



# **Digital Video Recorder**

**User Manual**

## Legal Information

©2020 Hangzhou Hikvision Digital Technology Co., Ltd. All rights reserved.

### About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the Hikvision website ( <https://www.hikvision.com/> ).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

### Trademarks

**HIKVISION** and other Hikvision's trademarks and logos are the properties of Hikvision in various jurisdictions.

Other trademarks and logos mentioned are the properties of their respective owners.



: The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

### Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED “AS IS” AND “WITH ALL FAULTS AND ERRORS”. HIKVISION MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKVISION BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKVISION HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKVISION SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKVISION WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT

## Digital Video Recorder User Manual

---

INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATER PREVAILS.

## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: <http://www.recyclethis.info>.



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: <http://www.recyclethis.info>.

## **Industry Canada ICES-003 Compliance**

This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.

## Applicable Model

This manual is applicable to the following models.

Series	Model
DS-7100HGHI-F1	DS-7104HGHI-F1
	DS-7108HGHI-F1
	DS-7116HGHI-F1
DS-7100HGHI-F1/N	DS-7104HGHI-F1/N
	DS-7108HGHI-F1/N
	DS-7116HGHI-F1/N
DS-7200HGHI-F1	DS-7204HGHI-F1
	DS-7208HGHI-F1
	DS-7216HGHI-F1
DS-7200HGHI-F1/N	DS-7204HGHI-F1/N
	DS-7208HGHI-F1/N
	DS-7216HGHI-F1/N
DS-7200HGHI-F2	DS-7208HGHI-F2
	DS-7216HGHI-F2
DS-7100HGHI-K1	DS-7104HGHI-K1
	DS-7108HGHI-K1
	DS-7116HGHI-K1
DS-7100HGHI-K1/R	DS-7108HGHI-K1/R
	DS-7116HGHI-K1/R
DS-7200HGHI-K1	DS-7204HGHI-K1
	DS-7208HGHI-K1
	DS-7216HGHI-K1
DS-7200HGHI-K1/R	DS-7208HGHI-K1/R
	DS-7216HGHI-K1/R
DS-7200HGHI-K2	DS-7216HGHI-K2




## Digital Video Recorder User Manual

---

Series	Model
	DS-7224HGHI-K2
	DS-7232HGHI-K2
DS-7200HGHI-K2/R	DS-7208HGHI-K2/R
	DS-7216HGHI-K2/R

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 <b>Danger</b>	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 <b>Caution</b>	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 <b>Note</b>	Provides additional information to emphasize or supplement important points of the main text.




## Safety Instruction

- Proper configuration of all passwords and other security settings is the responsibility of the installer and/or end-user.
- In the use of the product, you must be in strict compliance with the electrical safety regulations of the nation and region.
- Firmly connect the plug to the power socket. Do not connect several devices to one power adapter. Power off the device before connecting and disconnecting accessories and peripherals.
- Shock hazard! Disconnect all power sources before maintenance.
- The equipment must be connected to an earthed mains socket-outlet.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- ⚡ indicates hazardous live and the external wiring connected to the terminals requires installation by an instructed person.
- Never place the equipment in an unstable location. The equipment may fall, causing serious personal injury or death.
- Input voltage should meet the SELV (Safety Extra Low Voltage) and the LPS (Limited Power Source) according to the IEC60950-1.
- High touch current! Connect to earth before connecting to the power supply.
- If smoke, odor or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- Use the device in conjunction with an UPS, and use factory recommended HDD if possible.
- This product contains a coin/button cell battery. If the battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.
- This equipment is not suitable for use in locations where children are likely to be present.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Dispose of used batteries according to the instructions.
- Keep body parts away from fan blades and motors. Disconnect the power source during servicing.
- Keep body parts away from motors. Disconnect the power source during servicing.

## Preventive and Cautionary Tips

Before connecting and operating your device, please be advised of the following tips:

- The device is designed for indoor use only. Install it in a well-ventilated, dust-free environment without liquids.
- Ensure recorder is properly secured to a rack or shelf. Major shocks or jolts to the recorder as a result of dropping it may cause damage to the sensitive electronics within the recorder.
- The equipment shall not be exposed to dripping or splashing and that no objects filled with liquids shall be placed on the equipment, such as vases.
- No naked flame sources, such as lighted candles, should be placed on the equipment.
- The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc. The openings shall never be blocked by placing the equipment on a bed, sofa, rug or other similar surface.
- For certain models, ensure correct wiring of the terminals for connection to an AC mains supply.
- For certain models, the equipment has been designed, when required, modified for connection to an IT power distribution system.
-  identifies the battery holder itself and identifies the positioning of the cell(s) inside the battery holder.
- + identifies the positive terminal(s) of equipment which is used with, or generates direct current.
- - identifies the negative terminal(s) of equipment which is used with, or generates direct current.
- Keep a minimum 200 mm (7.87 inch) distance around the equipment for sufficient ventilation.
- For certain models, ensure correct wiring of the terminals for connection to an AC mains supply.
- Use only power supplies listed in the user manual or user instruction.
- The USB port of the equipment is used for connecting to a mouse, keyboard, USB flash drive, or Wi-Fi dongle only.
- Use only power supplies listed in the user manual or user instruction.
- Do not touch the sharp edges or corners.
- When the device is running above 45 °C (113 °F), or its HDD temperature in S.M.A.R.T. exceeds the stated value, please ensure the device is running in a cool environment, or replace HDD(s) to make the HDD temperature in S.M.A.R.T. below the stated value.

# Contents

<b>Chapter 1 Startup .....</b>	<b>1</b>
1.1 Activate Your Device .....	1
1.2 Login .....	2
1.2.1 Set Unlock Pattern .....	2
1.2.2 Log in via Unlock Pattern .....	3
1.2.3 Log in via Password .....	4
<b>Chapter 2 Live View .....</b>	<b>5</b>
2.1 GUI Introduction .....	5
2.2 PTZ Control .....	6
2.2.1 Configure PTZ Parameter .....	6
2.2.2 Customize Preset .....	8
2.2.3 Customize Patrol .....	8
2.2.4 Customize Pattern .....	9
<b>Chapter 3 Playback .....</b>	<b>11</b>
3.1 GUI Introduction .....	11
3.2 Normal Playback .....	12
3.3 Smart Playback .....	12
3.4 Sub-Periods Playback .....	14
3.5 Back up Clip .....	15
<b>Chapter 4 File Search .....</b>	<b>16</b>
4.1 Search File .....	16
4.2 Quick Backup .....	16
<b>Chapter 5 Configuration (Easy Mode) .....</b>	<b>17</b>
5.1 System Configuration .....	17
5.1.1 General .....	17
5.1.2 User .....	18

5.1.3 Exception .....	19
5.2 Network Configuration .....	20
5.2.1 General .....	20
5.2.2 Hik-Connect .....	21
5.2.3 Email .....	22
5.3 Camera Management .....	23
5.3.1 Configure Signal Input .....	23
5.3.2 Network Camera .....	24
5.3.3 OSD Settings .....	26
5.3.4 Smart Event .....	27
5.4 Recording Management .....	31
5.4.1 Storage Device .....	31
5.4.2 Configure Recording Schedule .....	32
5.4.3 Configure Recording Parameter .....	34
<b>Chapter 6 Configuration (Expert Mode) .....</b>	<b>36</b>
6.1 System Configuration .....	36
6.1.1 General .....	36
6.1.2 Live View .....	37
6.1.3 User .....	39
6.2 Network Configuration .....	39
6.2.1 TCP/IP .....	39
6.2.2 DDNS .....	40
6.2.3 NAT .....	41
6.2.4 Ports (More Settings) .....	41
6.2.5 Hik-Connect .....	43
6.2.6 Advanced Settings .....	43
6.3 Camera Management .....	44
6.3.1 Configure Signal Input .....	44

6.3.2 Network Camera .....	44
6.3.3 Display Settings .....	49
6.3.4 Privacy Mask .....	50
6.4 Event Configuration .....	51
6.4.1 Normal Event .....	51
6.4.2 Smart Event .....	57
6.4.3 Configure Arming Schedule .....	65
6.4.4 Configure Alarm Linkage Action .....	66
6.5 Recording Management .....	69
6.5.1 Configure Recording Schedule .....	69
6.5.2 Configure Recording Parameter .....	71
6.5.3 Storage Device .....	72
6.5.4 Configure Storage Mode .....	73
6.5.5 Advanced Settings .....	75
6.5.6 Cloud Storage .....	75
6.6 RS-232 Settings .....	76
<b>Chapter 7 Maintenance .....</b>	<b>78</b>
7.1 Restore Default .....	78
7.2 Search Log .....	78
7.3 Upgrade .....	78
7.3.1 Local Upgrade .....	78
7.3.2 Online Upgrade .....	79
<b>Chapter 8 Alarm .....</b>	<b>80</b>
8.1 Set Event Hint .....	80
8.2 View Alarm in Alarm Center .....	80
<b>Chapter 9 Web Operation .....</b>	<b>81</b>
9.1 Introduction .....	81
9.2 Login .....	81

9.3 Live View .....	82
9.4 Playback .....	82
9.5 Configuration .....	83
9.6 Log .....	83
<b>Chapter 10 Appendix .....</b>	<b>84</b>
10.1 Glossary .....	84
10.2 Communication Matrix .....	85
10.3 Device Command .....	85

## Chapter 1 Startup

### 1.1 Activate Your Device

For the first-time access, you need to activate the video recorder by setting an admin password. No operation is allowed before activation. You can also activate the video recorder via web browser, SADP or client software.

#### Before You Start

Power on your device.

#### Steps

1. Select a language.
2. Click **Next**.
3. Input the same password in **Password** and **Confirm Password**.

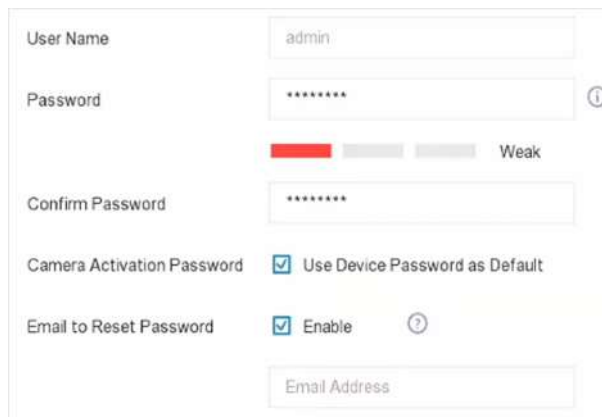


#### Warning

Strong Password recommended-We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

4. Activate network camera(s) connected to the device.
  - Check **Use Device Password as Default** to use the device password to activate the inactive network camera(s).
  - Enter a password to activate network camera(s).
5. **Optional:** Set an email address for password resetting. When you forget your password, you can reset it by email.
  - 1) Check **Enable**.
  - 2) Enter an email address.
6. Click **Activate**.



User Name: admin

Password: \*\*\*\*\* (Weak)

Confirm Password: \*\*\*\*\*

Camera Activation Password:  Use Device Password as Default

Email to Reset Password:  Enable

Email Address: \_\_\_\_\_

**Figure 1-1 Activation**

## 1.2 Login

### 1.2.1 Set Unlock Pattern

Admin user can use the unlock pattern to login. You can configure the unlock pattern after the device is activated.

#### Steps

1. Use the mouse to draw a pattern among the 9 dots on the screen. Release the mouse when the pattern is done.

---

#### Note

- The pattern shall have 4 dots at least.
- Each dot can be connected for once only.

2. Draw the same pattern again to confirm it. When the two patterns match, the pattern is configured successfully.



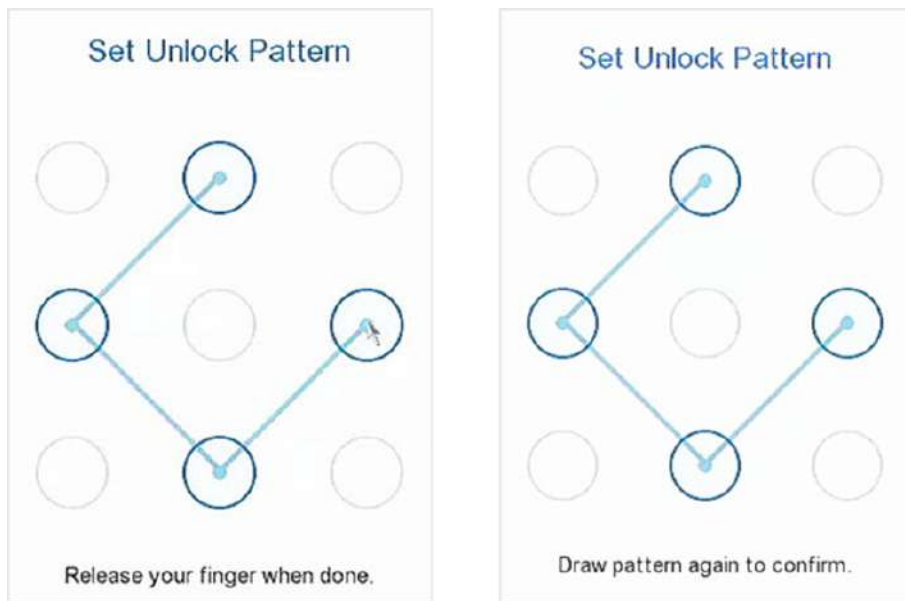


Figure 1-2 Set Unlock Pattern

## 1.2.2 Log in via Unlock Pattern

### Steps

1. Right click the mouse on live view interface.

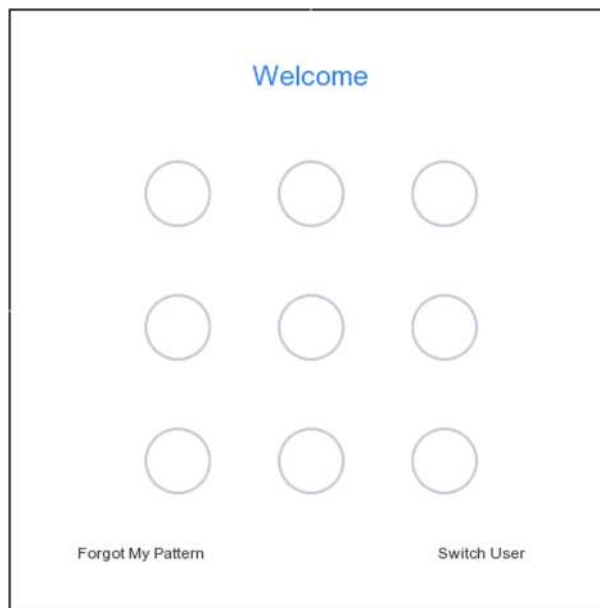


Figure 1-3 Draw the Unlock Pattern

2. Draw the pre-defined pattern to unlock to enter the menu operation.

---

## Note

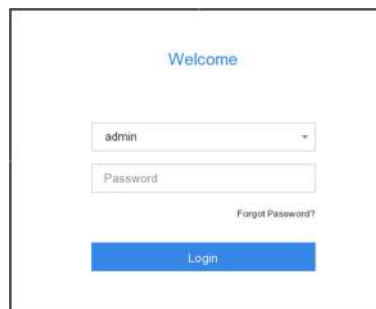
- If you have forgotten your pattern, you click **Forgot My Pattern** or **Switch User** to log in via password.
  - If you have drawn the wrong pattern for more than 5 times, the system will switch to the normal login mode automatically.
- 

## 1.2.3 Log in via Password

If your video recorder has logged out, you must login before operating the menu and other functions.

### Steps

1. Select **User Name**.



**Figure 1-4 Login Interface**

2. Input password.
3. Click **Login**.

---

## Note

- When you forget the password of the admin, you can click **Forgot Password** to reset the password.
  - If you enter the wrong password 7 times, the current user account will be locked for 60 seconds.
-

## Chapter 2 Live View

### 2.1 GUI Introduction









- Click  to start/stop auto-switch. The screen will automatically switch to the next one.
- Click  to start/stop all-day recording.
- Right click a camera, or click  to enter full screen mode.
- Double click a camera to view it in single-screen mode. Double click again to exit single-screen mode.
- Change a camera live view screen by dragging it from its screen to the desired screen.
- Scroll up/down to turn to previous/next screen.
- Position the cursor on a camera to show shortcut menu.





Figure 2-1 Shortcut Menu

Table 2-1 Shortcut Menu Description

Button	Description
	Start playing videos recorded in the latest five minutes.
	Start/stop manual recording.
	Turn on/off live view audio.
	Digital zoom. You can adjust zoom-in times and view the desired area.
	Click it to enter PTZ control mode.

- In the live view interface, there are icons at the upper-right corner of the screen for each camera, showing the camera recording and alarm status.

Table 2-2 Live View Icon Description

Icon	Description
	Alarming (normal event and smart event).
	Recording.

