



**STATUTORY AUTHORITY IN AUSTRALIA
RESPONSIBLE FOR PROCESSING PUBLIC TRANSPORT
PARTNERS WITH ZYCUS TO PACE UP PROCUREMENT**

ABOUT COMPANY:

The client is a statutory authority in the Australian state of Victoria responsible for providing, coordinating and promoting public transport. It provides a single contact point to gain information on public transport services, fares, tickets and initiatives.

Facts and Figures

20+

iManage- 20+ Users

60+

iRequest- 60+ Users

100+

iSource- 100+ Users

100+

iContract- 100+ Users

1000+

iSupplier- 1000+ Users

Business Objective

- ❖ To incorporate a streamlined and an automated solution, in view of the team's vision for next generation procurement
- ❖ Seeking a fully automated, best-of-breed solution to solve their procurement problems
- ❖ To have a solution that can be customized according to their needs

Business Challenges

- ❖ Unable to initiate a contract process parallel with a sourcing activity
- ❖ The existing solution had the ability to change the form content after completing all the approvals which contradicts the purpose of approvals
- ❖ Unable to create a contract out of a 360-degree analysis (non-pricing/ pricing view by suppliers)
- ❖ Unable to track the contract KPI's
- ❖ No Approval Process in Contract Repository - the contract metadata could be changed before publishing in repository which would in turn integrate with Oracle/ ERP for PO processing

Zycus Solution:

Zycus eSourcing, Contract Management and Supplier Management

Why Zycus ?

- ❖ Standardized processes and templates
- ❖ Agile approach with end-to-end, transparent global process visibility
- ❖ Consolidated supplier management and data governance
- ❖ Responsive customer support to internal clients and commitment to deliver client's unique requirements

Business Impact

- ❖ Increased compliance
- ❖ Improved efficiencies in reviewing bids, drafting RFXs, drafting Contracts, and archiving contract documents.
- ❖ Trackable efficiencies, processes, usage, and workloads.