party Subprocessors

Name	Nature of Processing	Location
Amazon Web Services, Inc. (AWS)	Third party hosting provider	USA
CloudAMQP	Processing event-based workflows used by Zapier Services	USA
DataDog	Application performance monitoring, infrastructure and network monitoring, and error capturing	USA
FullStory	Analytics to improve Zapier Services	USA
Graylog	Production logs for support services and log management	USA

Help Scout	Customer service platform used for technical support ticket management	USA
Heroku	Deployment and management of Zapier Services	USA
Looker	Business intelligence software used to analyze Zapier Services usage	USA
Sentry	Debugging and support tool used for error reporting	USA
Vitally	Customer success health scoring, and user engagement/usage tool	USA
Zendesk	Customer service platform used for technical support ticket management	USA

Affiliate Subprocessors

Name	Service(s) Provided	Location(s)
Zapier Australia Pty Ltd.	Zapier Services and Support	Australia, New Zealand
Zapier Automation Inc.	Zapier Services and Support	Canada
Zapier UK Ltd.	Zapier Services and Support	UK

Service-Specific Subprocessors

Zapier engages with Service-Specific Subprocessors to process Customer Content when customers use certain optional services. When customers request the relevant functionality, these subprocessors access their Customer Content. Their use is limited to the indicated services:

Name	Nature of Processing (Supported Zapier Service(s))	Location
Google Translate	Language translations of customer queries (Translate by Zapier)	USA
Mailgun	Email sending capabilities per customer queries (Email by Zapier)	USA
Twilio	SMS sending capabilities per customer queries (SMS by Zapier)	USA