## 2.2 PTZ Control

### 2.2.1 Configure PTZ Parameter

You shall configure PTZ parameters before controlling a PTZ camera.

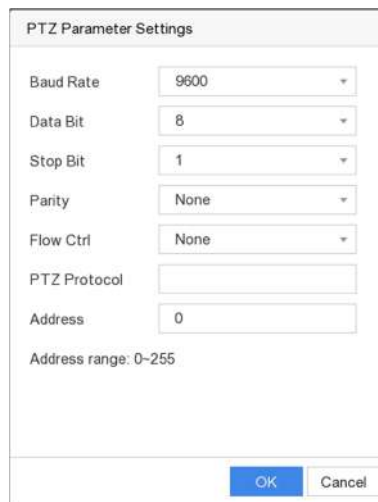
#### Steps

1. Preview a camera in live view and click  on shortcut menu.



Figure 2-2 PTZ Settings

2. Click **PTZ Parameter Settings**.



PTZ Parameter Settings

Baud Rate: 9600

Data Bit: 8

Stop Bit: 1

Parity: None

Flow Ctrl: None

PTZ Protocol:

Address: 0

Address range: 0~255

OK Cancel

**Figure 2-3 PTZ Parameter**

**3. Set the PTZ camera parameters.**

---

**Note**

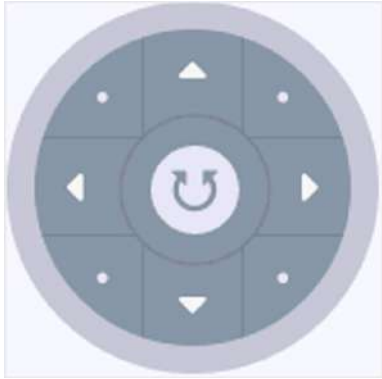




- All parameters should be the same as the PTZ camera.
- For the Coaxitron camera/dome connected, you can select the PTZ protocol to UTC (Coaxitron). Ensure the selected protocol is supported by the connected camera/dome.
- The AHD and HDCVI cameras support coaxitron control.
- Selecting Coaxitron protocol will make other parameters unavailable, including baud rate, data bit, stop bit, parity and flow control.

---

**4. Click OK.**

## PTZ Control Panel Introduction



Table 2-3 PTZ Panel Description

Icon	Description
	Direction buttons, and the auto-cycle button.
	The speed of the PTZ movement.
	Zoom -/+.
	Focus -/+.
	Iris -/+.

### 2.2.2 Customize Preset

Set a preset location where the PTZ camera would point to when an event occurs.

#### Steps

1. Preview a camera in live view and click  on shortcut menu.
2. Select a desired preset in preset list.
3. Use direction buttons to wheel the camera to required locations. Adjust zoom and focus as your desire.
4. Click .

#### What to do next

Double click a preset in the preset list to call it.

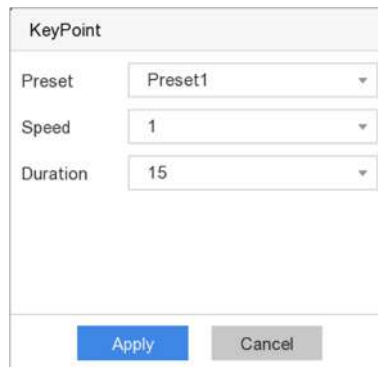
### 2.2.3 Customize Patrol

Patrol refers to a path consists of a series of presets with designated sequence. It provides dynamic live image for monitoring several presets.

#### Steps

1. Preview a camera in live view and click on  shortcut menu.

2. Click **Patrol**.
3. Select a desired patrol.
4. Click **Set**.
5. Click **+**.
6. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset. The preset number determines the order at which the PTZ will follow while cycling through the patrol. **Duration** refers to the time span to stay at the corresponding key point. **Speed** defines the speed at which the PTZ will move from one key point to the next.



The image shows a dialog box titled "KeyPoint". It contains three dropdown menus: "Preset" with "Preset1" selected, "Speed" with "1" selected, and "Duration" with "15" selected. At the bottom of the dialog are two buttons: "Apply" (highlighted in blue) and "Cancel".

**Figure 2-4 Patrol Settings**

7. Click **Apply**.

### What to do next

Select a patrol and click **Call** to call it. The PTZ camera will move according the predefined patrol path.




The image shows a dialog box with a dropdown menu at the top displaying "Patrol1". Below the dropdown are two buttons: "Set" and "Call".

**Figure 2-5 Call Preset**

## 2.2.4 Customize Pattern

A pattern records the movement path and dwell time in a certain position. When you call a pattern, the PTZ camera will move according to the recorded path.

### Steps

1. Preview a camera in live view and click  on shortcut menu.
2. Click **Pattern**.
3. Select a pattern.
4. Click **Record**.
5. Use direction buttons to wheel the camera to required locations. Adjust zoom and focus as your desire.

6. Click **Stop Recording**. The previous PTZ camera moving path is recorded as a pattern.

**What to do next**

Select a pattern and click **Call** to call it. The PTZ camera will move according the predefined pattern.



## Chapter 3 Playback

### 3.1 GUI Introduction

Go to Playback .

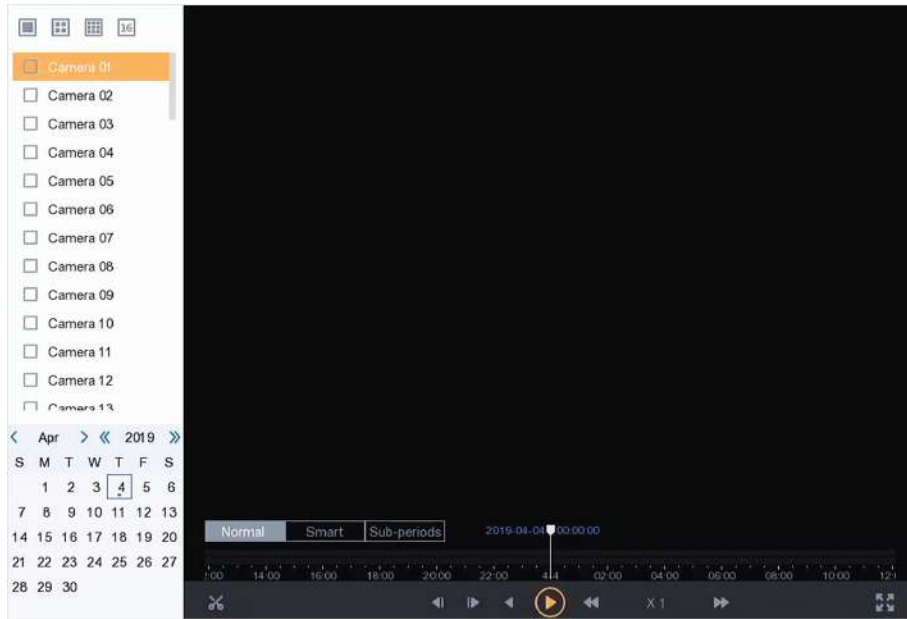


Figure 3-1 Playback

Table 3-1 Playback Interface Description

Button	Operation	Button	Operation
	Switch playback stream.		Clip video.
	30 s reverse.		30s forward.
	Reverse playback.		Start playback.
	Speed down.		Speed up.
	Speed.		Full screen.
	Window division.		

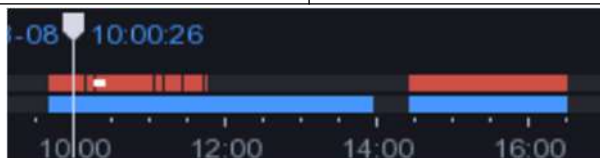


Figure 3-2 Timeline

- Position the cursor on the timeline, drag the timeline to position to a certain time.
- Period marked with blue bar contains video. Red bar indicates the video in the period is event video.
- Scroll up/down to zoom out/in timeline.

## 3.2 Normal Playback

Play back normal videos.

### Steps

1. Go to **Playback** .
2. Select a camera from the camera list.
3. Select a date on the calendar for playback.



**Note**  
The blue triangle at the calendar date corner indicates there are available videos. For example, means video is available. means no video.

---

4. **Optional:** Position the cursor on playback window to show control bar.



**Figure 3-3 Control Bar**

**Table 3-2 Button Description**

Button	Detection	Button	Detection
	Add tag.		Zoom in/out playback image.
	Turn on/off audio.		Lock/unlock video.

## 3.3 Smart Playback

The smart playback function provides an easy way to get through the less effective information. When you select the smart playback mode, the system will analyze the video containing the motion detection, line crossing detection, or intrusion detection information.

### Before You Start

Configure motion detection, line crossing detection, and intrusion detection rules and detection areas.

### Steps

1. Go to **Playback** .
2. Click **Smart**.

### 3. Select a camera.



**Figure 3-4 Smart Playback Interface**

### 4. Position the cursor on playback window to show control bar.



**Figure 3-5 Control Bar**


**Table 3-3 Button Description**


Button	Detection	Button	Detection
	Add tag.		Zoom in/out playback image.
	Turn on/off audio.		Lock/unlock video.
	Configure detection area.		Draw detection area for motion detection.
	Draw detection area for intrusion detection.		Draw detection line for line crossing detection.
	Clear detection area.		


### 5. Position the cursor on to set detection areas for smart event.

#### **Line Crossing Detection**

Click , and draw the detection line.

**Intrusion Detection** Click , and specify 4 points to set a quadrilateral region for intrusion detection. Only one region can be set.

**Motion Detection** Click , and drag to set the detection area manually.

6. Click  to configure the play strategy.

### Do not Play Normal Videos

If it is enabled, videos without smart information will not be played.

### Normal Video

Set normal video playback speed. The option is only valid when **Do not Play Normal Videos** is unchecked.

### Play Speed of Smart/Custom Video

Set playback speed of videos with smart information. The option is only valid when **Do not Play Normal Videos** is enabled.

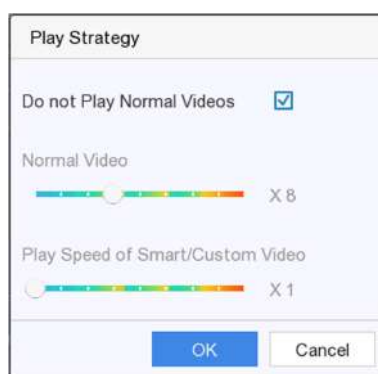



Figure 3-6 Play Strategy

## 3.4 Sub-Periods Playback

The videos can be played in multiple sub-periods simultaneously.

### Steps

1. Go to **Playback**.
2. Click **Sub-periods**.
3. Select a camera.
4. Set start and end time.
5. **Optional:** Select window division mode as **4-Period**, **9-Period**, or **16-Period**. Videos will be divided into 4/6/9 equal segments.
6. Click .

Videos will be divided into 4/6/9 equal segments in 4/6/9 screens and played simultaneously. E.g., if the time period is 00:00:00 to 4:00:00 and the window division mode is 4-Period, then the four screens will play videos simultaneously and the first screen plays video ranges from

00:00:00 to 01:00:00, the second screen plays 01:00:01 to 02:00:00, the third screen plays 02:00:01 to 03:00:00, and the fourth screen plays 03:00:01 to 04:00:00

## 3.5 Back up Clip

You can clip videos during playback. Video clips can be exported to the backup device (USB flash drives, USB HDDs, USB writer, SATA writer, etc.).

### Before You Start

Connect a backup device to your video recorder.

### Steps




1. Start playback. Refer to *Normal Playback* for details.
2. Click .
3. Clip videos.
  - Click , set start and end time, click **OK**.
  - Set a time segment on time bar for clipping.





Figure 3-7 Time Segment

4. Click .
5. Click **Export** to export the clip to backup device.

## Chapter 4 File Search

### 4.1 Search File

#### Steps

1. Go to **Search** .
2. Set search conditions.
3. Click **Search**.
  - Click  to play the video.
  - Click  to lock the file. Locked file will not be overwritten.
  - Select file(s), and click **Export** to export file(s) to backup device.

### 4.2 Quick Backup

#### Before You Start

Connect a backup device to your video recorder.

#### Steps

1. Go to **Search** .
2. Set search conditions.
3. Click **Quick Export**.
4. Select backup device and path.
5. Click **OK** to start exporting.

## Chapter 5 Configuration (Easy Mode)

Easy mode contains basic configurations. Go to **Configuration** , and click **Easy Mode**.

### 5.1 System Configuration

#### 5.1.1 General

You can configure the output resolution, system time, mouse pointer speed, etc.

##### Steps

1. Go to **Configuration** → **System** → **General** .

System Date	02-09-2019
System Time	19:35:38
Resolution	1024*768/60HZ
Enable Wizard	<input type="checkbox"/>
Enable Password	<input checked="" type="checkbox"/>
Enable NTP	<input checked="" type="checkbox"/>
Interval (min)	60
NTP Server	time.windows.com
NTP Port	123

**Figure 5-1 General Settings**

2. Configure the parameters as your desire.

##### **Enable Wizard**

The wizard will pop up after the device starts up.

##### **Enable Password**

You need to enter password for authentication if the device automatically logged out.

##### **Enable NTP**

Network time protocol (NTP) is a networking protocol for time synchronization. The device can connect to NTP (network time protocol) server to sync time.

##### **Interval (min)**

Time interval between two time synchronization with NTP server.

## NTP Server

IP address of the NTP server.

## NTP Port

Port of the NTP server.

3. Click **Apply**.

## 5.1.2 User

### Add User

There is a default account: Administrator. The administrator user name is **admin**. Administrator has the permission to add, delete, and edit user. Guest user only has live view, playback, and log search permission.

#### Steps

1. Go to **Configuration → User**.
2. Click **Add** and confirm your admin password.

The screenshot shows a dialog box titled "Add User". It contains the following elements:

- User Name:** A text input field containing "test".
- Password:** A text input field containing asterisks. Below it is a note: "Note: Valid password range [8-16]. You can use a combination of numbers, lowercase, uppercase and special character for your password with at least two kinds of them contained." Below the note are three colored bars (red, orange, green) and the word "Strong".
- Confirm:** A text input field containing asterisks.
- User Level:** A dropdown menu with "Guest" selected.
- Below the dropdown menu is another note: "Normal user only has live view, playback, and log search permission."
- At the bottom right are "OK" and "Cancel" buttons.

Figure 5-2 Add User

3. Enter user name.
4. Enter the same password in **Password** and **Confirm**.






## Warning

We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

5. Click **OK**.
  - Click  to edit user.

## Set Password Resetting Email

When you forgot your login pattern and password, the device will send an email contains verification code to your email for password resetting.

### Steps

1. Go to **Configuration → User** .
2. Click **Password Resetting Email**.
3. Enter admin password for authorization.
4. Enter an email address.
5. Click **OK**.

## Reset Password

You can reset your password when you forgot your login pattern and password.


### Steps

1. Click **Forgot Password** at the password login interface.
2. Click **Next** if you agree the Privacy Policy, you can scan the QR code to read it.
3. Follow the wizard to reset password.

### 5.1.3 Exception

You can receive exception events hint in alarm center, and set exception linkage actions.

### Steps

1. Go to **Configuration → System → Exception** .
2. **Optional:** Configure event hint. When the set events occur, you will receive hints in alarm center.
  - 1) Check **Event Hint**.
  - 2) Click  at the upper-right corner of local menu to enter alarm center.
  - 3) Select an event type.
  - 4) Click **Set** to select events to hint.

### 3. Set Exception Type

4. Select **Normal Linkage** and **Trigger Alarm Output** type for exception linkage actions.

Event Hint	<input type="checkbox"/>
Exception Type	HDD Full
<input type="checkbox"/> Normal Linkage	<input type="checkbox"/> Trigger Alarm Output
<input type="checkbox"/> Audible Warning	<input type="checkbox"/> 10.96.15.145:8000->1
<input type="checkbox"/> Notify Surveillance Center	<input type="checkbox"/> 10.96.15.145:8000->2
<input type="checkbox"/> Send Email	

Figure 5-3 Exceptions

5. Click **Apply**.

## 5.2 Network Configuration

### 5.2.1 General

You shall properly configure the network settings before operating the device over network.

#### Steps

1. Go to **Configuration** → **Network** → **General** .

DHCP	<input checked="" type="checkbox"/>
IPv4 Address	
IPv4 Subnet Mask	
IPv4 Default Gateway	
Obtain DNS Automatically	<input checked="" type="checkbox"/>
Preferred DNS Server	
Alternate DNS Server	

Figure 5-4 Network

2. Set network parameters.

#### DHCP

If the DHCP server is available, you can check **Enable DHCP** to automatically obtain an IP address and other network settings from that server.

### Obtain DNS Automatically

If **DHCP** is checked. You can check **Obtain DNS Automatically** to automatically obtain **Preferred DNS Server** and **Alternate DNS Server**.

