

SECTOR PROFILE

SMART CITIES & MUNICIPALITIES

SAFER CITIES. SMARTER SERVICES.
MORE SUSTAINABLE COMMUNITIES.

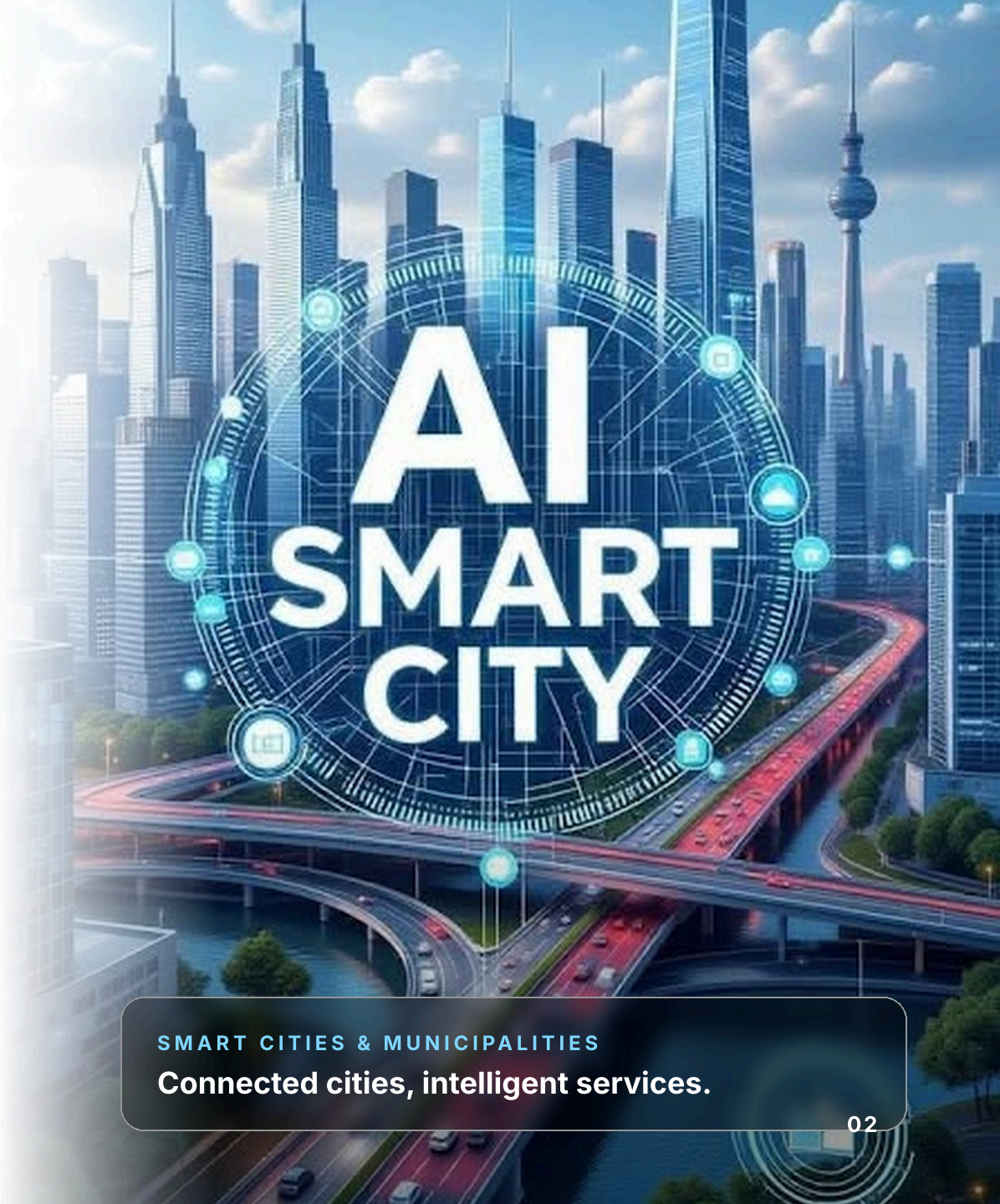
WE ARCHITECT | WE INTEGRATE | WE DELIVER

SECTOR VISION

Safer cities. Smarter services. More sustainable communities.

