

Supplemental Statement

European Privacy Rights

If you are a resident of Switzerland, the United Kingdom, or a country within the European Economic Area (EEA), you may have rights under European data protection laws regarding the processing of your personal information. You have the right to access the personal information we hold about you and, in some cases, to ask that your information be corrected, erased, or transferred (subject to limitations in applicable law). You may also have the right to object to or request that we restrict the processing of your information. If we collected information based on your consent, you have the right to revoke your consent.

With respect to the information that our customers collect or process using the Services, our customer is the data controller, and we are a data processor. Our customer is the data controller for the content or information that they use the Services to process. Our customer is responsible for obtaining any necessary consent and/or ensuring that the customer has a lawful basis for processing personal information.

Where we collect information for our own purposes, like when we collect information when you visit the Site, when you interact with our social media pages, email campaigns or other marketing, when you register to use Service, or the information that we collect about your use of the Service, Zapier is the “data controller.” Our lawful basis for collecting this information is to fulfill our contract with our customer, our legitimate interest in providing the Site and the Services, or to comply with our legal obligations. In some instances, our lawful basis for processing your information may be your consent.

We will retain information for as long as necessary to fulfill the services that the customer has requested, to comply with any laws or regulations, resolve disputes, or enforce our agreements. We may retain information longer for our legitimate business interest if retention is not outweighed by your personal rights and freedoms. Where we process information as a data processor on behalf of our customer, our customer determines the retention period.

If you would like to exercise any of these rights, you may contact us as indicated in the Contact Zapier section below. The rights may not apply in some cases, including where providing access is unreasonably burdensome or expensive under the circumstances or where it would violate the rights of a third-party. We may request specific information from you to confirm your identity. In some cases, we may charge a reasonable fee for access to your information.

You may file a complaint with a data protection authority. The data protection authority will require you to first attempt to resolve any complaint with us. Please see Contact Zapier below to file a complaint with Zapier.

Contacting Zapier

If you have any questions or comments about this notice, how we collect and use your information, your choices or rights regarding such use, or wish to exercise your rights, please do not hesitate to contact us at:

Phone:

(877) 381-8743

Email:

privacy@zapier.com

Postal Address:

Zapier, Inc. Attn: Legal Department/Privacy

548 Market St. #62411, San Francisco, CA 94104-5401; Attn: Legal.