3. Click **Apply**.

## 5.2.2 Hik-Connect

Hik-Connect provides mobile phone application and platform service to access and manage your connected devices, which enables you to get a convenient remote access to the surveillance system.

### Steps

1. Go to **Configuration** → **Network** → **Hik-Connect** .
2. Check **Enable**. The service terms will pop up.
  - 1) Scan the QR code to read the service terms and privacy statement.
  - 2) Check **I have read and agree to Service Terms and Privacy Statement**. if you agree with the service terms and privacy statement.
  - 3) Click **OK**.
3. **Optional**: Check **Stream Encryption**. It requires to enter verification code in remote access and live view after this function is enabled.
4. **Optional**: Check **Custom**, and edit **Server Address**.
5. Enter a code in **Verification Code**. You can click **Refresh** to randomly generate a verification code.
6. Bind your device with a Hik-Connect account.
  - 1) Use a smart phone to scan the QR code, and download Hik-Connect app. You can also download it from <https://appstore.hikvision.com> , or the QR code below. Refer to *Hik-Connect Mobile Client User Manual* for details.



Figure 5-5 Download Hik-Connect

- 2) Use Hik-Connect to scan the device QR, and bind the device.

## Note

If the device is already bound with an account, you should unbind with the current account.

7. Click **Apply**.

### What to do next

You can access your video recorder via Hik-Connect.

## 5.2.3 Email

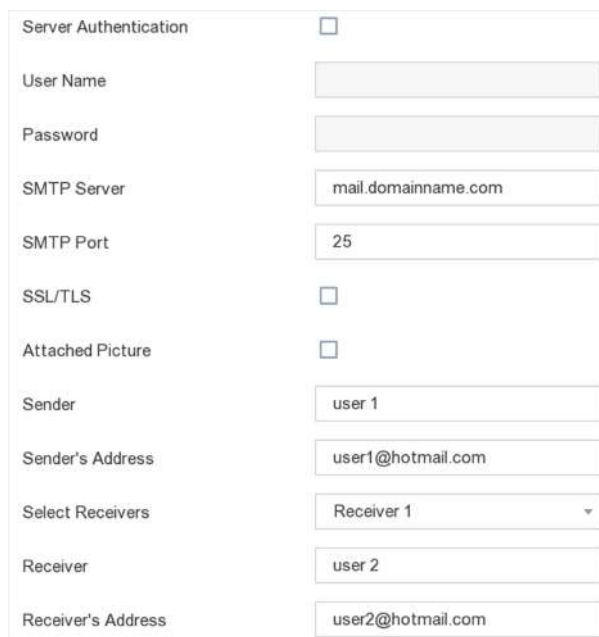
Set an email account to receive event notification.

### Before You Start

- Ensure your video recorder is in a local area network with an SMTP mail server.
- Configure your network parameters. Refer to **General** for details.

### Steps

1. Go to **Configuration → Network → Email** .



Server Authentication	<input type="checkbox"/>
User Name	<input type="text"/>
Password	<input type="password"/>
SMTP Server	<input type="text" value="mail.domainname.com"/>
SMTP Port	<input type="text" value="25"/>
SSL/TLS	<input type="checkbox"/>
Attached Picture	<input type="checkbox"/>
Sender	<input type="text" value="user 1"/>
Sender's Address	<input type="text" value="user1@hotmail.com"/>
Select Receivers	<input type="text" value="Receiver 1"/>
Receiver	<input type="text" value="user 2"/>
Receiver's Address	<input type="text" value="user2@hotmail.com"/>

Figure 5-6 Email

2. Set email parameters

#### Server Authentication

(Optional), check it to enable the server authentication feature.

#### User Name

The user account of email sender for SMTP server authentication.

#### Password

The password of email sender for SMTP server authentication.

### SSL/TLS

(Optional), check it to enable SSL/TLS if it required by the SMTP server.

### Sender

The sender name.

### Sender's Address

The sender's email address.

### Select Receiver

Select a receiver. Up to 3 receivers are available.

### Receiver

The receiver name.

### Receiver's Address

The receiver's email address.



### Note

- For network cameras, the event images are directly sent as the email attachment. One network camera only sends one picture.
  - For analog cameras, 3 attached pictures will be sent for one analog camera when an event occurs.
- 

3. Click **Apply**.

## 5.3 Camera Management

### 5.3.1 Configure Signal Input

For certain models of Digital Video Recorder (DVR), you can configure the analog and IP signal input types.

#### Steps

1. Go to **Configuration → Camera → Analog**.
2. Select signal input type as **HD/CVBS** or **IP** for each channel.

#### HD/CVBS

Four types of analog signal inputs including Turbo HD, AHD, HDCVI, and CVBS can be connected randomly for the channel.

#### IP

Network camera can be connected for the channel.

Channel	<input type="radio"/> HD/CVBS	<input type="radio"/> IP
A1	<input checked="" type="radio"/>	<input type="radio"/>
A2	<input checked="" type="radio"/>	<input type="radio"/>
A3	<input checked="" type="radio"/>	<input type="radio"/>
A4	<input checked="" type="radio"/>	<input type="radio"/>
A5	<input type="radio"/>	<input checked="" type="radio"/>
A6	<input checked="" type="radio"/>	<input type="radio"/>
A7	<input type="radio"/>	<input checked="" type="radio"/>
A8	<input checked="" type="radio"/>	<input type="radio"/>
A9	<input checked="" type="radio"/>	<input type="radio"/>

Max. IP Camera Number 4

**Figure 5-7 Signal Input Type**

3. Click **Apply**. You can view the maximum network camera accessible number in **Max. IP Camera Number**.

## 5.3.2 Network Camera

### Activate Network Camera

Only activated network cameras can be added.

#### Before You Start

Ensure your network camera is on the same network segment with your video recorder.

#### Steps

1. Go to **Configuration → Camera → IP Camera**. **Security** column indicates whether the network camera is activated.
2. Click **Inactive** of a desired camera.

Activation

Use Channel Default Password

Password

Confirm

Note: Valid password range [8-16]. You can use a c...

Password Strength

**Figure 5-8 Activation**

3. Set the camera password.

**Use the same password as video recorder**

Check **Use Channel Default Password** to activate the camera using the set channel default password.

**Customize password**

Enter the same password in **Password** and **Confirm**.

---

## **Warning**

We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

4. Click **OK**.

## Add Network Camera by Device Password

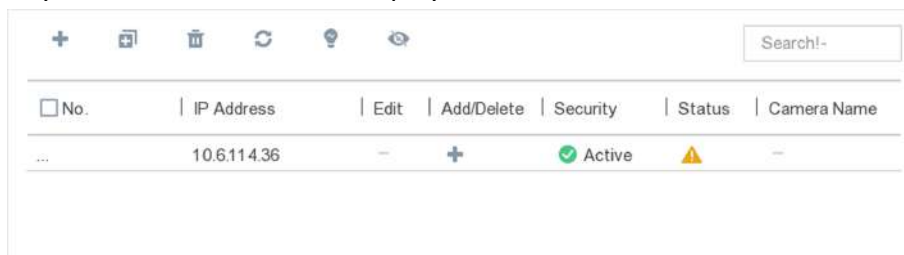
Add network cameras which the password is the same as your video recorder.

### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct. Refer to **General** for details.
- Ensure the network camera password is the same as your video recorder.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera** . The online cameras on the same network segment with your video recorder are displayed in the camera list.



**Figure 5-9 IP Camera Management Interface**

2. Click **+** to add the camera.

## Add Network Camera Manually

### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.
- Ensure the network camera is activated.

## Steps

1. Go to **Configuration** → **Camera** → **IP Camera** .
2. Click **+** .
3. Set network camera parameters, including IP address, protocol, management port, etc. You can check **Use IPC Active Password** to use the device password to add network camera(s).
4. **Optional:** Click **Add More** to add another network camera.
5. Click **OK**.



The screenshot shows a configuration form for adding a network camera. It contains the following fields and options:

IP Camera Address	192.168.1.123
Protocol	ONVIF
Management Port	80
Transfer Protocol	Auto
User Name	admin
Password	*****
Use IPC Active Password	<input type="checkbox"/>

**Figure 5-10 Add Network Camera**

## Edit Connected Network Camera

You can edit the IP address, protocol and other parameters of the added network cameras.

### Steps

1. Go to **Configuration** → **Camera** → **IP Camera** .
2. Click **✎** to edit the selected camera.

#### Channel Port

If the connected device is an encoding device with multiple channels, you can select the channel port No. to choose a connecting channel.

3. Click **OK**.

## 5.3.3 OSD Settings

Configure OSD (On-Screen Display) settings for the camera, including date format, camera name, etc.

### Steps

1. Go to **Configuration** → **Camera** → **OSD** .
2. Select a camera.





**Figure 5-11 OSD**

3. Drag the text frames on the preview window to adjust the OSD position.
4. Click **Apply**.

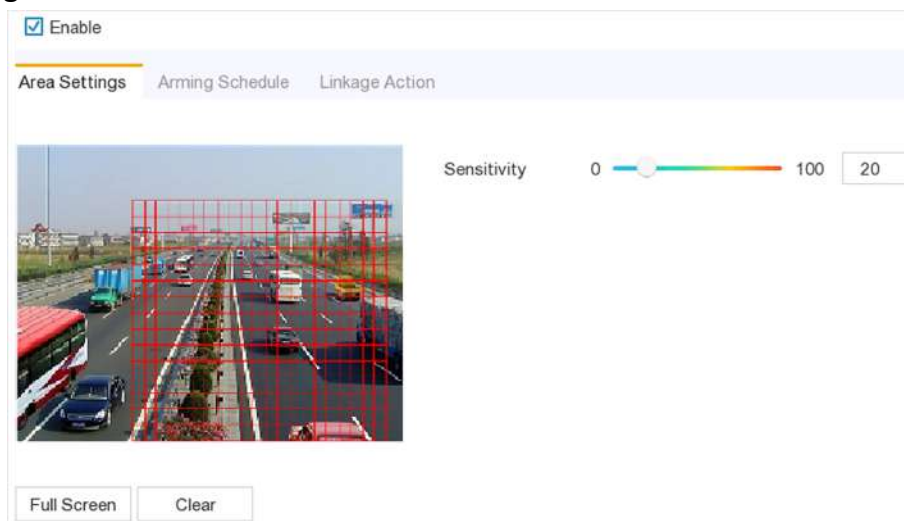
## 5.3.4 Smart Event

### Motion Detection

Motion detection enables the video recorder to detect the moving objects in the monitored area and trigger alarms.

#### Steps

1. Go to **Configuration → Camera → Smart Event → Motion Detection** .



**Figure 5-12 Motion Detection**

2. Select a camera.

3. Check **Enable**.

4. Set the motion detection area.

**Full screen** Click **Full Screen** to set the motion detection area as full screen.

**Customized area** Drag on the preview window to draw motion detection areas.

**Clear** Click **Clear** to clear the current motion detection areas.

5. Adjust **Sensitivity**. Sensitivity allows you to calibrate how readily movement triggers the alarm. A higher value results in the more readily to triggers motion detection.

6. Set the arming schedule. Refer to for **Configure Arming Schedule** details.

7. Set the linkage actions. Refer to **Configure Alarm Linkage Action** for details.

8. Click **Apply**.

### Intrusion Detection

Intrusion detection detects people, vehicles, or objects that enter and loiter in a pre-defined virtual region.

#### Steps

1. Go to **Configuration → Camera → Smart Event → Intrusion** .

2. Select a camera.

3. Check **Enable Intrusion Detection**.

4. Set detection rules and detection areas.

1) Set **Arming Area**. Up to 4 arming areas are selectable.

2) Set **Sensitivity**. The size of the object that can trigger the alarm. The higher the value is, the easier the detection alarm can be triggered. Its range is [1-100].

3) Click **Draw Area** to draw a quadrilateral detection region.

5. Set the arming schedule. Refer to for **Configure Arming Schedule** details.

6. Set the linkage actions. Refer to **Configure Alarm Linkage Action** for details.

7. Click **Apply**.

### Line Crossing Detection

Line crossing detection detects people, vehicles, and objects crossing a set virtual line. The detection direction can be set as bidirectional, from left to right or from right to left.

#### Steps

1. Go to **Configuration → Camera → Smart Event → Line Crossing** .

2. Select a camera.

3. Set line crossing detection rules and detection areas.

1) Set **Arming Area**. Up to 4 arming areas are selectable.

2) Select **Direction** as **A<->B**, **A->B**, or **A<-B**.

**A<->B**

Only the arrow on the B side shows. An object crossing a configured line in both directions can be detected and trigger alarms.

## A->B

Only an object crossing the configured line from the A side to the B side can be detected.

## B->A

Only an object crossing the configured line from the B side to the A side can be detected.

3) Set **Sensitivity**. The higher the value is, the easier the detection alarm will be triggered.

4) Click **Draw Area**, and set two points in the preview window to draw a virtual line.

4. Set the arming schedule. Refer to for **Configure Arming Schedule** details.

5. Set the linkage actions. Refer to **Configure Alarm Linkage Action** for details.

6. Click **Apply**.

## Configure Arming Schedule

### Steps

1. Select **Arming Schedule**.
2. Choose one day of a week and set the time segment. Up to eight time periods can be set within each day.



### Note

Time periods shall not be repeated or overlapped.

---

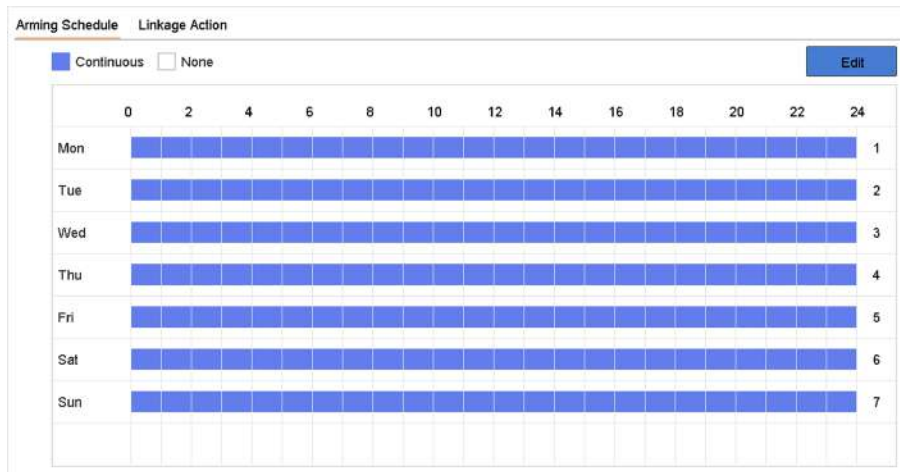


Figure 5-13 Set Arming Schedule

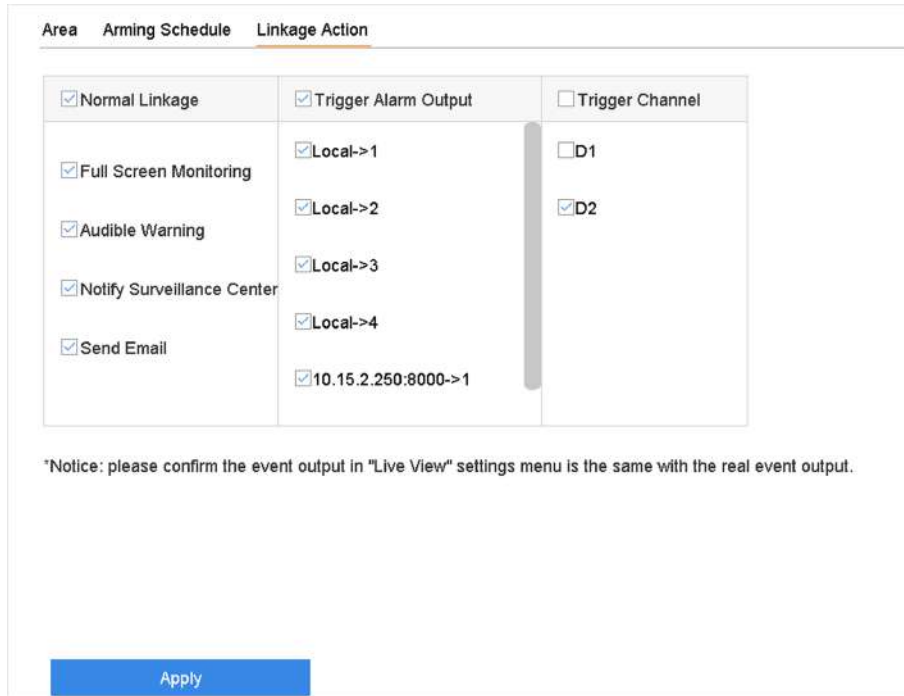
3. Click **Apply**.