ITC develops, architects and manages integrated solutions for this sector—bringing specialist technologies together within one coordinated project framework.

ONE REQUIREMENT. ONE ARCHITECTURE.
ONE COORDINATED SOLUTION.



SMART CITIES & MUNICIPALITIES

Connected cities, intelligent services.

LEAD SOLUTION PARTNER

ITC leads the solution

01

DEVELOP

Requirements & outcomes

02

ARCHITECT

Solution & interfaces

03

INTEGRATE

Systems & specialists

04

DELIVER

Implementation & commissioning

05

EVOLVE

Optimization & expansion

SECTOR CHALLENGES

Complex environments need integrated thinking

01
Fragmented systems

02
Operational complexity

03
Data silos

04
Cyber & resilience risk

05
Legacy integration

06
Lifecycle cost

CORE CAPABILITIES

Smart Cities & Municipalities — solution domains

01

Urban data platform

02

IoT & city sensing

03

GIS & digital twin

04

Integrated city operations center

05

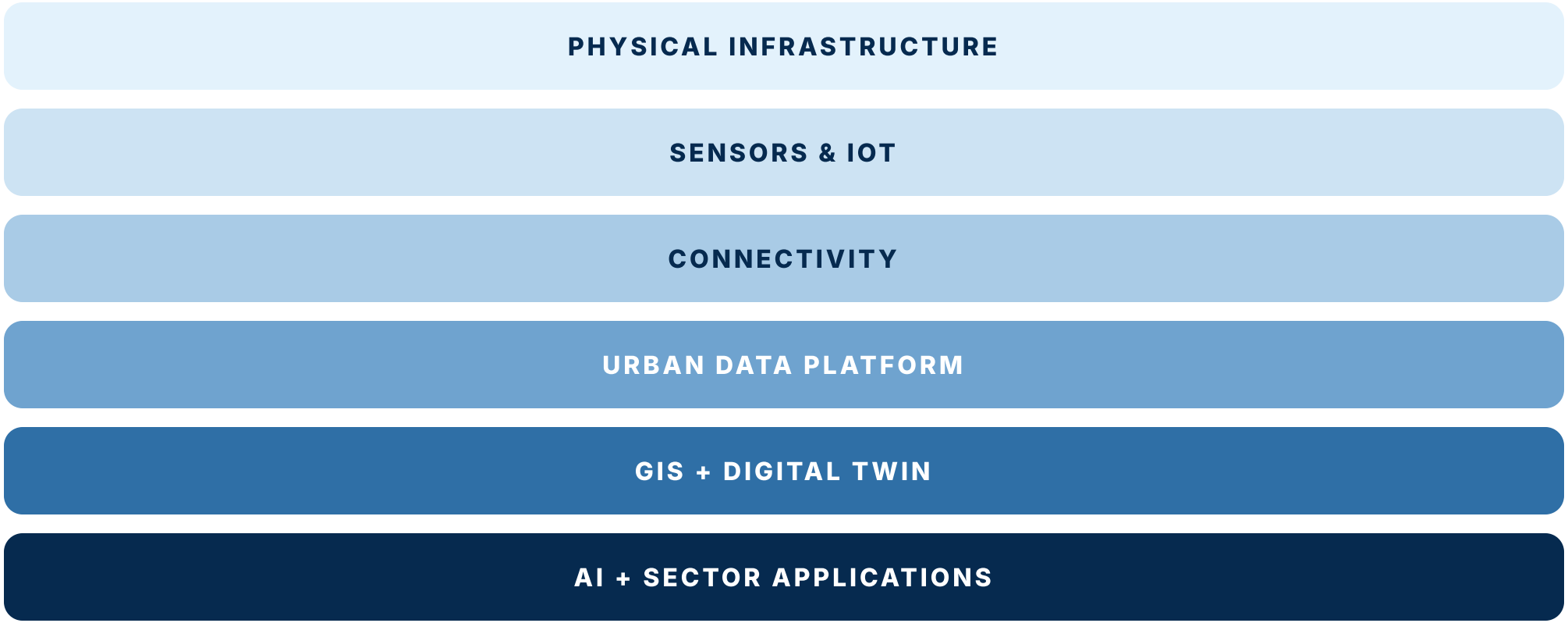
Smart municipal services

06

AI & predictive intelligence

REFERENCE ARCHITECTURE

Architecture before products



PRIORITY USE CASES

Start with outcomes, not technology

01

City command center

02

Traffic & mobility

03

Public realm & safety

04

Utilities & environment

05

Municipal asset management

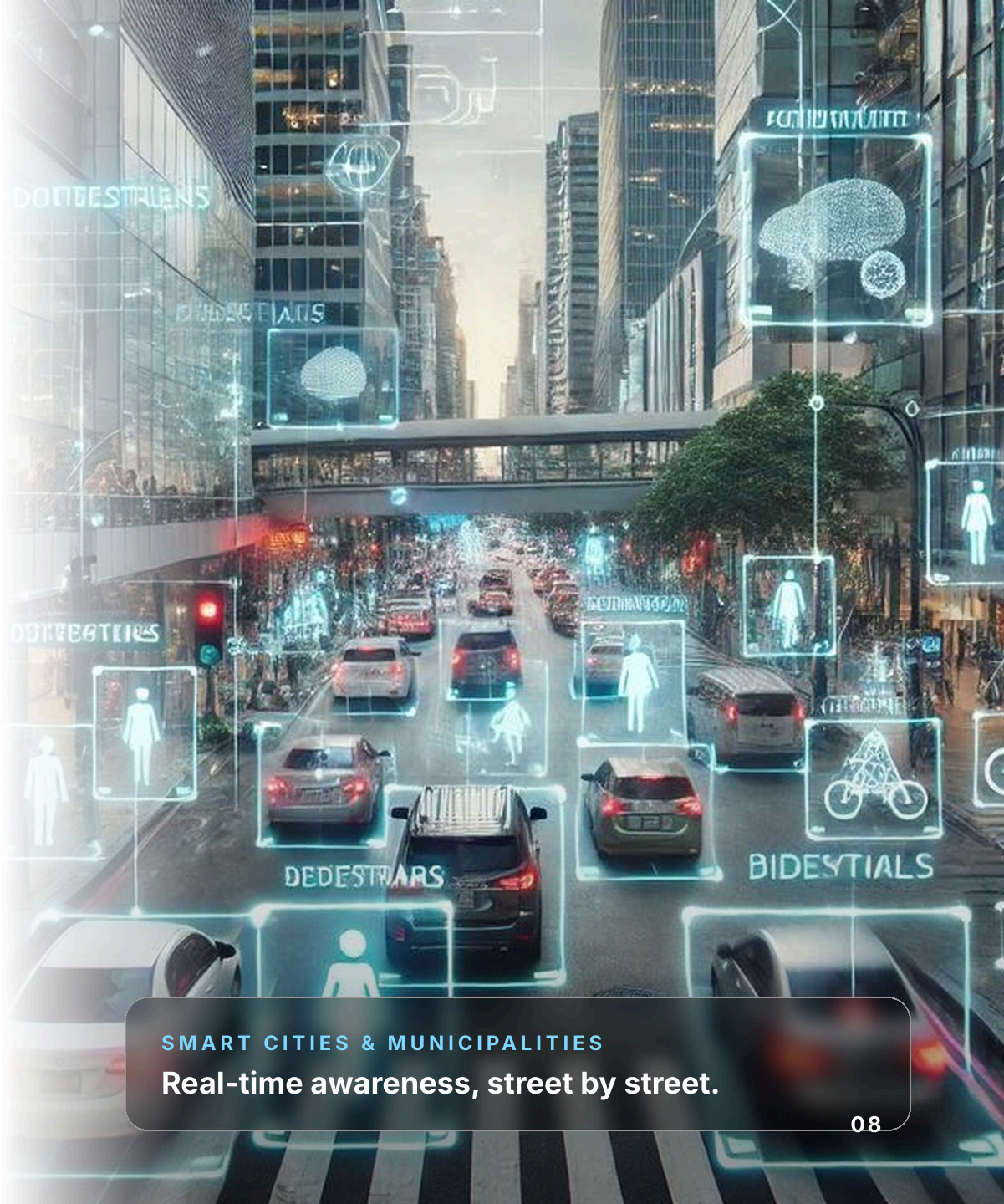
06

Citizen service intelligence

DATA & AI

Turn trusted data into operational intelligence

