

POSTAL SERVICES COMPANY IN AUSTRALIA PARTNERS WITH ZYCUS FOR MANAGING THEIR SOURCE TO PAY ACTIVITIES



ABOUT COMPANY:

The client is an Australian government-owned corporation that provides postal services both locally and internationally, as well as operating retail outlets. Based out of Melbourne, Victoria, the company has 4000+ retail outlets in metropolitan areas and 2500+ retail outlets in rural & remote areas.

Business Objective

- ❖ Integrate the source to pay process with a more user-friendly platform to save time and effort
- ❖ Increase compliance with an effective supplier risk management process
- ❖ Improve auditing and visibility into the source-to-pay process

Business Challenges

- ❖ Multiple systems & platforms for the 'source-to-pay' process resulted in lack of visibility and real time insights into spend data
- ❖ Manual interventions in the existing systems impacted the cycle time of sourcing events, contract & transaction processes
- ❖ Complex user interface & poor adoption resulted in lack of compliance to procurement policies as well as increased potential risk

Zycus Solution:

Spend Analysis, eSourcing, Contract Management, Supplier Management, Request Management, Project Management, Procure to Pay

Why Zycus ?

- ❖ Standardized processes and templates
- ❖ Agile approach with end-to-end, transparent global process visibility
- ❖ Consolidated supplier management and data governance
- ❖ Responsive customer support to internal clients and commitment to deliver client's unique requirements

Business Impact

- ❖ Automated procurement processes for increased efficiency and productivity
- ❖ Rendered instant visibility into savings and event statistics
- ❖ Enhanced stewardship, security, and continuity around important contract documents
- ❖ better identification of new suppliers for informed decision making
- ❖ Easy, Compliant Buying with Zycus P2P
- ❖ Better Supplier Risk Management

Facts and Figures

7400+

Number of users for P2P solution

9400+

Number of suppliers on- boarded till date

100000+

Purchase requisitions processed

77400+

Purchase orders processed

300+

Daily count of purchase orders created

8500+

Contracts present in Zycus iContract

1320+

Projects managed using Zycus iManage

22

Integration touch points