## Configure Alarm Linkage Action

Alarm linkage actions will be activated when an alarm or exception occurs.

## Steps

### 1. Click **Linkage Action**.



**Figure 5-14 Linkage Actions**

### 2. Set normal linkage actions, trigger alarm output, trigger recording channel, etc.

#### **Full Screen Monitoring**

The local monitor will display the alarming channel image in full screen when an alarm is triggered. It requires to select the alarming channel(s) in **Trigger Channel**.

#### **Audible Warning**

It will trigger an audible beep when an alarm is triggered.

#### **Notify Surveillance Center**

The device will send an exception or alarm signal to the remote client software when an alarm is triggered.

#### **Send Email**

It will send an email with alarm information when an alarm is triggered.

#### **PTZ Linkage**

It will trigger PTZ actions (e.g., call preset/patrol/pattern) when smart events occur.

### 3. Click **Apply**.

## 5.4 Recording Management

### 5.4.1 Storage Device

#### Initialize HDD

A newly installed hard disk drive (HDD) must be initialized before it can be used to save videos and information.

#### Before You Start

Install at least an HDD to your video recorder. For detailed steps, refer to Quick Start Guide.

#### Steps

1. Go to **Configuration** → **Record** → **Storage** .
2. Select an HDD.
3. Click **Init**.

#### Repair Database

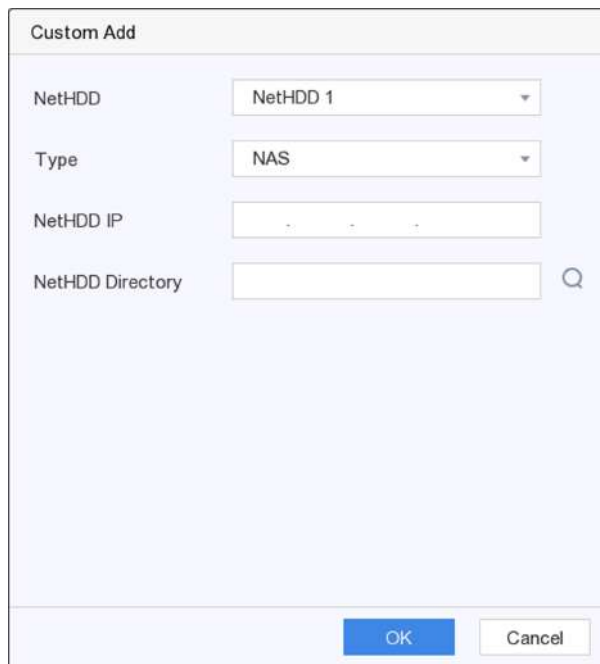
Repair an HDD that with error in database. Please operate it with the help of professional technical support.

#### Add Network Disk

You can add the allocated NAS or IP SAN disk to the video recorder, and use it as a network HDD. Up to 8 network disks can be added.

#### Steps

1. Go to **Configuration** → **Record** → **Storage** .
2. Click **Add**.
3. Select **NetHDD**.
4. Set **Type** as **NAS** or **IPSAN**.
5. Enter **NetHDD IP** address.
6. Click **Search** to search the available disks.



The screenshot shows a 'Custom Add' dialog box with the following fields and options:

- NetHDD:** A dropdown menu with 'NetHDD 1' selected.
- Type:** A dropdown menu with 'NAS' selected.
- NetHDD IP:** An empty text input field.
- NetHDD Directory:** An empty text input field with a search icon (magnifying glass) to its right.

At the bottom of the dialog are two buttons: 'OK' (highlighted in blue) and 'Cancel'.

**Figure 5-15 Add NetHDD**

7. Select NAS disk from the list, or manually enter the directory in **NetHDD Directory**.
8. Click **OK**. The added NetHDD will be displayed in the storage device list.

## 5.4.2 Configure Recording Schedule

Video recorder will automatically start/stop recording according to the configured schedule.

### Configure Continuous Recording

#### Steps

1. Go to **Configuration → Record → Parameter** .
2. Set the continuous main stream/sub-stream recording parameters for the camera. Refer to **Configure Recording Parameter** for details.
3. Go to **Configuration → Record → Schedule** .
4. Select recording type as **Continuous**. Refer to **Edit Schedule** for details.

### Configure Event Recording

You can configure the recording triggered by the motion detection, line crossing detection, and intrusion detection.

#### Steps

1. Go to **Configuration → Event → Smart Event** .

2. Configure the event detection and select the channels to trigger the recording when an event occurs. Refer to **Smart Event** for details.
3. Go to **Configuration → Record → Parameter** .
4. Set the continuous main stream/sub-stream recording parameters for the camera. Refer to **Configure Recording Parameter** for details.
5. Go to **Configuration → Record → Schedule** .
6. Select recording type as **Event**. Refer to **Edit Schedule** for details.

## Edit Schedule

### Steps

1. Go to **Configuration → Record → Schedule** .

Camera No. [A1] Camera 01

Enable

Advanced

Continuous Event None Edit

	0	2	4	6	8	10	12	14	16	18	20	22	24	
Mon														1
Tue														2
Wed														3
Thu														4
Fri														5
Sat														6
Sun														7

Figure 5-16 Recording Schedule

### Continuous

Continuous recording.

### Event

Recording triggered by all event triggered alarm.

2. Select a camera in **CameraNo**.
3. Check **Enable**.
4. Configure the recording schedule.
  - a. Click **Edit**.
  - b. Select a day to configure in **Weekday**.
  - c. To set an all-day recording schedule, check **All Day** and select schedule type.
  - d. To set other schedules, uncheck **All Day**, and set **Start/End Time** and schedule type.

## Note

Up to 8 periods can be configured for each day. And the time periods cannot be overlapped with each other.

- e. Click **OK** to save the settings and go back to upper level menu.

Start/End Time	Type
00:00-02:00	Continuous
02:00-13:00	Event
13:00-24:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous
00:00-00:00	Continuous

Figure 5-17 Edit Schedule

**Draw** a. Click to select schedule type as **Continuous** or **Event**.

**Schedule** b. On the table, drag the mouse on the desired period to draw a colored bar.

5. Click **Apply**.

## 5.4.3 Configure Recording Parameter

### Steps

1. Go to **Configuration → Record → Parameter**.
2. Configure recording parameters.

#### Main Stream

Main stream refers to the primary stream that affects data recorded to the hard disk drive and will directly determine your video quality and image size. Comparing with the sub-stream, the main stream provides a higher quality video with higher resolution and frame rate.

#### Sub-Stream

Sub-stream is a second codec that runs alongside the mainstream. It allows you to reduce the outgoing internet bandwidth without sacrificing your direct recording quality. Sub-stream is often exclusively used by smartphone applications to view live video. Users with limited internet speeds may benefit most from this setting.

#### Frame Rate



Frame rate refers to how many frames are captured each second. A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

### **Resolution**

Image resolution is a measure of how much detail a digital image can hold: the greater the resolution, the greater the level of detail. Resolution can be specified as the number of pixel-columns (width) by the number of pixel-rows (height), e.g.,1024×768.

### **Bitrate**

The bit rate (in kbit/s or Mbit/s) is often referred to as speed, but actually defines the number of bits/time unit and not distance/time unit.



### **Note**

Higher resolution, frame rate, and bitrate provide you better video quality, but it also requires more internet bandwidth and uses more storage space on the hard disk drive.

---

### **3. Click Apply.**

## Chapter 6 Configuration (Expert Mode)

Go to **Configuration** , and click **Expert Mode** at the lower-left corner.

### 6.1 System Configuration

#### 6.1.1 General

You can configure the output resolution, system time, mouse pointer speed, etc.

##### Steps

1. Go to **Configuration** → **System** → **General** .

Language	English	Menu Output Mode	Auto
Time Zone	(GMT+08:00) Be	VGA/HDMI Resolution	1024*768/60HZ
Date Format	DD-MM-YYYY	Mouse Pointer Speed	Slow ————— Fast
System Date	22-03-2019	CVBS Output Brightness	—————
System Time	11:35:31	Output Standard	PAL
Device Name	Embedded Net	Enable DST	<input type="checkbox"/>
Device No.	255	DST Mode	<input type="radio"/> Auto <input checked="" type="radio"/> Manual
Auto Log out	5 Minutes	Start Time	Apr 1st Sun 2 :00
Enable Wizard	<input type="checkbox"/>	End Time	Oct last Sun 2 :00
Enable Password	<input type="checkbox"/>	DST Bias	60 Minutes

Figure 6-1 General Settings

2. Configure the parameters as your desire.

##### Language

The default language is **English**.

##### Device Name

Edit the video recorder name.

##### Device No.

The number is required in the connection with remote control, network keyboard, etc. Edit the serial number of video recorder. The Device No. can be set in the range of 1~255, and the default No. is 255.

##### Auto Log Out

Set timeout time for menu inactivity.

## Enable Wizard

The wizard pops up after the device starts up.

## Enable Password

You need to enter password for authentication if the device automatically logged out.

## Menu Output Mode

Choose output to display local menu.

## VGA/HDMI Resolution

Select the output resolution, which must be the same with the resolution of the VGA/HDMI display.

## Output Standard

Select the CVBS output standard as **PAL** or **NTSC**.

## Mouse Pointer Speed

Set the speed of mouse pointer; 4 levels are configurable.

3. Click **Apply**.

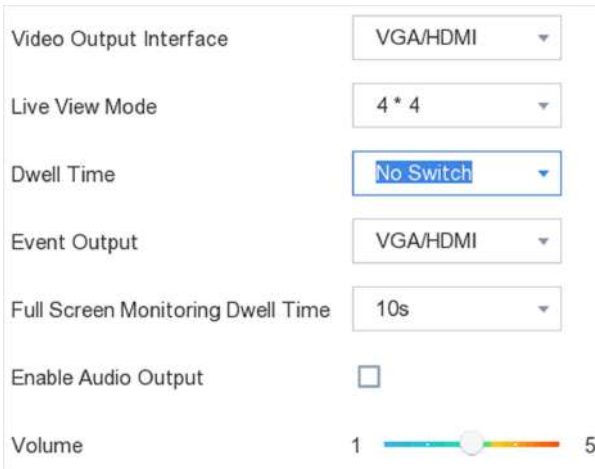
## 6.1.2 Live View

### Configure General Parameters

You can configure the output interface, mute or turning on the audio, event output interface, etc.

#### Steps

1. Go to **Configuration → System → Live View → General**.



Video Output Interface	VGA/HDMI
Live View Mode	4 * 4
Dwell Time	No Switch
Event Output	VGA/HDMI
Full Screen Monitoring Dwell Time	10s
Enable Audio Output	<input type="checkbox"/>
Volume	1 ————— 5

Figure 6-2 Live View-General

2. Configure the Live View parameters.

#### Live View Mode

Select the live view window division.

## Dwell Time

The time to dwell in a camera before switching to next camera when auto-switch in live view is enabled.

## Event Output

Select the output to show event video.

## Full Screen Monitoring Dwell Time

Set the time to show alarm event image.

## Enable Audio Output

Turn on/off audio output for the selected video output.

## Volume



Adjust the live view, playback, and two-way audio volume for the selected video output interface.

3. Click **Apply**.

## Configure Live View Layout

### Steps

1. Go to **Configuration → System → Live View → View** .
2. Select **Video Output Interface** to configure.
3. Click to select a window and click a camera No. in the camera list you would like to display. **+** means no camera is displayed on the window.
4. You can

Icon	Description
	Start live view of all the cameras in order.
	Stop live view of all the cameras.

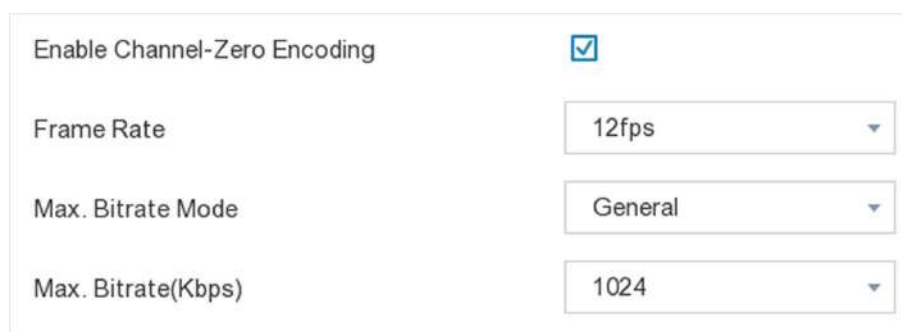
5. Click **Apply**.

## Configure Channel-Zero Encoding

Enable the channel-zero encoding when you need to get a remote view of many channels in real time from a web browser or CMS (Client Management System) software, in order to decrease the bandwidth requirement without affecting the image quality.

### Steps

1. Go to **Configuration → System → Live View → General** .
2. Set **Video Output Interface** as **Channel-Zero**.
3. Go to **Configuration → System → Live View → Channel-Zero** .



The screenshot shows a configuration panel for Channel-Zero. It contains four settings:

- Enable Channel-Zero Encoding:** A checkbox that is checked.
- Frame Rate:** A dropdown menu set to "12fps".
- Max. Bitrate Mode:** A dropdown menu set to "General".
- Max. Bitrate(Kbps):** A dropdown menu set to "1024".

**Figure 6-3 Channel-Zero**

4. Check **Enable Channel-Zero Encoding**.
5. Configure **Frame Rate**, **Max. Bitrate Mode**, and **Max. Bitrate**. The higher frame rate and bitrate settings result in higher bandwidth requirement.
6. Click **Apply**.

### 6.1.3 User

Refer to *User* for details.

## 6.2 Network Configuration

### 6.2.1 TCP/IP

TCP/IP must be properly configured before you operate video recorder over network.

#### Steps

1. Go to **Configuration → Network → General → TCP/IP**.
2. Configure network parameters.

#### Working mode

- **Multi-address Mode:** The parameters of the two NIC cards can be configured independently. You can select LAN1 or LAN2 in the NIC type field for parameter settings. You can select one NIC card as default route. And then the system is connecting with the extranet and the data will be forwarded through the default route.
- **Net-fault Tolerance Mode:** The two NIC cards use the same IP address, and you can select the Main NIC to LAN1 or LAN2. By this way, in case of one NIC card failure, the video recorder will automatically enable the other standby NIC card so as to ensure the normal running of the whole system.
- **Load Balance Mode:** By using the same IP address and two NIC cards share the load of the total bandwidth, which enables the system to provide two Gigabit network capacity

## Note

Working mode is only available for certain models.

---

### NIC Type

Select NIC type as your desire.

### DHCP

If the DHCP server is available, you can check **Enable DHCP** to automatically obtain an IP address and other network settings from that server.

### MTU

The maximum transmission unit (MTU) is the size of the largest network layer protocol data unit that can be communicated in a single network transaction.

### Obtain DNS Automatically

If **DHCP** is checked. You can check **Obtain DNS Automatically** to obtain **Preferred DNS Server** and **Alternate DNS Server**.

3. Click **Apply**.

## 6.2.2 DDNS

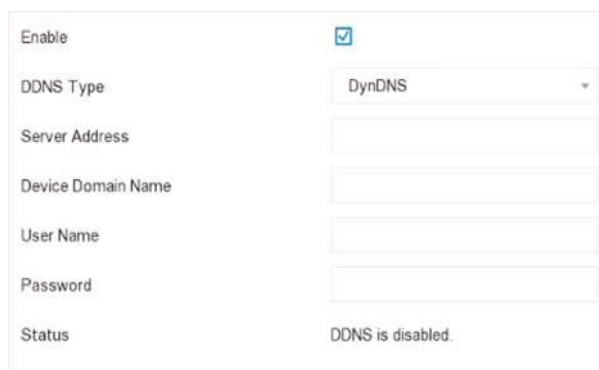
Dynamic domain name server (DDNS) maps dynamic user IP addresses to a fixed domain name server.

### Before You Start

Register DynDNS, PeanutHull and NO-IP services with your ISP.

### Steps

1. Go to **Configuration → Network → General → DDNS**.



Enable	<input checked="" type="checkbox"/>
DDNS Type	DynDNS
Server Address	<input type="text"/>
Device Domain Name	<input type="text"/>
User Name	<input type="text"/>
Password	<input type="text"/>
Status	DDNS is disabled.

Figure 6-4 DDNS

2. Check **Enable**.

3. Select a DDNS type.

4. Enter parameters including service address, domain name, etc.

5. Click **Apply**.

## What to do next

You can view DDNS status in **Status**.

## 6.2.3 NAT

Two ways are provided for port mapping to realize the remote access via the cross-segment network, UPnP™ and manual mapping.


### Before You Start

Enable the UPnP™ function of your router if UPnP™ is required. When the device network working mode is multi-address, the default device route should be on the same network segment as the LAN IP address of the router.