- Unified and governed data foundation
- Role-based dashboards and decision support
- Predictive analytics for operational planning
- AI assistants and automation where appropriate
- Human oversight, permissions and auditability
- Secure integration with authorized source systems



SMART CITIES & MUNICIPALITIES

Real-time awareness, street by street.

CYBERSECURITY & RESILIENCE

Security designed into the architecture

01
Identity & access

02
Network segmentation

03
Data protection

04
Monitoring & SOC

05
Backup & recovery

06
Incident response

INTEGRATED OPERATIONS

One operational picture across multiple systems

- Cross-domain situational awareness
- Real-time alarms and events
- Operational KPI monitoring
- Incident and escalation workflows
- Resource coordination
- Executive decision support



SMART CITIES & MUNICIPALITIES

Services that respond in real time.

INTEGRATION FRAMEWORK

Connect systems without creating another silo

01
Applications

02
Data platforms

03
AI & analytics

04
IoT / field systems

05
Infrastructure

06
Command & operations

INTEROPERABILITY

Design interfaces deliberately

01
Architecture first

02
Open / appropriate standards

03
API-led integration

04
Data ownership

05
End-to-end testing

06
Controlled change

DELIVERY FRAMEWORK

From concept to operational readiness

01

DISCOVERY

Requirements & baseline

