



Zerocater SCIM Provisioning Setup Guide for Okta

This guide walks you through configuring SCIM (System for Cross-domain Identity Management) provisioning between Okta and Zerocater. SCIM enables automatic user provisioning and deprovisioning.

Supported Features

- **Create Users:** New users assigned to the Zerocater app in Okta are automatically created in Zerocater
- **Update User Attributes:** Changes to user name or email in Okta are synced to Zerocater
- **Deactivate Users:** Users unassigned from the app or deactivated in Okta are deactivated in Zerocater
- **Group Push:** Okta groups can be pushed to Zerocater and mapped to office locations

Requirements

- Administrator access to your Okta organization
- Administrator access to your Zerocater company account
- SSO must be configured first

Configuration Steps

Step 1: Enable SCIM in Zerocater

1. Log in to Zerocater as a company administrator
2. Navigate to **User Management** on the dashboard
3. Select your company from the dropdown
4. Click the **SSO + Provisioning** tab
5. In the SCIM section, click **Enable SCIM**
6. A **SCIM Bearer Token** will be displayed
7. **Copy this token immediately** - it will only be shown once

Important: Store your SCIM Bearer Token securely. If you lose it, you will need to regenerate a new token, which will invalidate the previous one.

Step 2: Configure SCIM in Okta

1. In the Okta Admin Console, go to **Applications > Applications**
2. Select your Zerocater application
3. Go to the **Provisioning** tab
4. Click **Configure API Integration**
5. Check **Enable API integration**
6. Paste the SCIM Bearer Token from Zerocater into the **API Token** field
7. Click **Test API Credentials** to verify the connection
8. Click **Save**



Step 3: Enable Provisioning Options

After saving, additional options appear:

1. Click **Edit** in the **Provisioning to App** section
2. Enable the following options:
 - **Create Users:** Checked
 - **Update User Attributes:** Checked
 - **Deactivate Users:** Checked
3. Click **Save**

Step 4: Assign Users

Users must be assigned to the Zerocater application to be provisioned.

Assign Individual Users

1. Go to the **Assignments** tab
2. Click **Assign > Assign to People**
3. Find the user and click **Assign**
4. Review the attribute values and click **Save and Go Back**
5. Click **Done**

Assign Groups

1. Go to the **Assignments** tab
2. Click **Assign > Assign to Groups**
3. Find the group and click **Assign**
4. Click **Done**

All users in the assigned group will be provisioned to Zerocater.

Step 5: Configure Group Push

Group Push allows you to push Okta groups to Zerocater, where they can be mapped to office locations. This is required to give employees access to the appropriate companies on their dashboard. Push Groups from Okta

You should either create or use groups that you already have which correspond to office locations in Zerocater.

NOTE: Location assignment in Zerocater for your locations follows these groups as well, so you should be assigned to the groups you are pushing.

1. Open **Zerocater** app in your Okta Admin Console
2. Go to the **Push Groups** tab
3. Click **Push Groups > Find groups by name**
4. Search for the group you want to push
5. Select the group and click **Save**

Map Groups to Locations in Zerocater

After groups are pushed:

1. In the Zerocater dashboard, go to **User Management > SSO + Provisioning**



2. Scroll to the **Group Mappings** section
3. For each group, select the office location(s) it should map to
4. Click **Add** to save the mapping

When users are added to or removed from these groups in Okta, their location access in Zerocater automatically updates.

Attributes and Mapping

Zerocater uses the following attributes from Okta. The default mappings work correctly—no custom configuration is required.

Attribute	Value in Okta (default)
Username	User's email address
Given name	user.firstName
Family name	user.lastName
Email	user.email

Known Issues/Troubleshooting

N/A