### Steps

1. **Configuration** → **Network** → **General** → **NAT** .
2. Check **Enable**.
3. Select **Mapping Type** as **Manual** or **Auto**

**Auto** The port mapping items are read-only, and the external ports are set by the router automatically. You can click **Refresh** to get the latest status of the port mapping.

**Manual** Select an external port type. Click  to edit **External Port**. You can use the default external port No., or change it according to actual requirements. **External Port** indicates the port No. for port mapping in the router.

The value of the RTSP port No. should be 554 or between 1024 and 65535, while the value of the other ports should be between 1 and 65535 and the value must be different from each other. If multiple devices are configured for the UPnP™ settings under the same router, the value of the port No. for each device should be unique.

4. Set the virtual server of your router, including internal source port, external source port, etc. The virtual server parameters shall be corresponding with your device port.

## 6.2.4 Ports (More Settings)

Set different port types to enable relevant functions as your desire.

Go to **Configuration** → **Network** → **General** → **More Settings** .

### Alarm Host IP/Port

The device will send the alarm event or exception message to the alarm host when an alarm is triggered. The remote alarm host must have the client management system (CMS) software installed.

**Alarm Host IP** refers to the IP address of the remote PC on which the CMS software (e.g., iVMS-4200) is installed, and the Alarm Host Port (7200 by default) must be the same as the alarm monitoring port configured in the software.

## Server Port

For remote client software access. Ranges from 2000 to 65535. The default value is 8000.

## HTTP Port

For remote web browser access. The default value is 80.

## Multicast IP

Multicast can be configured to enable live view for cameras that exceed the maximum number allowed through network. A multicast IP address covers Class-D IP ranging from 224.0.0.0 to 239.255.255.255 and it is recommended to use the IP address ranging from 239.252.0.0 to 239.255.255.255.

When adding a device to the CMS software, the multicast address must be the same as that of the device.

## RTSP Port

RTSP (Real Time Streaming Protocol) is a network control protocol designed for use in entertainment and communications systems to control streaming media servers. The port is 554 by default.

## Output Bandwidth Limit

You can check the checkbox to enable output bandwidth limit.

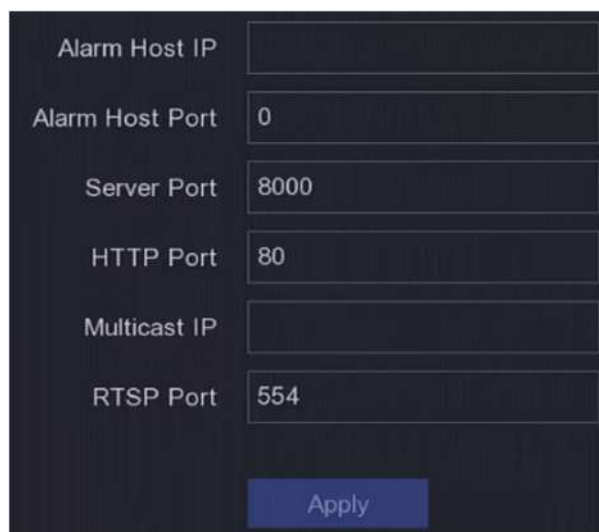
## Output Bandwidth

After enable the output bandwidth limit, input the output bandwidth.

---

### Note

- The output bandwidth limit is used for the remote live view and playback.
  - The default output bandwidth is the maximum limit.
- 



Alarm Host IP	<input type="text"/>
Alarm Host Port	<input type="text" value="0"/>
Server Port	<input type="text" value="8000"/>
HTTP Port	<input type="text" value="80"/>
Multicast IP	<input type="text"/>
RTSP Port	<input type="text" value="554"/>

**Figure 6-5 Port Settings**



### 6.2.5 Hik-Connect

Go to **Configuration → Network → Platform Access** . Refer to **Hik-Connect** for details.

### 6.2.6 Advanced Settings

#### Steps

1. Go to **Configuration → Network → Advanced Settings** .
2. Configure the parameters as your desire.

#### RTSP

You can specifically secure the stream data of live view by setting the RTSP authentication.

#### RTSP Authentication Type

Two authentication types are selectable, if you select **digest**, only the request with digest authentication can access the video stream by the RTSP protocol via the IP address. For security reasons, it is recommended to select **digest** as the authentication type.

#### ISAPA

ISAPI (Internet Server Application Programming Interface) is an open protocol based on HTTP, which can realize the communication between the system devices (e.g., network camera, NVR, etc.). The video recorder is as a server, the system can find and connect the video recorder.


#### HTTP

The admin user account can disable the HTTP service from the GUI or the web browser. After the HTTP is disabled, all the related services, including the ISAPI, Onvif and Gennetc, will terminate as well.

#### HTTP Authentication

If you need to enable the HTTP service, you can set the HTTP authentication to enhance the access security. Two authentication types are selectable, for security reasons, it is recommended to select **digest** as the authentication type.

#### IP Camera Occupation Detection

The function detects the network camera status. If the network camera has been added by another video recorder, the network camera status will show as  in **Online Device** list.

3. Click **Apply**.

## 6.3 Camera Management

### 6.3.1 Configure Signal Input

For certain models of Digital Video Recorder (DVR), you can configure the analog and IP signal input types.

#### Steps

1. Go to **Configuration** → **Camera** → **Analog** .
2. Select signal input type as **HD/CVBS** or **IP**.

#### HD/CVBS

Four types of analog signal inputs including Turbo HD, AHD, HDCVI, and CVBS can be connected randomly for the channel.

#### IP

Network camera can be connected for the channel.

3. Click **Advanced Settings** to set parameters as your desire.

#### Enhanced IPC Mode

If the option is checked, the maximum number of IP channel will increase. But it will make smart events unavailable in analog camera.

#### Enhanced VCA Mode

If the option is checked, it will maximize the number of line crossing detection and intrusion detection in analog channel.

#### 4MP Lite Mode

If the option is checked, image of 4 MP or below resolution can be encoded in full frame rate.

#### 1080P Lite Mode

If the option is checked, signal of 1080p resolution is available for the analog channels.

4. Click **Apply**. You can view the maximum network camera accessible number in Max. IP Camera Number.

### 6.3.2 Network Camera

#### Activate Network Camera

Only activated network cameras can be added.

#### Before You Start

Ensure your network camera is on the same network segment with your video recorder.

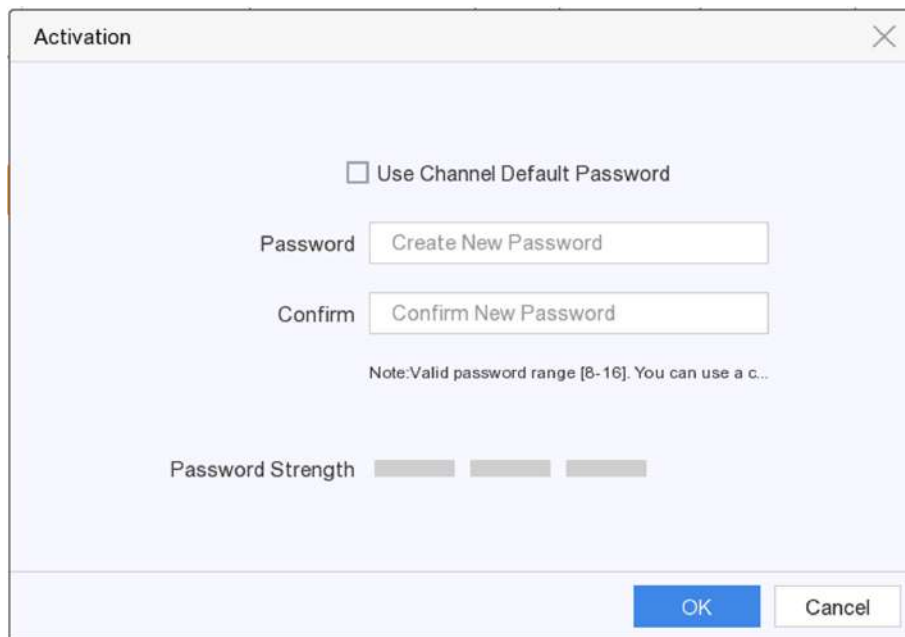
## Steps

1. Go to **Configuration → Camera → Camera → IP Camera** .
2. Click **Online Device**. The online cameras in the same network segment with your video recorder will be displayed in the camera list. The Security column shows whether the network camera is active.



**Figure 6-6 Online Device**

3. Check an inactive network camera and click **Activate**.



**Figure 6-7 Activation**

4. Choose one of the following methods to set camera password.
  - Use video recorder password: Check **Use Channel Default Password** to activate the camera using the set channel default password.
  - Customize password: Enter the same password in **Password** and **Confirm**.

---

### **Warning**

Strong Password recommended-We highly recommend you create a strong password of your own choosing (Using a minimum of 8 characters, including at least three of the following categories: upper case letters, lower case letters, numbers, and special characters.) in order to

increase the security of your product. And we recommend you reset your password regularly, especially in the high security system, resetting the password monthly or weekly can better protect your product.

---

5. Click **OK**.

## Add Automatically Searched Online Network Camera

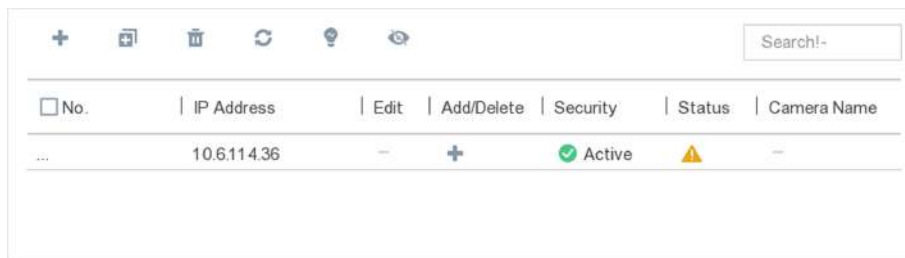
Add the network cameras to your video recorder.

### Before You Start

- Ensure your network camera is on the same network segment with your video recorder.
- Ensure the network connection is valid and correct.
- Ensure the network camera password is the same as your video recorder.

### Steps

1. Go to **Configuration → Camera → Camera → IP Camera** .
2. Click **Online Device**. The online cameras on the same network segment will be displayed in the list.



<input type="checkbox"/> No.	IP Address	Edit	Add/Delete	Security	Status	Camera Name
...	10.6.114.36	-	+	✓	Active	⚠

**Figure 6-8 Online Device**

3. Select a network camera, and click **Add** to add it.

## Add Network Camera Manually

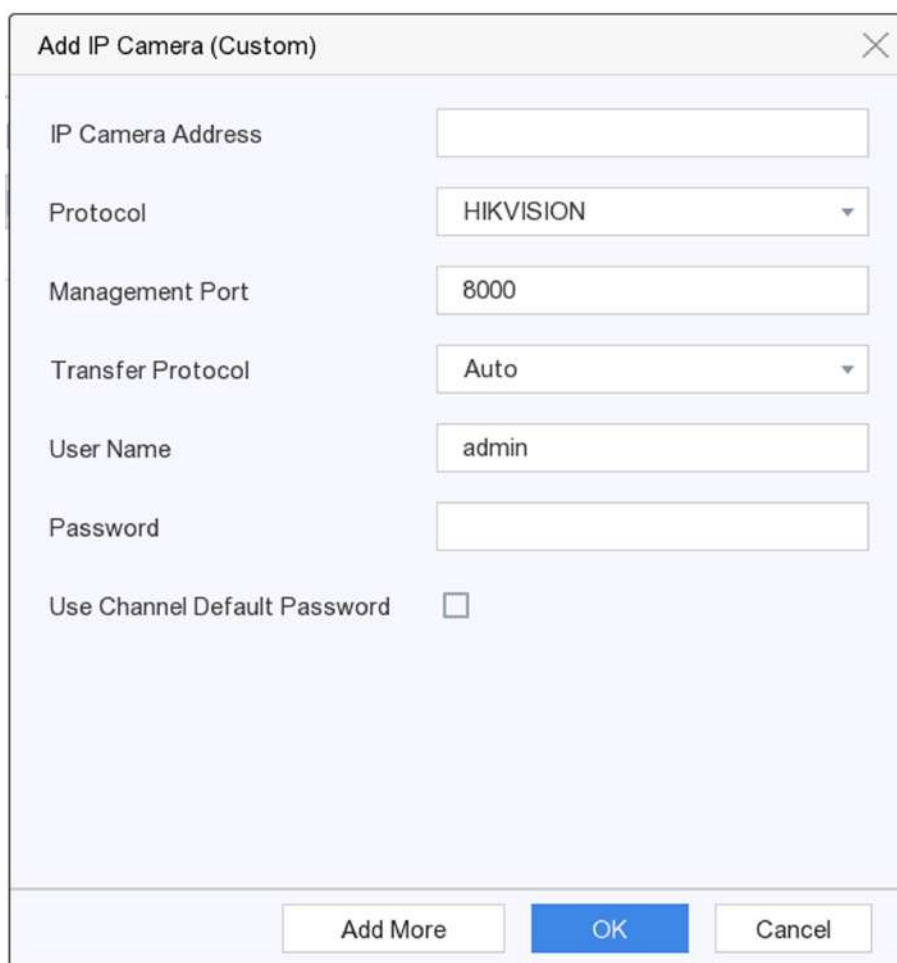
Add the network cameras to your video recorder.

### Before You Start

- Ensure your network camera should be in the same network segment with your video recorder.
- Ensure the network connection is valid and correct.
- Activate the network camera to add.

### Steps

1. Go to **Configuration → Camera → IP Camera** .
2. Click **+** .



The screenshot shows a dialog box titled "Add IP Camera (Custom)". It contains the following fields and controls:

- IP Camera Address: Text input field.
- Protocol: Dropdown menu with "HIKVISION" selected.
- Management Port: Text input field with "8000" entered.
- Transfer Protocol: Dropdown menu with "Auto" selected.
- User Name: Text input field with "admin" entered.
- Password: Text input field.
- Use Channel Default Password: Unchecked checkbox.

At the bottom of the dialog are three buttons: "Add More", "OK", and "Cancel".

**Figure 6-9 Add IP Camera**

3. Enter information of the network camera to add.

#### **Use Channel Default Password**


If it is checked, the video recorder will add the camera by the set channel default password.

4. Click **Add**.

### **Edit Connected Network Camera**

You can edit the IP address, protocol and other parameters of the added network cameras.

#### **Steps**

1. Go to **Configuration → Camera → IP Camera** .
2. Click  of an added network camera.

#### **Channel Port**

If the connected device is an encoding device with multiple channels, you can choose the channel to connect by selecting the channel port No. in the drop-down list.

3. Click **OK**.

### Example

Enter an example that illustrates the current task (optional).

### What to do next

Enter the tasks the user should do after finishing this task (optional).


## Import/Export IP Camera Configuration File

The information of added network camera can be generated into an excel file and exported to the local device for backup, including the IP address, manage port, password of admin, etc. And the exported file can be edited on your computer, like adding or deleting the content, and copy the setting to other devices by importing the excel file to it.

### Before You Start


Connect a backup device like USB flash drive to your video recorder.

### Steps

1. Go to **Configuration → Camera → IP Camera** .
2. Click .
3. Click **Export** to export configuration files to the connected backup device.
4. To import a configuration file, select the file from the selected backup device and click **Import**.  
After the importing process is completed, you must reboot the video recorder.

## Advanced Settings

### Steps

1. Go to **Configuration → Camera → IP Camera** .
2. Click .
3. Configure the parameters as your desire.

### H.265 Auto Switch Configuration

If you enable the option, video recorder will automatically switch to H.265 stream for the network camera (which supports H.265 video format) for the initial access.

### Upgrade

Upgrade the added network cameras.

### Channel Default Password Management

Change the default password of activating and adding network camera.

### 6.3.3 Display Settings

Configure the OSD (On-Screen Display), image settings, exposure settings, day/night switch settings, etc.

#### Steps

1. Go to **Configuration → Camera → Display** .
2. Select **Camera**.
3. Configure parameters as your desire.

#### OSD Settings

Configure the OSD (On-screen Display) settings for the camera, including date/time, camera name, etc.

#### Image Settings

Customize the image parameters including the brightness, contrast, and saturation for the live view and recording effect.

#### Exposure

Set the camera exposure time (1/10000 to 1 sec). A larger exposure value results in a brighter image.