02

ARCHITECTURE

Concept & interfaces

03

DESIGN

Detailed design & packages

04

INTEGRATION

Configure & test

05

COMMISSION

Train & hand over

06

EVOLVE

Optimize & expand

PROGRAM GOVERNANCE

One coordinated project framework

01
Client governance

02
ITC leadership

03
Technology specialists

04
Local delivery

05
QA / QC

06
Documentation & handover

DELIVERY ECOSYSTEM

Global technology. Local delivery.



IMPLEMENTATION ROADMAP

Transform in controlled stages

01
DISCOVER

02
ARCHITECT

03
DESIGN

04
BUILD & INTEGRATE

05
COMMISSION

06
OPTIMIZE

OUTCOME FRAMEWORK

Measure what matters

01
Service quality

02
Operational efficiency

03
Safety & resilience

04
Data visibility

05
Lifecycle performance

06
User experience

WHY ITC

Technology-independent. Solution-led.

01

One Lead Solution Partner

02

Architecture Before Products

03

Integrated by Design

04

Technology-Independent

05

Global + Local

06

Built to Evolve

EXPERIENCE BEHIND THE SOLUTION

Transparent project-reference labeling

ITC PROJECT

Use only where ITC had a direct contracted role.

TECHNOLOGY ECOSYSTEM REFERENCE

Use for relevant specialist-partner references, clearly attributed.



LET'S TALK

DISCUSS YOUR SMART CITIES & MUNICIPALITIES PROJECT WITH ITC

From requirement to architecture, integration, delivery and future evolution.

WE ARCHITECT.
WE INTEGRATE.
WE DELIVER.