#### Day/Night Switch

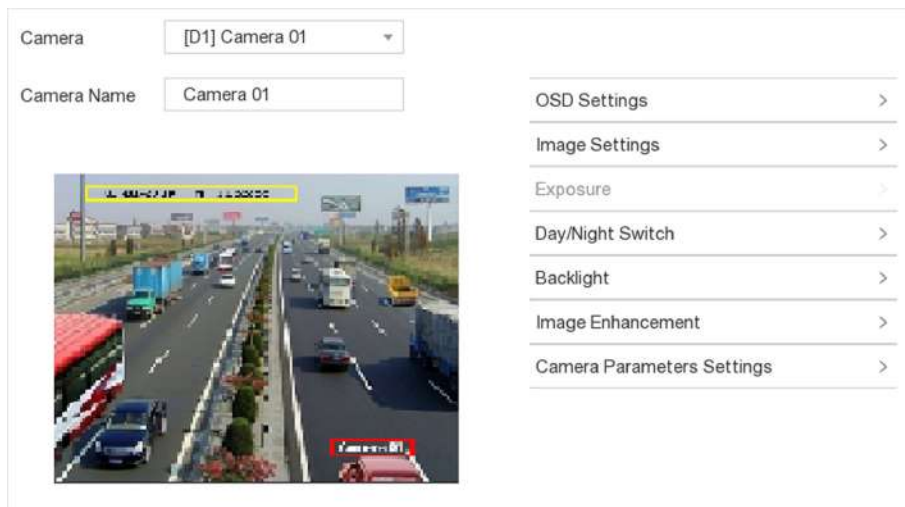
The camera can be set to day, night, or auto switch mode according to the surrounding illumination conditions.

#### Backlight

Set the camera's wide dynamic range (0 to 100). When the surrounding illumination and the object have large differences in brightness, you should set the WDR value.

#### Image Enhancement

For optimized image contrast enhancement.



**Figure 6-10 OSD**

4. Drag the text frames on the preview window to adjust the OSD position.
5. Click **Apply**.

### 6.3.4 Privacy Mask

You are allowed to configure the privacy mask areas that cannot be viewed or recorded.

#### Steps

1. Go to **Configuration** → **Camera** → **Privacy Mask** .
2. Select **Camera**.
3. Check **Enable**.





**Figure 6-11 Privacy Mask**

4. Drag to draw an area on the window. The frames of the areas will be marked with different colors.

---

 **Note**

Up to 4 privacy mask areas can be configured. The size of each area can be adjusted.

---

5. Click **Apply**.

## 6.4 Event Configuration

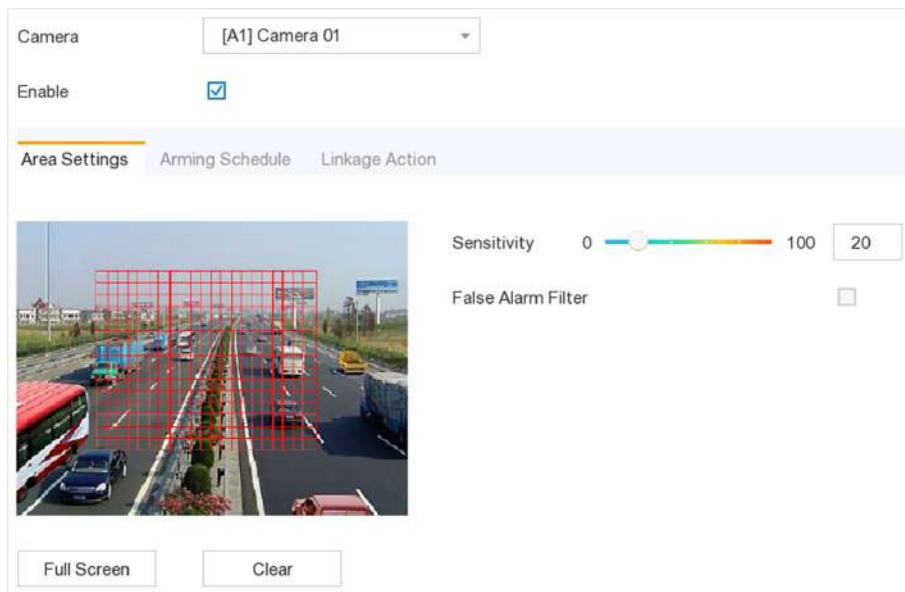
### 6.4.1 Normal Event

#### Motion Detection

Motion detection enables the video recorder to detect the moving objects in the monitored area and trigger alarms.

#### Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Motion Detection** .



**Figure 6-12 Motion Detection**

2. Select **Camera** to configure.
3. Check **Enable**.
4. Set the motion detection area. Choose from:
  - Full screen: Click **Full Screen** to set the motion detection area as full screen.
  - Customized area: Drag on the preview window to draw motion detection areas.
  - Clear: Click **Clear** to clear the current motion detection areas.
5. Adjust **Sensitivity** as your desire.

### **Sensitivity**

It allows you to calibrate how readily movement triggers the alarm. A higher value results in the more readily to triggers motion detection.

6. Check **False Alarm Filter**. Then only when both the motion detection and PIR events are triggered, the motion detection alarm will be triggered.

---

### **Note**

The option is only available for PIR camera.

---

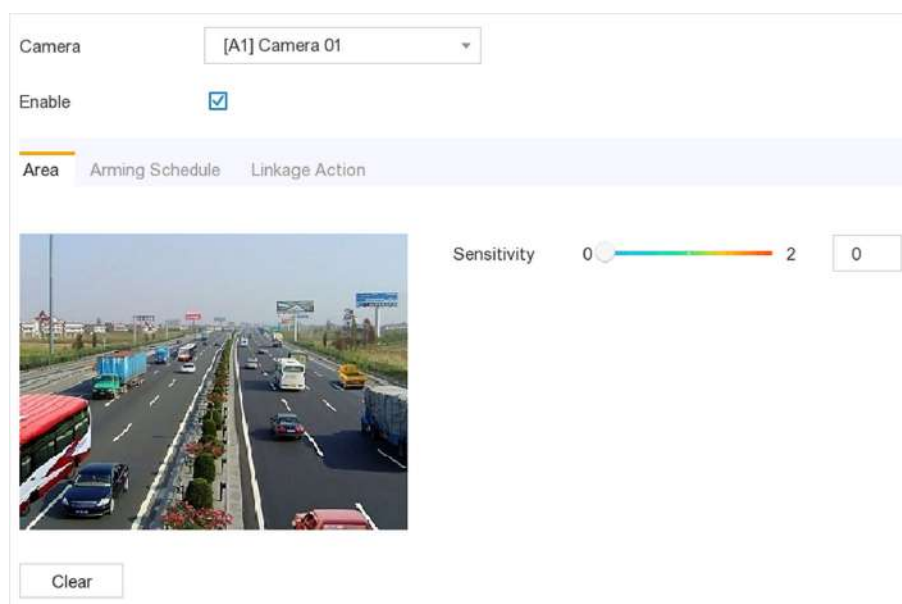
7. Set the arming schedule.
8. Set the linkage actions.
9. Click **Apply**.

## **Video Tampering**

Trigger alarm when the lens is covered and take alarm response actions.

### **Steps**

1. Go to **Configuration** → **Event** → **Normal Event** → **Video Tampering Detection** .



**Figure 6-13 Video Tampering**

2. Select **Camera**.
3. Check **Enable**.
4. Adjust **Sensitivity** as your desire.

### **Sensitivity**

The higher the value is, the more easily the video tampering can be triggered.

5. Set the arming schedule.
6. Set the linkage actions.
7. Click **Apply**.

## **Video Loss**

Detect video loss of a camera and take alarm response actions.

### **Steps**

1. Go to **Configuration** → **Event** → **Normal Event** → **Video Loss** .
2. Select Camera.
3. Check Enable.
4. Set the arming schedule.
5. Set the linkage actions.
6. Click **Apply**.

## **Alarm Input**

Set linkage actions for an external sensor alarm.

## Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Alarm Input** .

Alarm Input No.	Alarm Name	Alarm Type	Enable	Edit
SOFT<-1			No	/
SOFT<-2		-	No	/
SOFT<-3		-	No	/
SOFT<-4		-	No	/
SOFT<-5		-	No	/
SOFT<-6		-	No	/
SOFT<-7		-	No	/
SOFT<-8		-	No	/
SOFT<-9		-	No	/
SOFT<-10		-	No	/
SOFT<-11		-	No	/
SOFT<-12		-	No	/
SOFT<-13		-	No	/
SOFT<-14		-	No	/
SOFT<-15		-	No	/

**Figure 6-14 Alarm Input**

- Soft alarm input: Soft alarm input is triggered by SDK command.
- Local alarm input: Local alarm input is triggered by the external device that connected to the video recorder's terminal block.

2. Click **/** of a desired alarm input.

Alarm Input No. 10.96.15.145:8000\* Type N.O

Alarm Name

Settings  Nonuse  Input

Arming Schedule Linkage Action

Continuous  None Edit

	0	2	4	6	8	10	12	14	16	18	20	22	24												
Mon	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	1
Tue	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	2	
Wed	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	3		
Thu	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	4			
Fri	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	5				
Sat	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	6					
Sun	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	7						

Copy to Apply


Figure 6-15 Edit Alarm Input

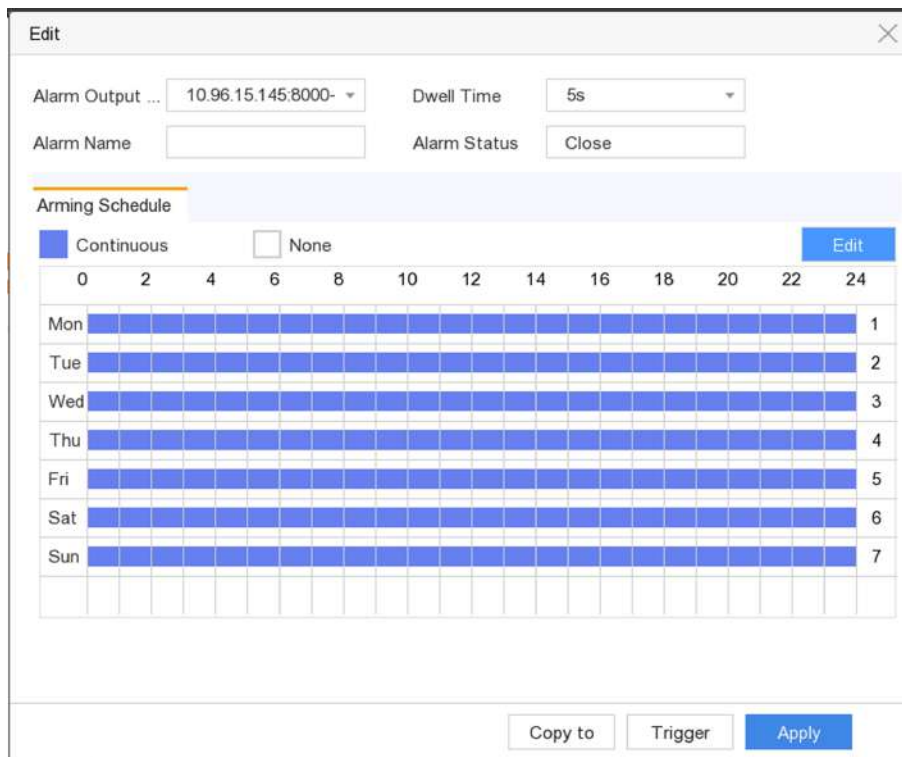
3. Customize **Alarm Name**.
4. Select alarm **Type** as **N.O** (normally open) or **N.C** (normally closed).
5. Select **Settings** as **Input** to enable the function.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

## Alarm Output

Trigger an alarm output when an alarm is triggered.

### Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Alarm Output** .
2. Click  of a desired alarm output.
3. Customize **Alarm Name**.
4. Select **Dwell Time**.





**Figure 6-16 Alarm Output**

5. Select **Settings** as **Input** to enable the function.
6. Set the arming schedule.
7. Click **Apply**.

## Exception

Exception events can be configured to take the event hint in the live view window and trigger alarm outputs and linkage actions.

### Steps

1. Go to **Configuration** → **Event** → **Normal Event** → **Exception** .
2. Configure event hint. When the set events occur, you will receive hints in alarm center.
  - 1) Check **Event Hint**.
  - 2) Select events to hint.Choose from:
    - Click  of **Event Hint Configuration** to select events.
    - Click  in the upper-right corner of local menu to enter alarm center to select events.
3. Select **Exception Type** to set its linkage actions.

Event Hint	<input checked="" type="checkbox"/>
Event Hint Configuration	
Exception Type	HDD Full
<input type="checkbox"/> Normal Linkage	<input type="checkbox"/> Trigger Alarm Output
<input type="checkbox"/> Audible Warning	<input type="checkbox"/> 10.96.15.1 45:8000->1
<input type="checkbox"/> Notify Surveillance Center	<input type="checkbox"/> 10.96.15.1 45:8000->2
<input type="checkbox"/> Send Email	

Figure 6-17 Exceptions

4. Set the arming schedule.
5. Click **Apply**.

## 6.4.2 Smart Event

### Face Detection

Face detection function detects the face appears in the surveillance scene, and some certain actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration** → **Event** → **Smart Event** → **Face Detection** .



**Figure 6-18 Face Detection**

2. Select **Camera** to configure.
3. Check **Save VCA Picture** to save the captured pictures of VCA detection.
4. Check **Enable Face Detection**.
5. Adjust **Sensitivity**. **Sensitivity**: Range [1-100]. The higher the value is, the more easily the defocus image can trigger the alarm.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

## Intrusion Detection

Intrusion detection function detects people, vehicles, or objects that enter and loiter in a pre-defined virtual region.

### Steps

1. Go to **Configuration → Event → Smart Event → Intrusion**.
2. Select **Camera** to configure.
3. Check **Enable Intrusion Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Virtual Plane**. Up to 4 arming areas are selectable.
  - 2) Adjust Threshold and Sensitivity.
    - **Sensitivity**: The size of the object that can trigger the alarm. The higher the value is, the more easily the detection alarm will be triggered. Its range is [1-100].
    - **Threshold**: Range [1s-10s], the threshold for the time of the object loitering in the region. When the duration of the object in the defined detection area is longer than the set time, the alarm will be triggered.
  - 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.



6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Line Crossing Detection

Line crossing detection detects people, vehicles, and objects crossing a set virtual line. The detection direction can be set as bidirectional, from left to right or from right to left.

#### Steps

1. Go to **Configuration → Event → Smart Event → Line Crossing** .
2. Select **Camera** to configure.
3. Check **Enable Line Crossing Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Select **Direction** as **A<->B**, **A->B**, or **A<-B**.
    - **A<->B**:Only the arrow on the B side shows. An object crossing a configured line in both directions can be detected and trigger alarms.
    - **A->B**:Only an object crossing the configured line from the A side to the B side can be detected.
    - **B->A**Only an object crossing the configured line from the B side to the A side can be detected.
  - 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Region Entrance Detection

Region entrance detection function detects people, vehicle or other objects which enter a pre-defined virtual region from the outside place, and some certain actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Region Entrance** .
2. Select **Camera** to configure.
3. Check **Enable Region Entrance Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.

- 2) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
- 3) Adjust **Sensitivity**. **Sensitivity**: Range [0-100]. The higher the value is, the more easily the detection alarm can be triggered.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Region Exiting Detection

Region exiting detection function detects people, vehicle or other objects which exit from a pre-defined virtual region, and some certain actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Region Exiting** .
2. Select **Camera** to configure.
3. Check **Enable Region Exiting Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
  - 3) Adjust **Sensitivity**. **Sensitivity**: Range [0-100]. The higher the value is, the more easily the detection alarm can be triggered.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Loitering Detection

Loitering detection function detects people, vehicle or other objects which loiter in a pre-defined virtual region for some certain time, and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Loitering** .
2. Select **Camera** to configure.
3. Check **Enable Loitering Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
  - 3) Adjust Threshold and Sensitivity.

- **Sensitivity:** Range [0-100]. The higher the value is, the more easily the detection alarm can be triggered.
  - **Threshold:** Range[1s-10s]. It defines the time of the object loitering in the region. If you set the value as 5, alarm is triggered after the object loitering in the region for 5s; and if you set the value as 0, alarm is triggered immediately after the object entering the region.
6. Set the arming schedule.
  7. Set the linkage actions.
  8. Click **Apply**.

### People Gathering Detection

People gathering detection alarm is triggered when people gather around in a pre-defined virtual region, and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → People Gathering** .
2. Select **Camera** to configure.
3. Check **Enable People Gathering Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Adjust **Percentage**. **Percentage** defines the gathering density of the people in the region. Usually, when the percentage is small, the alarm can be triggered when small number of people gathered in the defined detection region.
  - 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Fast Moving Detection

Fast moving detection alarm is triggered when people, vehicle or other objects move fast in a pre-defined virtual region, and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Fast Moving** .
2. Select **Camera** to configure.
3. Check **Enable Fast Moving Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.

- 3) Adjust **Sensitivity**. **Sensitivity** defines the moving speed of the object which can trigger the alarm. The higher the value is, the more easily a moving object can trigger the alarm.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Parking Detection

Parking detection function detects illegal parking in places such as highway, one-way street, etc., and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Parking**.
2. Select **Camera** to configure.
3. Check **Enable Parking Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Set **Sensitivity** and **Time Threshold**.
    - **Time Threshold** defines the time of the vehicle parking in the region. If you set the value as 10, alarm is triggered after the vehicle stay in the region for 10s.
    - **Sensitivity**:The size of the object that can trigger the alarm. The higher the value is, the more easily the detection alarm will be triggered. Its range is [1-100].
- 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Unattended Baggage Detection

Unattended baggage detection function detects the objects left over in the pre-defined region such as the baggage, purse, dangerous materials, etc., and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Unattended Baggage**.
2. Select **Camera** to configure.
3. Check **Enable Unattended Baggage Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Set **Sensitivity** and **Time Threshold**.

- **Time Threshold** defines the time of the vehicle parking in the region. If you set the value as 10, alarm is triggered after the vehicle stay in the region for 10s.
  - **Sensitivity**:The size of the object that can trigger the alarm. The higher the value is, the more easily the detection alarm will be triggered. Its range is [1-100].
- 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
  6. Set the arming schedule.
  7. Set the linkage actions.
  8. Click **Apply**.

### Object Removal Detection

Object removal detection function detects the objects removed from the pre-defined region, such as the exhibits on display, and a series of actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Object Removal**.
2. Select **Camera** to configure.
3. Check **Enable Object Removal Detection**.
4. Check **Save VCA Picture** to save the captured pictures of VCA detection.
5. Set the detection rules and detection areas.
  - 1) Select **Arming Area**. Up to 4 arming areas are selectable.
  - 2) Set **Sensitivity** and **Time Threshold**.
    - **Time Threshold** range: [5s-3600s]. It defines the time of the objects removed from the region. If you set the value as 10, alarm is triggered after the object disappears from the region for 10s.
    - **Sensitivity** defines the similarity degree of the background image. Usually, when the sensitivity is high, a very small object taken from the region can trigger the alarm.
  - 3) Click **Draw Area** and draw a quadrilateral in the preview window by specifying four vertexes of the detection region.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Audio Exception

Enter a short description of your task here (optional).

#### Before You Start

Enter the prerequisites here (optional).

Enter the context of your task here (optional).

#### Steps

1. Enter your first step here.

Enter the result of your step here (optional).

### Example

Enter an example that illustrates the current task (optional).

### What to do next

Enter the tasks the user should do after finishing this task (optional).

## Defocus

The image blur caused by defocus of the lens can be detected, and some certain actions can be taken when the alarm is triggered.

### Steps

1. Go to **Configuration → Event → Smart Event → Defocus** .



**Figure 6-19 Defocus Detection**

2. Select **Camera** to configure.
3. Check **Save VCA Picture** to save the captured pictures of VCA detection.
4. Check **Enable**.
5. Adjust **Sensitivity**. **Sensitivity**: Range [1-100]. The higher the value is, the more easily the defocus image can trigger the alarm.
6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### Example

Enter an example that illustrates the current task (optional).

### What to do next

Enter the tasks the user should do after finishing this task (optional).

### Sudden Scene Change

Scene change function detects the change of surveillance environment affected by the external factors; such as the intentional rotation of the camera and some certain actions can be taken when the alarm is triggered.

#### Steps

1. Go to **Configuration → Event → Smart Event → Audio Exception** .
2. Select **Camera** to configure.
3. Check **Save VCA Picture** to save the captured pictures of VCA detection.
4. Check **Enable**.
5. Adjust **Sensitivity**. The **Sensitivity** in the Rule Settings ranges from 1 to 100, and the higher the value is, the more easily the change of scene can trigger the alarm.



#### Note

For the analog cameras, the line crossing detection and intrusion detection conflict with sudden scene change detection. When sudden scene change detection is on, neither line crossing detection nor intrusion detection can be enabled.

---

6. Set the arming schedule.
7. Set the linkage actions.
8. Click **Apply**.

### 6.4.3 Configure Arming Schedule

#### Steps

1. Click **Arming Schedule**.
2. Choose one day of a week and set the time segment. Up to eight time periods can be set within each day.



#### Note

Time periods shall not be repeated or overlapped.

---

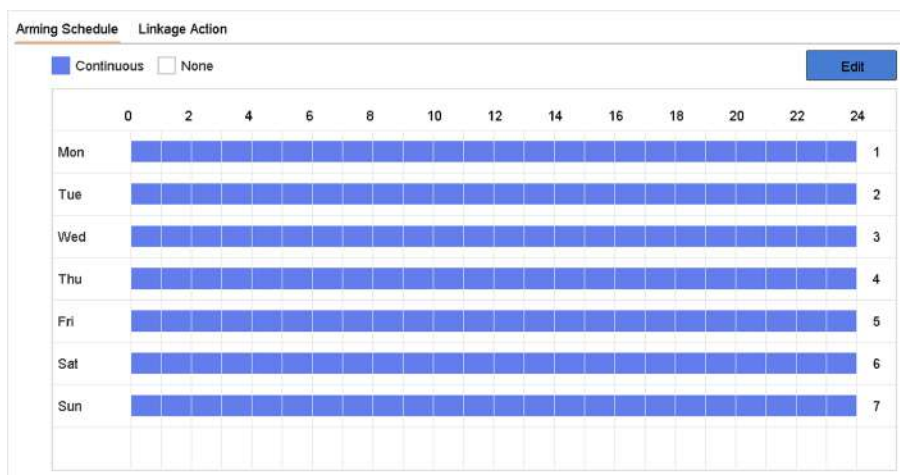


Figure 6-20 Set Arming Schedule

3. Click **Apply**.

## 6.4.4 Configure Alarm Linkage Action

### Configure Full Screen Monitoring

When an alarm is triggered, the local monitor displays in full screen the video image from the alarming channel configured for full screen monitoring. And when the alarm is triggered simultaneously in several channels, you must configure the auto-switch dwell time.

#### Steps

1. Go to **Configuration → System → Live View → General**.
2. Set the event output and dwell time.

#### Event Output

Select the output to show event video.

#### Full Screen Monitoring Dwell Time

Set the time in seconds to show alarm event image. If alarms are triggered simultaneously in several channels, their full-screen images will be switched at an interval of 10 seconds (default dwell time).

3. Go to Linkage Action interface of the alarm detection.
4. Select Full Screen Monitoring alarm linkage action.
5. Select the channel(s) in Trigger Channel settings you want to make full screen monitoring.



#### Note

Auto-switch will terminate once the alarm stops and back to the live view interface.



### Configure Audio Warning

The audio warning enables the video recorder to trigger an audible beep when an alarm is detected.

#### Steps

1. Go to **Configuration → System → Live View → General** .
2. Enable **Audio Output** and set **Volume**.
3. Go to **Linkage Action** interface of the alarm detection.
4. Select **Audio Warning** alarm linkage action.

### Notify Surveillance Center

The video recorder can send an exception or alarm signal to the remote alarm host when an event occurs. The alarm host refers to the computer installed with client software (e.g., iVMS-4200, iVMS-5200).

#### Steps

1. Log into video recorder in web browser.
2. Go to **Configuration → Network → Advanced Settings → Other** .
3. Set **Alarm Host IP** and **Alarm Host Port**.
4. In local menu, go to **Linkage Action** interface of the alarm detection.
5. Select **Notify Surveillance Center**.

### Configure Email Linkage

The video recorder can send an email with alarm information to a user or users when an alarm is detected.

#### Steps

1. Switch to easy mode.
2. Go to **Configuration → System → Network → Email** .
3. Configure the Email settings.
4. Go to **Linkage Action** interface of the alarm detection.
5. Select **Send Email** alarm linkage action.

### Trigger Alarm Output

The alarm output can be triggered by the normal and smart events.

#### Steps

1. Go to **Linkage Action** interface of the alarm input or event detection.
2. Click **Trigger Alarm Output**.
3. Select the alarm outputs to trigger.

4. Go to **Configuration** → **System** → **Event** → **Normal Event** → **Alarm Output** .
5. Select an alarm output item from the list. Refer to Alarm Output for the alarm output settings.

### Configure PTZ Linkage

Video recorder can trigger the PTZ actions (e.g., call preset/patrol/pattern) when the alarm event, or VCA detection events occur.

#### Steps

1. Go to **Linkage Action** interface of the alarm input or VCA detection.
2. Select **PTZ Linkage**.
3. Select the camera to perform the PTZ actions.
4. Select the preset/patrol/pattern No. to call when the alarm events occur.

PTZ Linkage

PTZ Linkage [D1] IPCamera 01

Preset No. 5

Patrol No. 1

Pattern No. 1

Figure 6-21 PTZ Linkage

---

 **Note**

You can set one PTZ type only for the linkage action each time.

---

## 6.5 Recording Management

### 6.5.1 Configure Recording Schedule

Video recorder will automatically start/stop recording according to the configured schedule.

#### Configure Continuous Recording

##### Steps

1. Go to **Configuration → Record → Parameter** .
2. Set the continuous main stream/sub-stream recording parameters for the camera.
3. Go to **Configuration → Record → Schedule** .
4. Select recording type as **Continuous**.

#### Configure Event Recording

You can configure the recording triggered by the normal event or smart event.

##### Steps

1. Go to **Configuration → Event** .
2. Configure the event detection and select the cameras to trigger the recording when event occurs.
3. Go to **Configuration → Record → Parameter** .
4. Set the continuous main stream/sub-stream recording parameters for the camera.
5. Go to **Configuration → Record → Schedule** .
6. Select recording type as **Event**.

#### Edit Schedule

##### Steps

1. Go to **Configuration → Record → Schedule** .

Camera No. [A1] Camera 01

Enable

Advanced

Continuous
  Event
  None

	0	2	4	6	8	10	12	14	16	18	20	22	24
Mon	1	2	3	4	5	6	7	8	9	10	11	12	13
Tue	1	2	3	4	5	6	7	8	9	10	11	12	13
Wed	1	2	3	4	5	6	7	8	9	10	11	12	13
Thu	1	2	3	4	5	6	7	8	9	10	11	12	13
Fri	1	2	3	4	5	6	7	8	9	10	11	12	13
Sat	1	2	3	4	5	6	7	8	9	10	11	12	13
Sun	1	2	3	4	5	6	7	8	9	10	11	12	13

**Figure 6-22 Recording Schedule**

- **Continuous:** Continuous recording.
  - **Event:** Recording triggered by all event triggered alarm.
2. Select a camera in **Camera No.**
  3. Check **Enable**.
  4. Configure the recording schedule.
    - 1) Click **Edit**.
    - 2) Select a day to configure in **Weekday**.
    - 3) To set an all-day recording schedule, check **All Day** and select schedule **Type**.
    - 4) To set other schedules, uncheck **All Day** and set **Start/End time** and schedule **Type**.

 **Note**

Up to 8 periods can be configured for each day. And the time periods cannot be overlapped with each other.

- 5) Click **OK** to save the settings and go back to upper level menu.

Edit	
Weekday	Mon
All Day	<input type="checkbox"/>
Start/End Time	00:00-02:00
Start/End Time	02:00-13:00
Start/End Time	13:00-24:00
Start/End Time	00:00-00:00
Start/End Time	00:00-00:00
Start/End Time	00:00-00:00
Start/End Time	00:00-00:00
Start/End Time	00:00-00:00
Start/End Time	00:00-00:00

Figure 6-23 Edit Schedule

**Note**

You can also Click to select schedule type as **Continuous** or **Event**. and On the table, drag the mouse on the desired period to draw a colored bar.

5. Click **Apply**.

## 6.5.2 Configure Recording Parameter

Main stream refers to the primary stream that affects data recorded to the hard disk drive and will directly determine your video quality and image size. Comparing with the sub-stream, the main stream provides a higher quality video with higher resolution and frame rate.

Sub-stream is a second codec that runs alongside the mainstream. It allows you to reduce the outgoing internet bandwidth without sacrificing your direct recording quality. Sub-stream is often exclusively used by smartphone applications to view live video. Users with limited internet speeds may benefit most from this setting.

### Steps

1. Go to **Configuration** → **Record** → **Parameter** to configure camera main stream and sub-stream parameters.
2. Configure recording parameters.

### Frame Rate

Frame rate refers to how many frames are captured each second. A higher frame rate is advantageous when there is movement in the video stream, as it maintains image quality throughout.

### Resolution

Image resolution is a measure of how much detail a digital image can hold: the greater the resolution, the greater the level of detail. Resolution can be specified as the number of pixel-columns (width) by the number of pixel-rows (height), e.g.,1024×768.

### Bitrate

The bit rate (in kbit/s or Mbit/s) is often referred to as speed, but actually defines the number of bits/time unit and not distance/time unit.

### Enable H.264+

The H.264+ mode helps to ensure the high video quality with a lowered bitrate. It can effectively reduce the need of bandwidth and HDD storage space.

### Audio Source

The audio input signal source. If you select **Audio Source** as **Camera Audio**, it will transmit audio via coaxial cable, and make the local audio input signal unavailable. Ensure the camera supports to transmit audio via coaxial cable before selecting **Audio Source** as **Camera Audio**.



#### Note

**Audio Source** is only available for certain models.

---

3. Click **Apply**.

## 6.5.3 Storage Device

### Initialize HDD

If it is the first time you use your HDD, please initialize it after it is installed.

#### Before You Start

Install at least an HDD to your video recorder.

#### Steps

1. Go to **Configuration** → **Record** → **Storage** .
2. Select an HDD.
3. Click **Init**.

## Add Network Disk

You can add the allocated NAS or IP SAN disk to the video recorder, and use it as a network HDD. Up to 8 network disks can be added.

### Steps

1. Go to **Configuration** → **Record** → **Storage** .
2. Click **Add**.
3. Select **NetHDD**.
4. Set **Type** as **NAS** or **IP SAN**.
5. Enter NetHDD IP address.
6. Click **Search** to search the available disks.
7. Select NAS disk from the list, or manually enter the directory in **NetHDD Directory**.
8. Click **OK**.

### Result

The added NetHDD will be displayed in the storage device list.

## 6.5.4 Configure Storage Mode

### Configure HDD Groups

Multiple HDDs can be managed in groups. Video from specified channels can be recorded onto a particular HDD group through HDD settings.

### Steps

1. Go to **Configuration** → **Record** → **Storage Mode** .
2. Select **Mode** as **Group**.
3. Select the group No.
4. Check to select IP cameras to record on the HDD group.

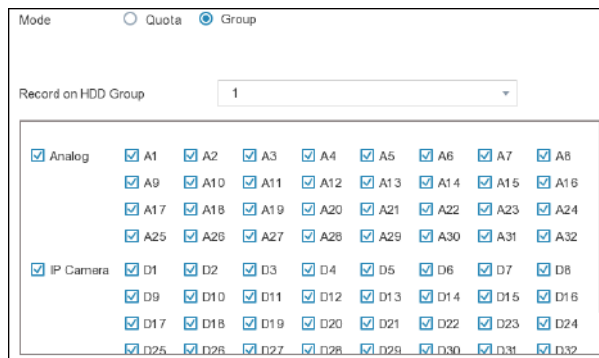



Figure 6-24 Group

5. Click **Apply**.

6. Reboot the video recorder to activate the new storage mode settings.
7. After reboot, go to **Configuration → Record → Storage** .
8. Click  of desired HDD to set the group.
9. Select Group number for the current HDD.
10. Click **OK**.

---

## **Note**

Regroup the cameras for HDD if the HDD group number is changed.

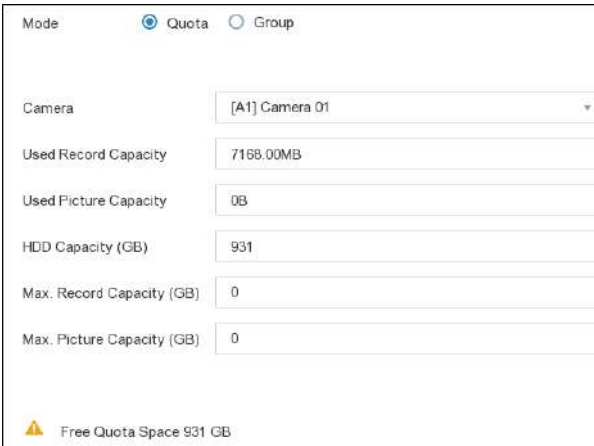
---

## Configure HDD Quota


Each camera can be configured with an allocated quota for storing videos.

### Steps

1. Go to **Configuration → Record → Storage Mode** .
2. Select **Mode** as **Quota**.
3. Select a camera to set quota in **Camera**.
4. Enter the storage capacity in the text fields of **Max. Record Capacity (GB)** and **Max. Picture Capacity (GB)**.



Mode	<input checked="" type="radio"/> Quota <input type="radio"/> Group
Camera	[A1] Camera 01
Used Record Capacity	7168.00MB
Used Picture Capacity	0B
HDD Capacity (GB)	931
Max. Record Capacity (GB)	0
Max. Picture Capacity (GB)	0

 Free Quota Space 931 GB

**Figure 6-25 Quota**

---

## **Note**

When the quota capacity is set to 0, all cameras will use the total capacity of HDD for videos and pictures.

---

5. Click **Apply**.
6. Reboot the video recorder to activate the new settings.



## 6.5.5 Advanced Settings

### Steps

1. Go to **Configuration → Record → Advanced Settings** .
2. Configure the parameters as your desire.

#### Overwrite

- Disable: When the HDD is full, video recorder will stop writing.
- Enable: When hard drive is full, video record will continue to write new files by deleting the oldest files.

#### Enable HDD Sleeping

HDDs which are free of working for a long time will turn into sleep status.

## 6.5.6 Cloud Storage

The cloud storage facilitates you to upload and download the videos at any time and any place, which can highly enhance the efficiency.

### Steps

1. Go to **Configuration → Record → Cloud Storage** .
2. Check **Enable Cloud**.
3. Select **Cloud Type**.


Enable Cloud

Cloud Type

Authorization Code

Status Offline

Use a QR code scanner app to scan the QR code to log in the selected cloud to get the authorization code.



Camera

Upload Type

Enable Event Upload

\*Note: Only sub-stream recorded files can be uploaded to the Cloud Storage. Please configure the event triggered recording schedule and enable the corresponding event type.

4. Scan the QR code to log into the selected cloud to get the authentication code and enter **Authentication Code**.

5. Click **Apply**.
6. About 20 seconds later, cloud storage status will be **Online**.
7. Configure the event recording schedule. For detailed recording schedule, refer to **Configure Recording Schedule**.
8. Upload the event triggered videos to the cloud storage.
  - 1) Select **Camera** that you have set recording schedule.
  - 2) Select **Upload Type**. Only **Record** is allowed for now.
  - 3) Check **Enable Event Upload**.
  - 4) Click **Apply**.



Only sub-stream videos can be uploaded to the cloud storage.

---

## 6.6 RS-232 Settings

Enter a short description of your task here (optional).

### Before You Start

Enter the prerequisites here (optional).

Enter the context of your task here (optional).

### Steps

1. Go to **Configuration** → **RS-232**.

Baud Rate	115200	▼
Data Bit	8	▼
Stop Bit	1	▼
Parity	None	▼
Flow Ctrl	None	▼
Usage	Console	▼

**Figure 6-27 RS-232**

2. Configure RS-232 parameters, including baud rate, data bit, stop bit, parity, flow control and usage.

**Console**

Connect a computer to the video recorder through the computer serial port. Video recorder parameters can be configured by using software such as HyperTerminal. The serial port parameters must be the same as those of video recorder when connecting with the computer serial port.

### **Transparent Channel**

Connect a serial device directly to the video recorder. The serial device will be controlled remotely by the computer through the network and the protocol of the serial device.

**3. Click **Apply**.**

### **What to do next**

Enter the tasks the user should do after finishing this task (optional).

## Chapter 7 Maintenance

### 7.1 Restore Default

#### Steps

1. Go to **Maintenance** .
2. Select the restoring type.

#### Simple Restore

Restore all parameters, except the network (including IP address, subnet mask, gateway, MTU, NIC working mode, default route, server port, etc.) and user account parameters, to the factory default settings.

#### Factory Defaults

Restore all parameters to the factory default settings.

#### Restore to Inactive

Restore the device to the inactive status, and leave all settings unchanged except restoring user accounts.

3. Click **Yes**. The device will reboot automatically.

### 7.2 Search Log

The operation, alarm, exception and information of video recorder can be stored in logs, which can be viewed and exported at any time.

#### Steps

1. Go to **Maintenance** → **More** .
2. Set the search conditions.
3. Click **Search**.

### 7.3 Upgrade



#### Warning

Do not shutdown or turn off the power during upgrade.


---

#### 7.3.1 Local Upgrade

##### Before You Start

Store the upgrade firmware to a backup device, and connect it to your device.

### Steps

1. Go to **Maintenance** .
2. Click  near **Firmware**.
3. Select a backup device in **Device Name**.
4. Select the upgrade firmware.
5. Click **Upgrade**. Your device will reboot automatically.


### 7.3.2 Online Upgrade

Upgrade the device with the latest online firmware.

#### Before You Start

Enable Hik-Connect and configure its parameters. Refer to **Hik-Connect** for details.

### Steps

1. Go to **Maintenance** .
2. Click  .
3. Go to **Online Upgrade** .
4. Download the latest firmware.

**Auto Download** The will automatically check and download the latest firmware.

**Test Upgrade** Click **Test Upgrade** to manually check and download the latest firmware.

5. Upgrade your device if a new firmware version is available. The device will reboot automatically.


## Chapter 8 Alarm

When events occur, you can view their details in alarm center.

### 8.1 Set Event Hint

Select the events to hint in alarm center.

#### Steps

1. Click  in the upper-right corner of local menu to enter alarm center.
2. Select **Exception**, **Basic Event**, or **Smart Event** to configure as your desire.

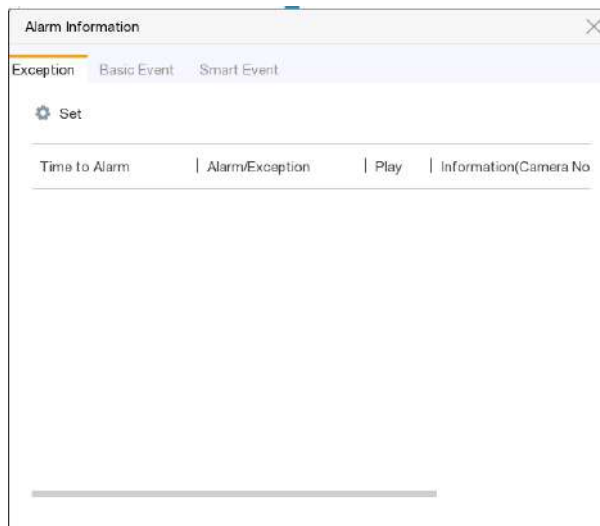





Figure 8-1 Alarm Centre

3. Click  and select events to hint.
4. Click **OK**.

When the selected events occur, the alarm information will be displayed  (locating in upper-right corner of local menu).

### 8.2 View Alarm in Alarm Center

#### Steps

1. Click  in upper-right corner of local menu.
2. Select **Exception**, **Basic Event**, or **Smart Event** to view as your desire.

## Chapter 9 Web Operation

### 9.1 Introduction

You can get access to the video recorder via web browser.

You may use one of the following listed web browsers: Internet Explorer 6.0 to 11.0, Apple Safari, Mozilla Firefox, and Google Chrome. The supported resolutions include 1024×768 and above.

### 9.2 Login

You shall acknowledge that the use of the product with Internet access might be under network security risks. For avoidance of any network attacks and information leakage, please strengthen your own protection. If the product does not work properly, please contact with your dealer or the nearest service center.

#### Steps

1. Open web browser, input the IP address of the video recorder and then press **Enter**.

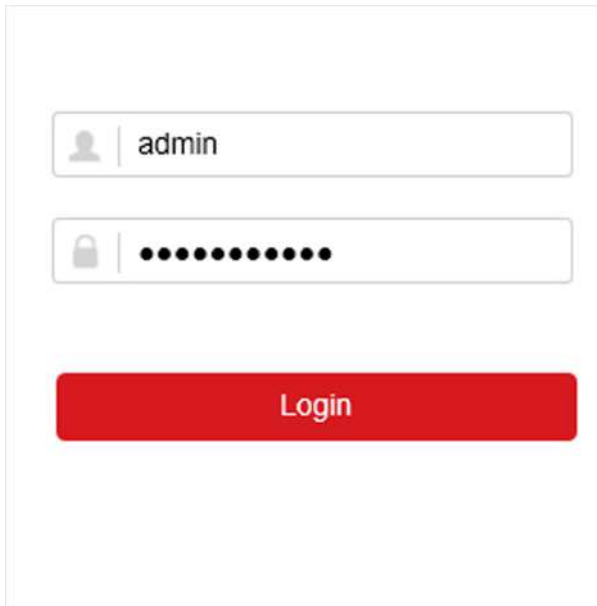
---

#### Note

If you have changed HTTP port, enter ***http://IP address:HTTP port*** in address bar. E.g., ***http:192.168.1.64:81***.

---

2. Enter **user name** and **password** in the login interface.
3. Click **Login**.



The screenshot shows a web-based login interface. It consists of two input fields stacked vertically. The top field is for the username, with a person icon on the left and the text 'admin' entered. The bottom field is for the password, with a lock icon on the left and ten black dots representing masked characters. Below these fields is a prominent red button with the word 'Login' written in white text.

Figure 9-1 Login

4. Follow the installation prompts to install the plug-in.

## Note

You may have to close the web browser to finish the installation of the plug-in.

## 9.3 Live View

After login, live view interface shows.



Figure 9-2 Live View

## 9.4 Playback

Click **Playback** to enter playback interface.

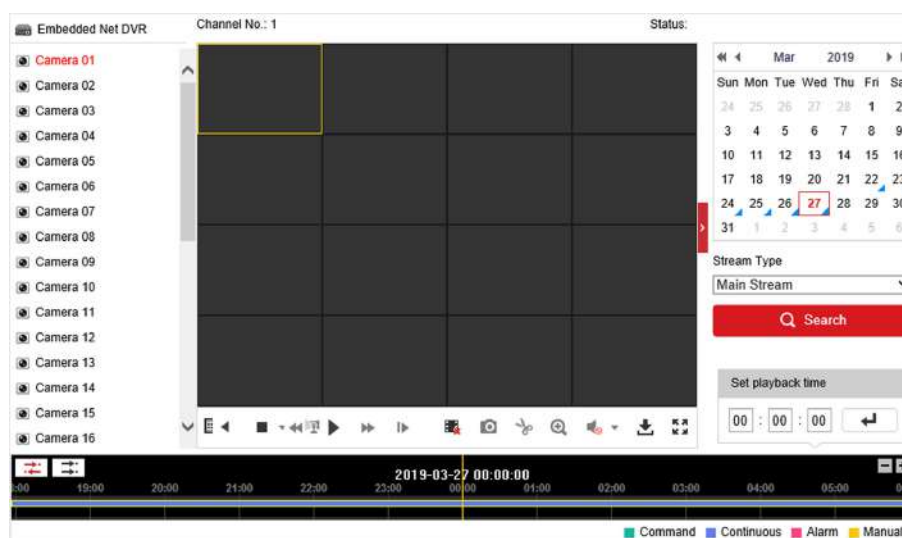


Figure 9-3 Playback



## 9.5 Configuration

Click **Configuration** to enter configuration interface.

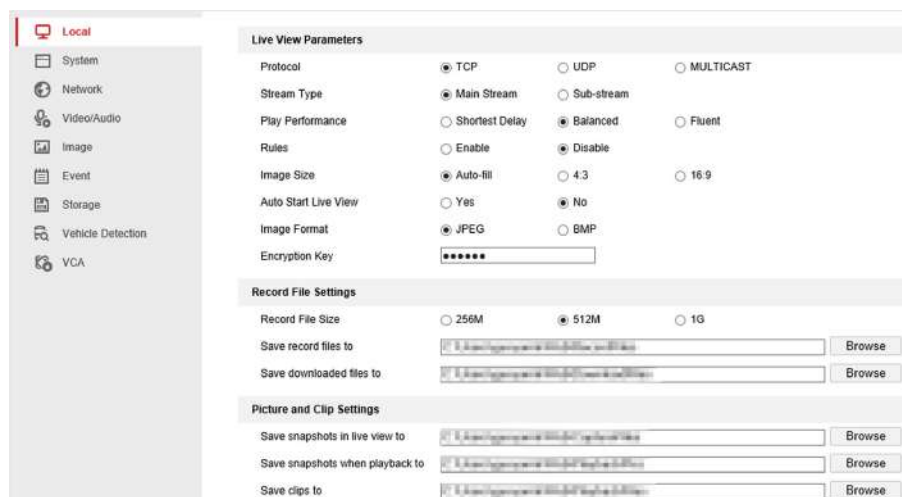


Figure 9-4 Configuration

## 9.6 Log

### Steps

1. Go to **Maintenance** → **System** → **Maintenance** → **Log**.
2. Set the search conditions.
3. Click **Search**.

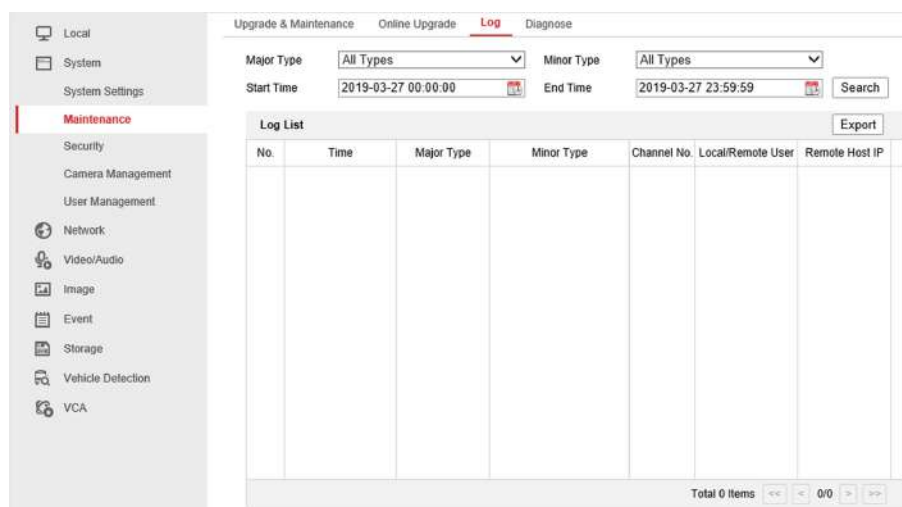


Figure 9-5 Log

## Chapter 10 Appendix

### 10.1 Glossary

#### Dual-Stream

Dual-stream is a technology used to record high resolution video locally while transmitting a lower resolution stream over the network. The two streams are generated by the DVR, with the main stream having a maximum resolution of 1080P and the sub-stream having a maximum resolution of CIF.

#### DVR

Acronym for Digital Video Recorder. A DVR is device that is able to accept video signals from analog cameras, compress the signal and store it on its hard drives.

#### HDD

Acronym for Hard Disk Drive. A storage medium which stores digitally encoded data on platters with magnetic surfaces.

#### DHCP

Dynamic Host Configuration Protocol (DHCP) is a network application protocol used by devices (DHCP clients) to obtain configuration information for operation in an Internet Protocol network.

#### HTTP

Acronym for Hypertext Transfer Protocol. A protocol to transfer hypertext request and information between servers and browsers over a network.

#### PPPoE

PPPoE, Point-to-Point Protocol over Ethernet, is a network protocol for encapsulating Point-to-Point Protocol (PPP) frames inside Ethernet frames. It is used mainly with ADSL services where individual users connect to the ADSL transceiver (modem) over Ethernet and in plain Metro Ethernet networks.

#### DDNS

Dynamic DNS is a method, protocol, or network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a domain name server to change, in real time (ad-hoc) the active DNS configuration of its configured hostnames, addresses or other information stored in DNS.

#### Hybrid DVR

A hybrid DVR is a combination of a DVR and NVR.

#### NTP

Acronym for Network Time Protocol. A protocol designed to synchronize the clocks of computers over a network.

### **NTSC**

Acronym for National Television System Committee. NTSC is an analog television standard used in such countries as the United States and Japan. Each frame of an NTSC signal contains 525 scan lines at 60Hz.

### **NVR**

Acronym for Network Video Recorder. An NVR can be a PC-based or embedded system used for centralized management and storage for IP cameras, IP Domes and other DVRs.

### **PAL**

Acronym for Phase Alternating Line. PAL is also another video standard used in broadcast televisions systems in large parts of the world. PAL signal contains 625 scan lines at 50Hz.

### **PTZ**

Acronym for Pan, Tilt, Zoom. PTZ cameras are motor driven systems that allow the camera to pan left and right, tilt up and down and zoom in and out.

### **USB**

Acronym for Universal Serial Bus. USB is a plug-and-play serial bus standard to interface devices to a host computer.

## **10.2 Communication Matrix**

Please scan the QR code below to view the communication matrix document.



**Figure 10-1 Communication Matrix**

## **10.3 Device Command**

Please scan the QR code below to view the device command document.



**Figure 10-2 Device Command**



See Far, Go Further